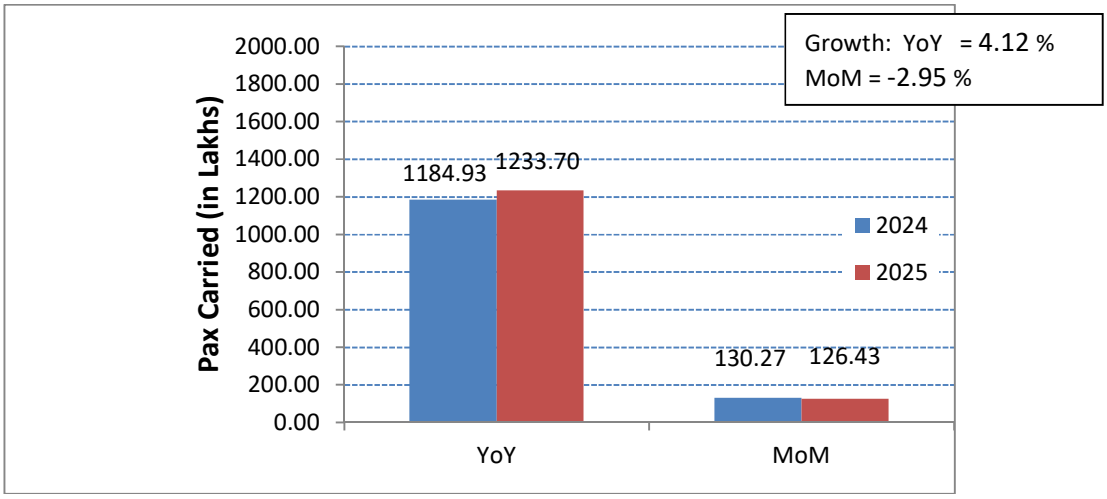
Subject: Performance of domestic airlines for the year 2025.

Traffic data submitted by various domestic airlines has been analysed for the month of September 2025.

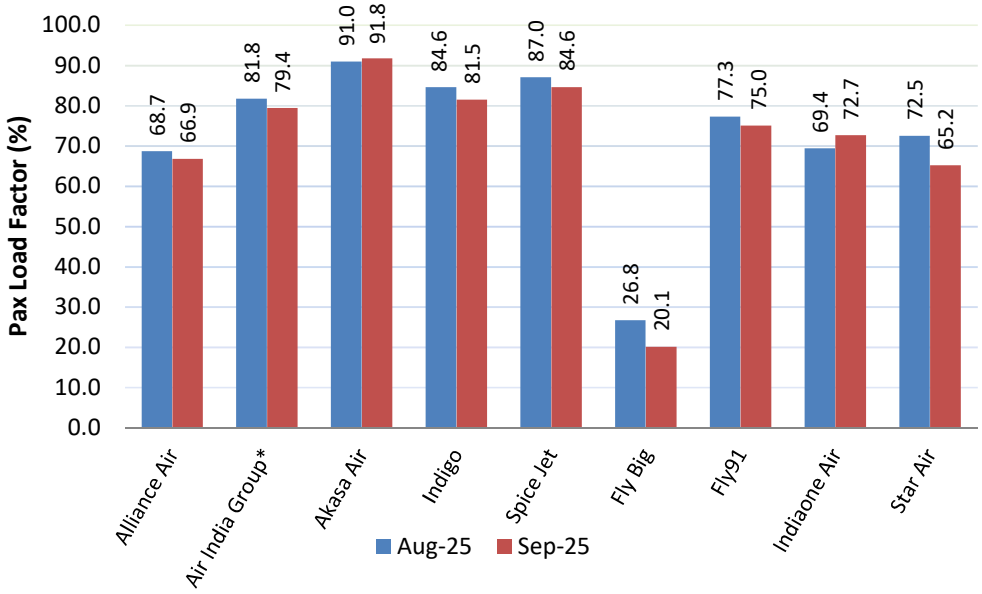
Passenger Growth

Passengers carried by domestic airlines during January-September 2025 were **1233.70 lakhs** as against **1184.93 lakhs** during the corresponding period of the previous year thereby registering an annual growth of **4.12 %** and monthly growth of **-2.95 %.**



Passenger Load Factor

The passenger load factors of various scheduled domestic airlines in September 2025 are as follows **(Ref Table 1)**:

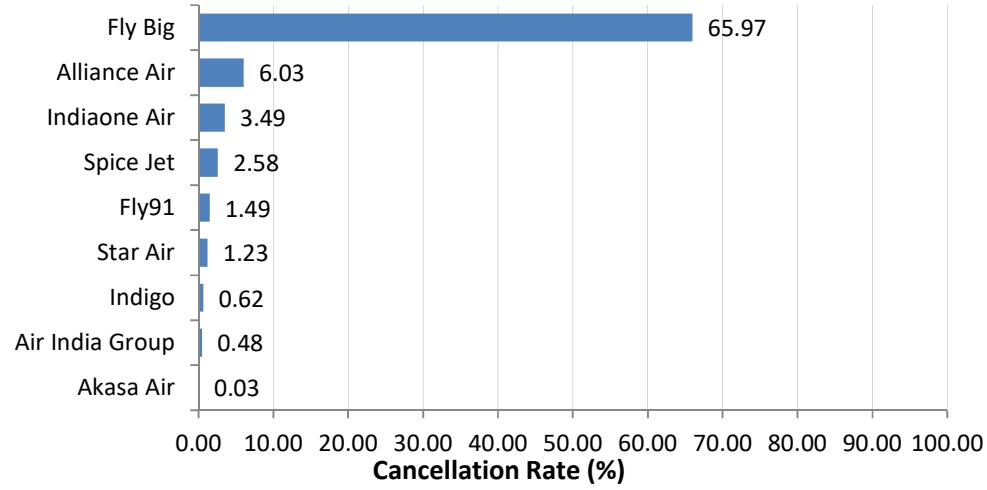


** Air India Group includes Air India & Air India Express.*

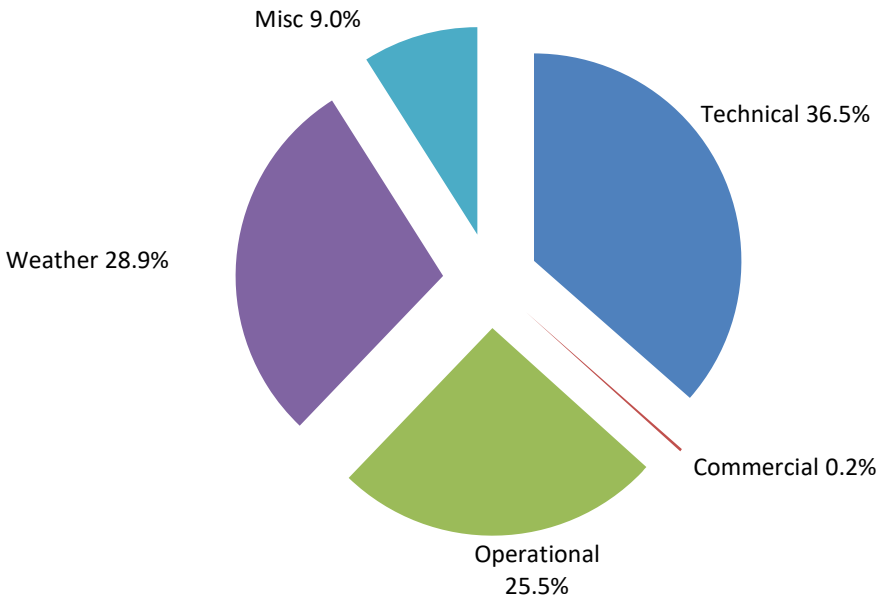
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Cancellations

The overall cancellation rate of scheduled domestic airlines for the month of September 2025 has been 1.04 %. Airline-wise details of cancellations are as follows:



Various reasons of cancellations are indicated below:



The Traffic report is being prepared based on information received from scheduled domestic airlines.

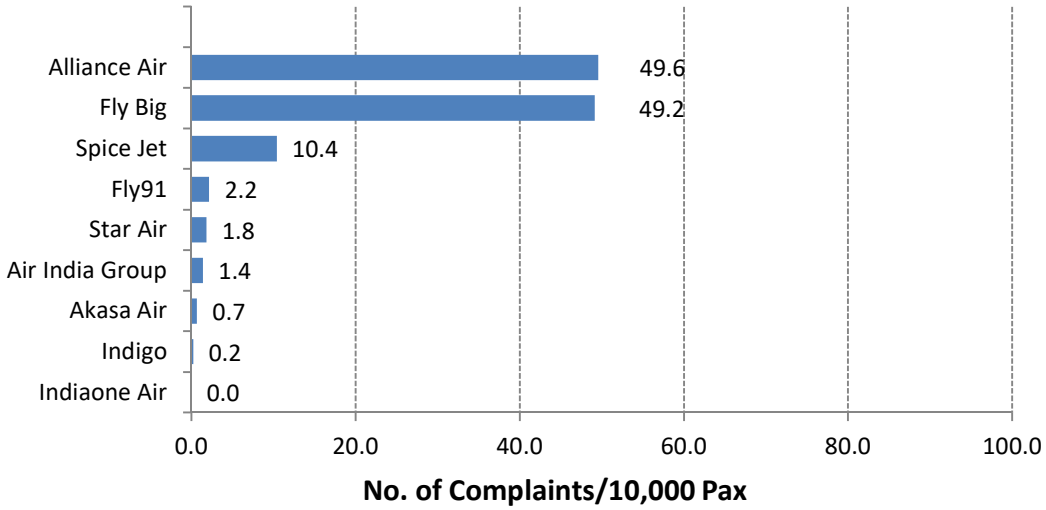
MARKET SHARE OF SCHEDULED DOMESTIC AIRLINES (YEAR 2025)

Month		Passengers Carried (in Lakhs)/Market Share (%)								
		Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly Big	Fly91	Indiaone Air	Star Air
Jan	Pax Carried	0.91	37.58	6.87	95.22	4.66	0.01	0.21	0.03	0.63
	Market Share	0.6	25.7	4.7	65.2	3.2	0.0	0.1	0.0	0.4
Feb	Pax Carried	0.86	38.30	6.59	89.40	4.54	0.01	0.12	0.03	0.60
	Market Share	0.6	27.3	4.7	63.7	3.2	0.0	0.1	0.0	0.4
Mar	Pax Carried	0.78	38.78	7.20	93.09	4.80	0.01	0.12	0.03	0.61
	Market Share	0.5	26.7	5.0	64.0	3.3	0.0	0.1	0.0	0.4
IstQtr	***Pax Carried***	**2.55**	**114.66**	**20.66**	**277.71**	**13.99**	**0.03**	**0.45**	**0.09**	**1.84**
	Market Share	**0.6**	**26.5**	**4.8**	**64.3**	**3.2**	**0.0**	**0.1**	**0.0**	**0.4**
Apr	Pax Carried	0.76	38.90	7.13	91.72	3.79	0.01	0.20	0.03	0.62
	Market Share	0.5	27.2	5.0	64.1	2.6	0.0	0.1	0.0	0.4
May	Pax Carried	0.62	37.22	7.48	90.80	3.40	0.02	0.24	0.03	0.75
	Market Share	0.4	26.5	5.3	64.6	2.4	0.0	0.2	0.0	0.5
Jun	Pax Carried	0.66	36.92	7.22	87.74	2.61	0.01	0.22	0.03	0.63
	Market Share	0.5	27.1	5.3	64.5	1.9	0.0	0.2	0.0	0.5
IIndQtr	***Pax Carried***	**2.04**	**113.04**	**21.83**	**270.25**	**9.80**	**0.04**	**0.67**	**0.09**	**2.00**
	Market Share	***0.5***	***26.9***	***5.2***	***64.4***	***2.3***	***0.0***	***0.2***	***0.0***	***0.5***
Jul	Pax Carried	0.46	33.08	6.98	82.15	2.46	0.01	0.25	0.02	0.64
	Market Share	0.4	26.2	5.5	65.2	2.0	0.0	0.2	0.0	0.5
Aug	Pax Carried	0.37	35.39	7.03	83.14	2.60	0.01	0.28	0.03	0.62
	Market Share	0.3	27.3	5.4	64.2	2.0	0.0	0.2	0.0	0.5
Sep	Pax Carried	0.44	34.67	6.65	81.27	2.45	0.01	0.27	0.03	0.65
	Market Share	0.3	27.4	5.3	64.3	1.9	0.0	0.2	0.0	0.5
IIIrdQtr	***Pax Carried***	**1.27**	**103.14**	**20.65**	**246.57**	**7.51**	**0.03**	**0.81**	**0.08**	**1.91**
	Market Share	**0.3**	**27.0**	**5.4**	**64.6**	**2.0**	**0.0**	**0.2**	**0.0**	**0.5**
Oct	Pax Carried									
	Market Share									
Nov	Pax Carried									
	Market Share									
Dec	Pax Carried									
	Market Share									
IVthQtr	***Pax Carried***									
	Market Share									
TOTAL	***Pax Carried***	**5.86**	**330.85**	**63.15**	**794.53**	**31.30**	**0.10**	**1.92**	**0.25**	**5.74**
	Market Share	**0.5**	**26.8**	**5.1**	**64.4**	**2.5**	**0.0**	**0.2**	**0.0**	**0.5**

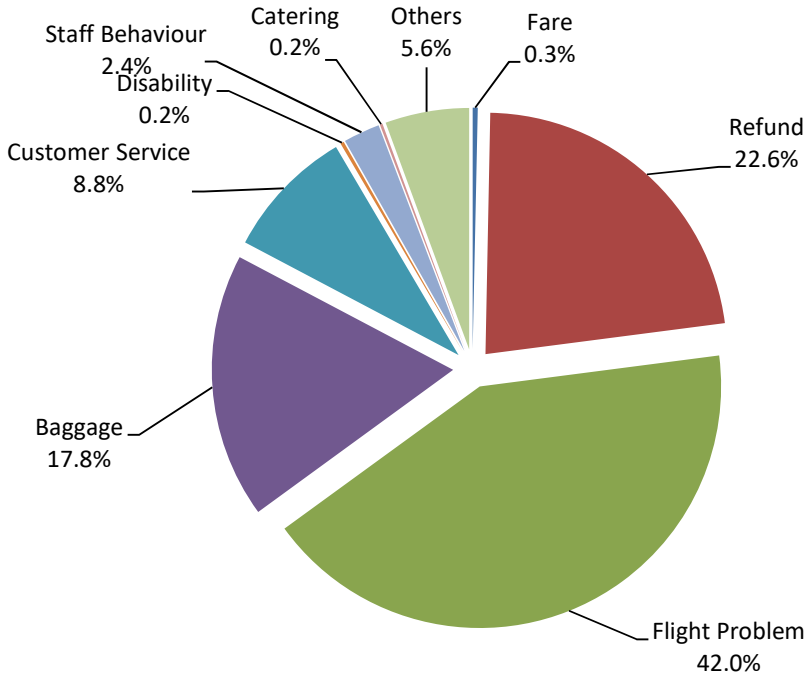
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Passenger Complaints during the month

During September 2025, a total of 1228 passenger-related complaints had been received by the scheduled domestic airlines. The number of complaints per 10,000 passengers carried for the month of September 2025 has been around 0.97. The airline-wise details are as follows:



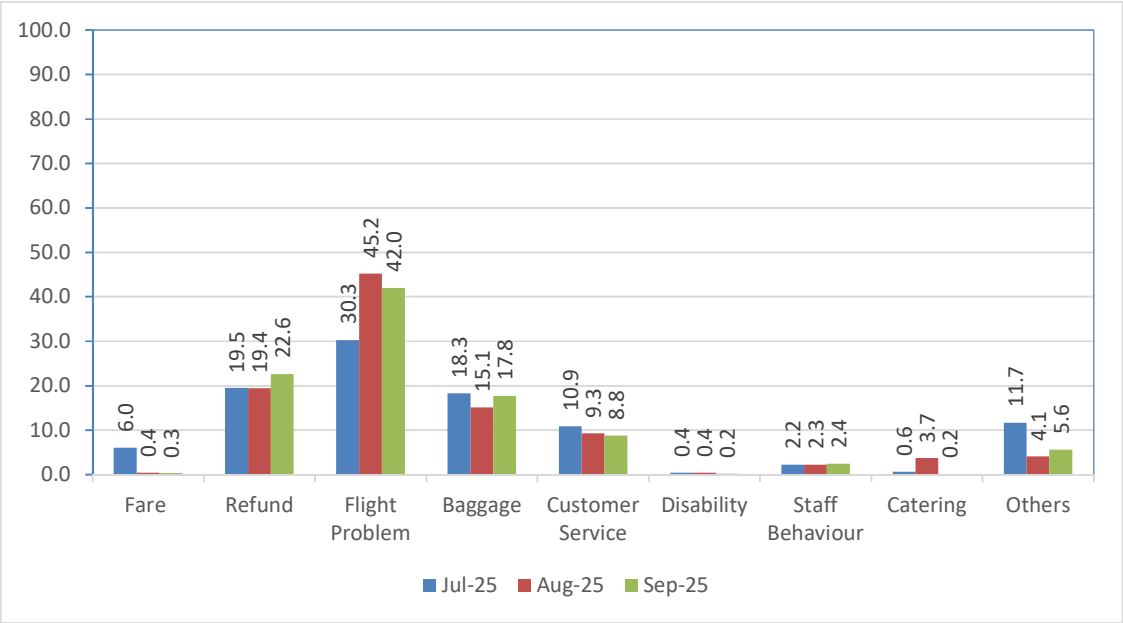
Various reasons of passenger complaints are indicated below:



Note –The major reasons for complaints is flight problem. Airlines have received a total of 1228 complaints, out of which 1227 (99.9 %) have been addressed.

The Traffic report is being prepared based on information received from scheduled domestic airlines.

The reason for complaint as percentage compared to the previous month is as follows:



Airline-wise status of redressal of complaints is given at Table – 2.

Compliance of Route Dispersal Guidelines

Airline-wise Compliance of Route Dispersal Guidelines during the month of September 2025 is given in the following table.

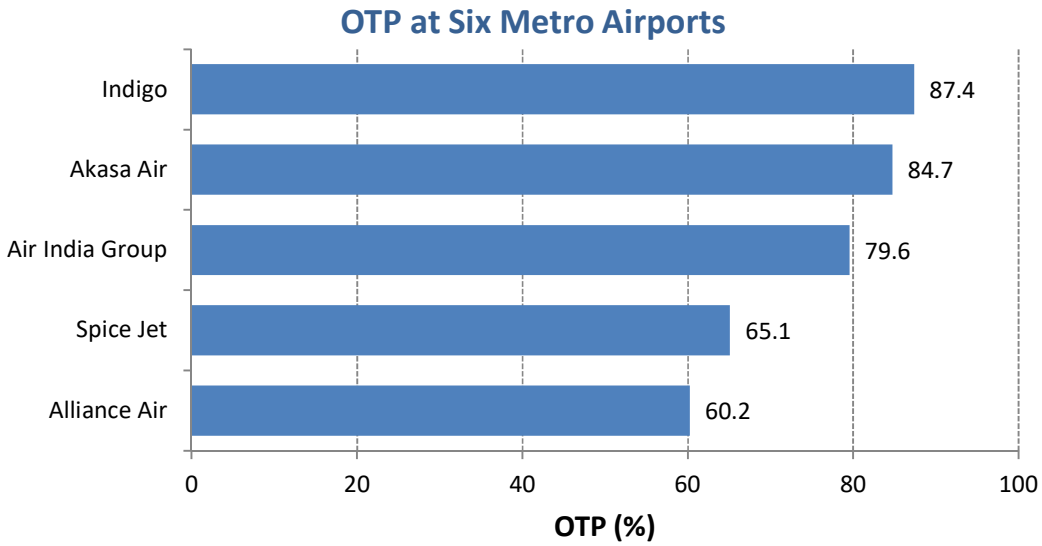
Airline	ASKM Deployment (%) of Category I		
	Cat III	Cat IIA	Cat II
Alliance Air*	-	-	-
Air India Group	91.1	1.42	31.2
Akasa Air	60.0	1.03	44.7
Indigo	190.9	1.22	42.3
SpiceJet	81.0	1.33	55.3
Minimum Capacity Requirement in accordance with RDG (As % of Capacity Deployed in Category I) • Category II - 10% • Category IIA - 1% • Category III - 35%			

** Alliance Air has not operated in CAT I route during September 2025*

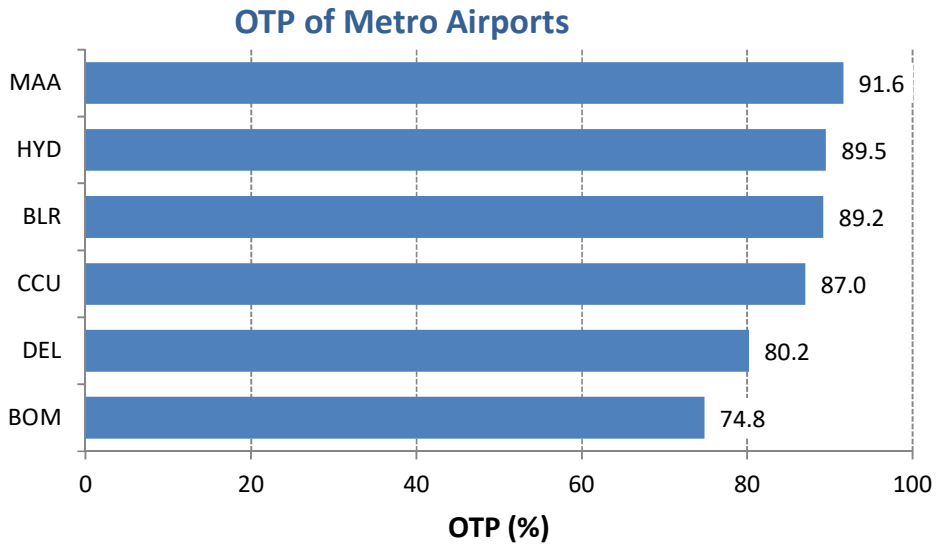
The Traffic report is being prepared based on information received from scheduled domestic airlines.

On-Time Performance (Scheduled Domestic Airlines)

On-Time Performance (OTP) of scheduled domestic airlines has been computed for six metro airports viz. Bangalore, Delhi, Hyderabad, Mumbai, Chennai, and Kolkata. Airline-wise OTP at six metro airports for the month of September 2025 is as follows:

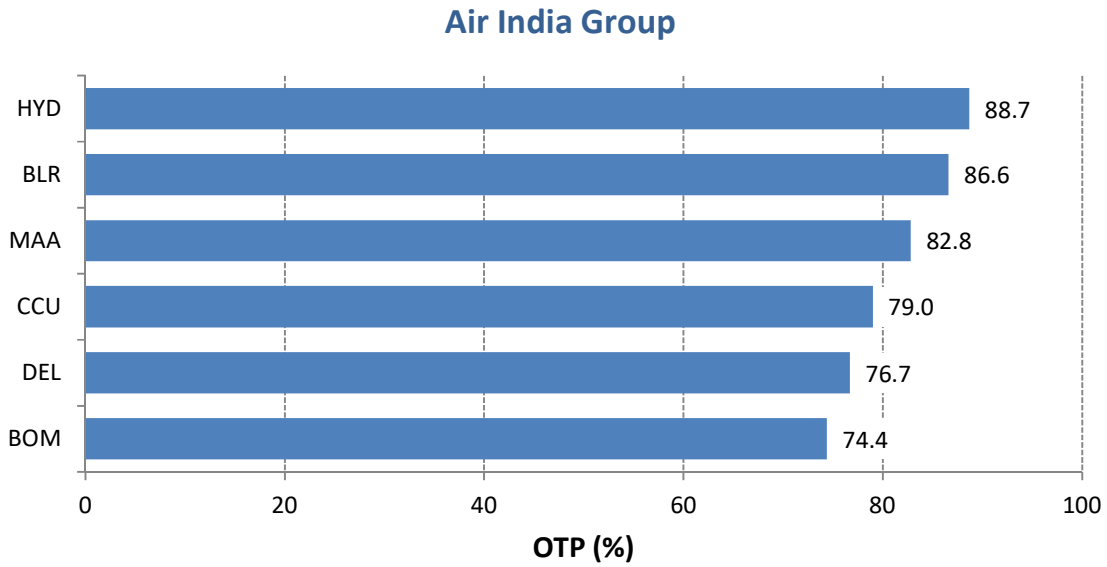


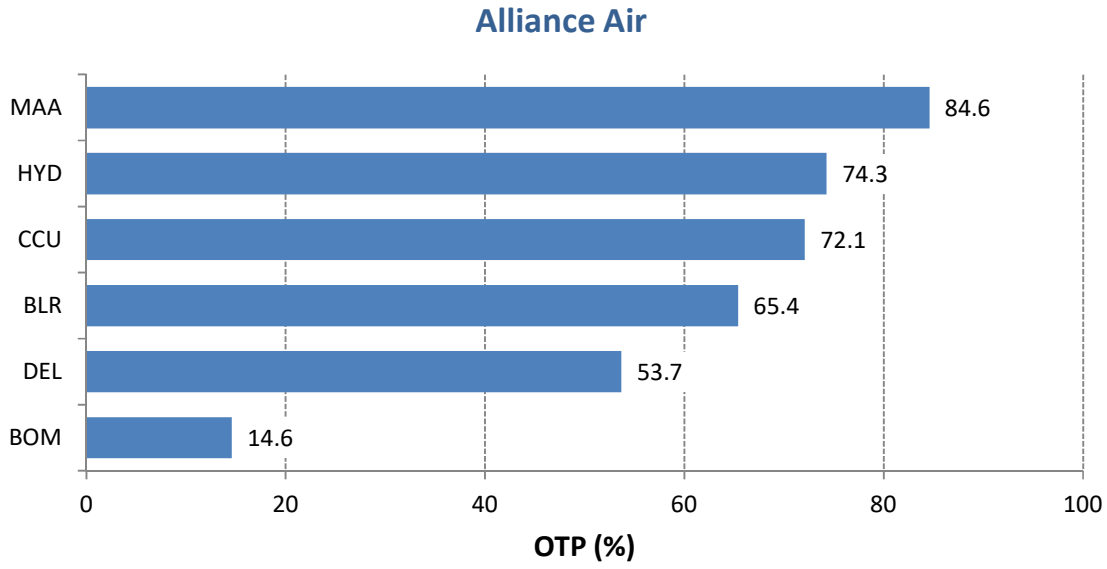
On-Time Performance (OTP) of scheduled domestic airlines viz Alliance Air, Air India Group, Akasa Air, Indigo, and SpiceJet at six metro airports for the month of September 2025 is as follows:



The Traffic report is being prepared based on information received from scheduled domestic airlines.

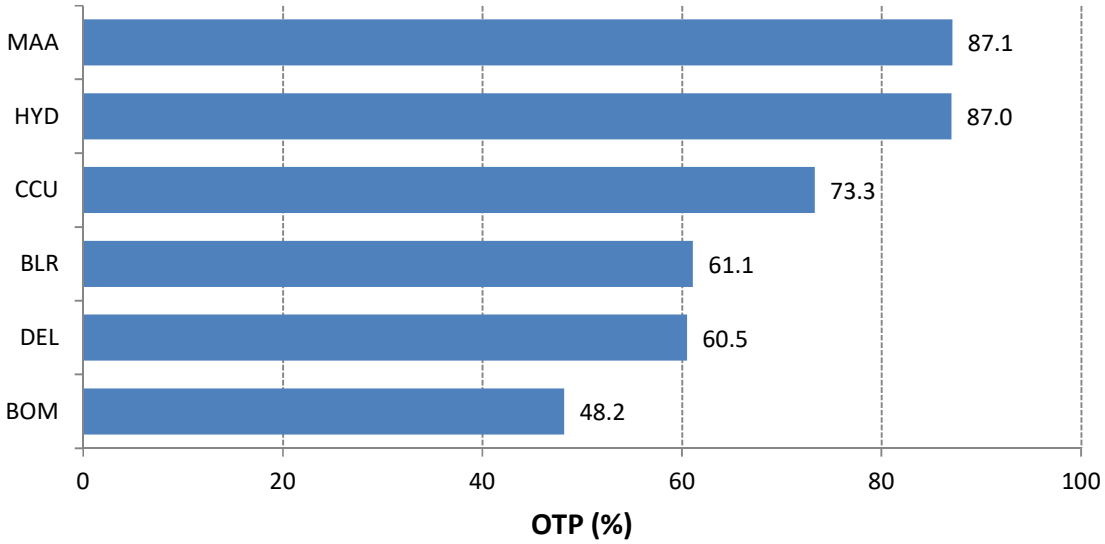
Airport-wise On-Time Performance of scheduled domestic airlines complying with Route Dispersal Guidelines is as follows:



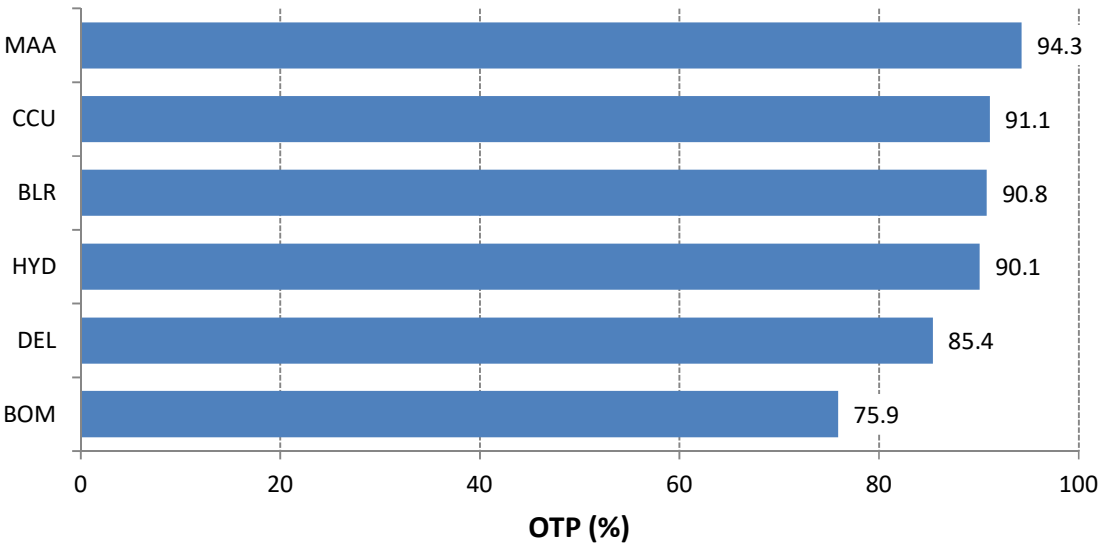


The Traffic report is being prepared based on information received from scheduled domestic airlines.

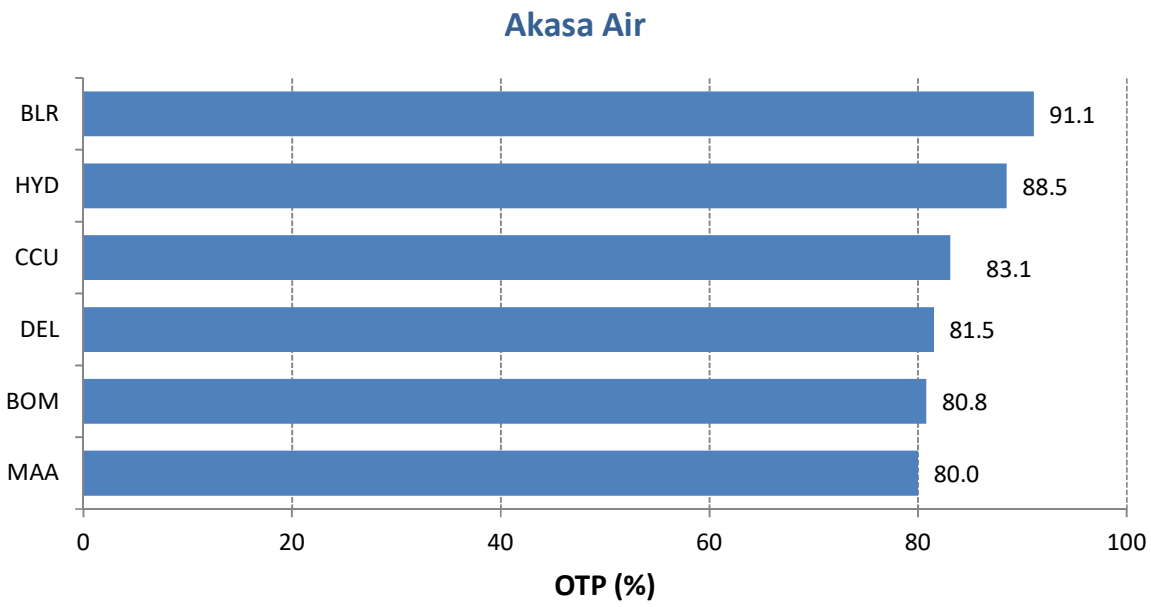
Spicejet



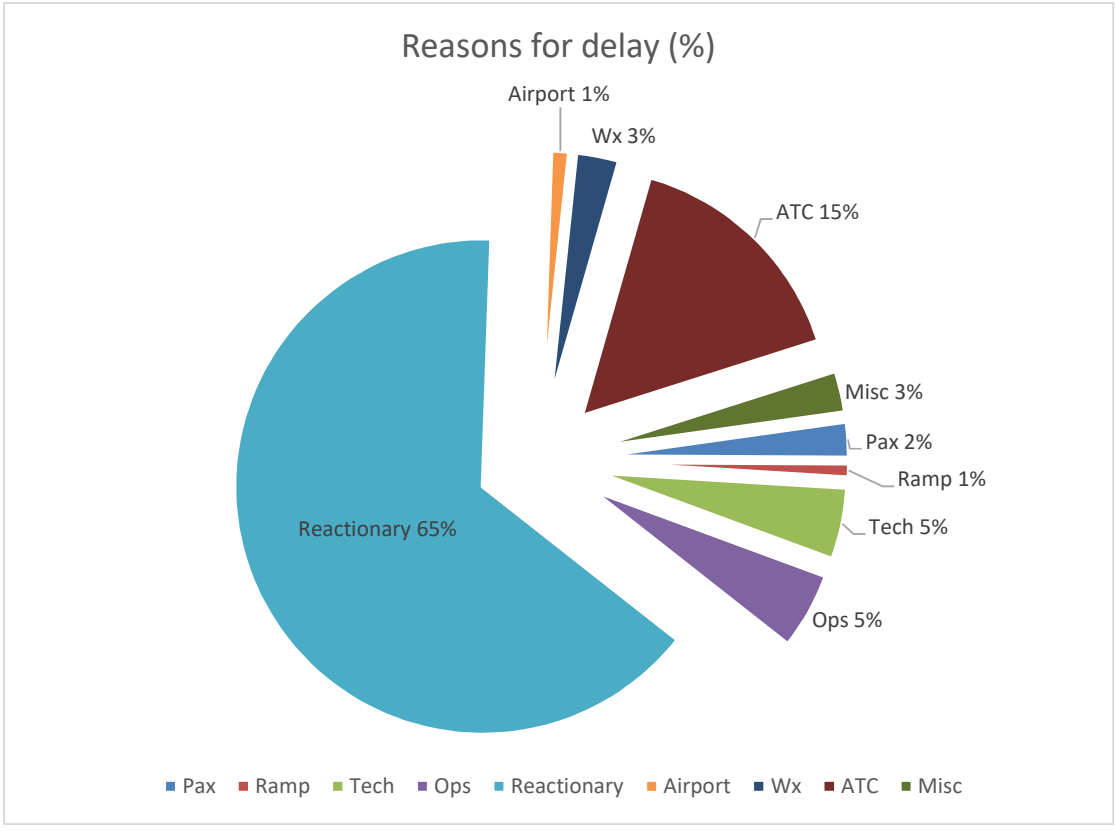
IndiGo



The Traffic report is being prepared based on information received from scheduled domestic airlines.



Reasons for delay have been analysed, which are presented below. It has been found that the majority of delays have been attributed to 'Reactionary'.

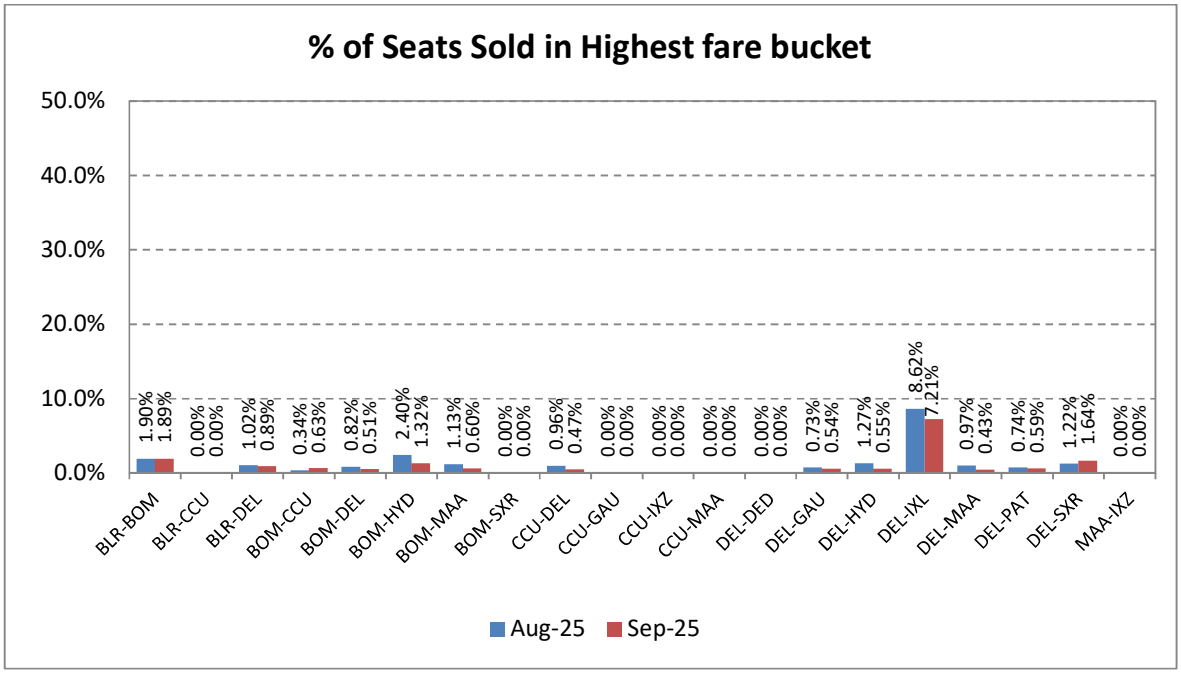


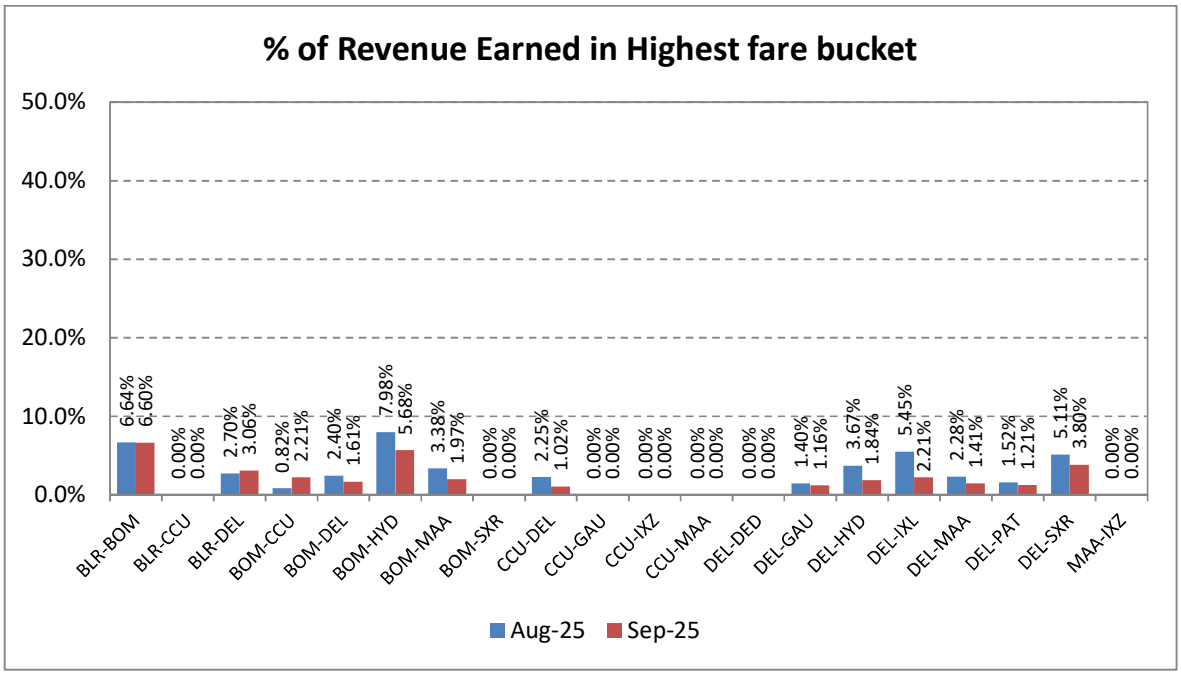
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Revenue Earned & Seats Sold in Highest Fare Bucket

The revenue earned and the number of seats sold by scheduled airlines in the highest fare bucket on selected 20 sectors is as follows:

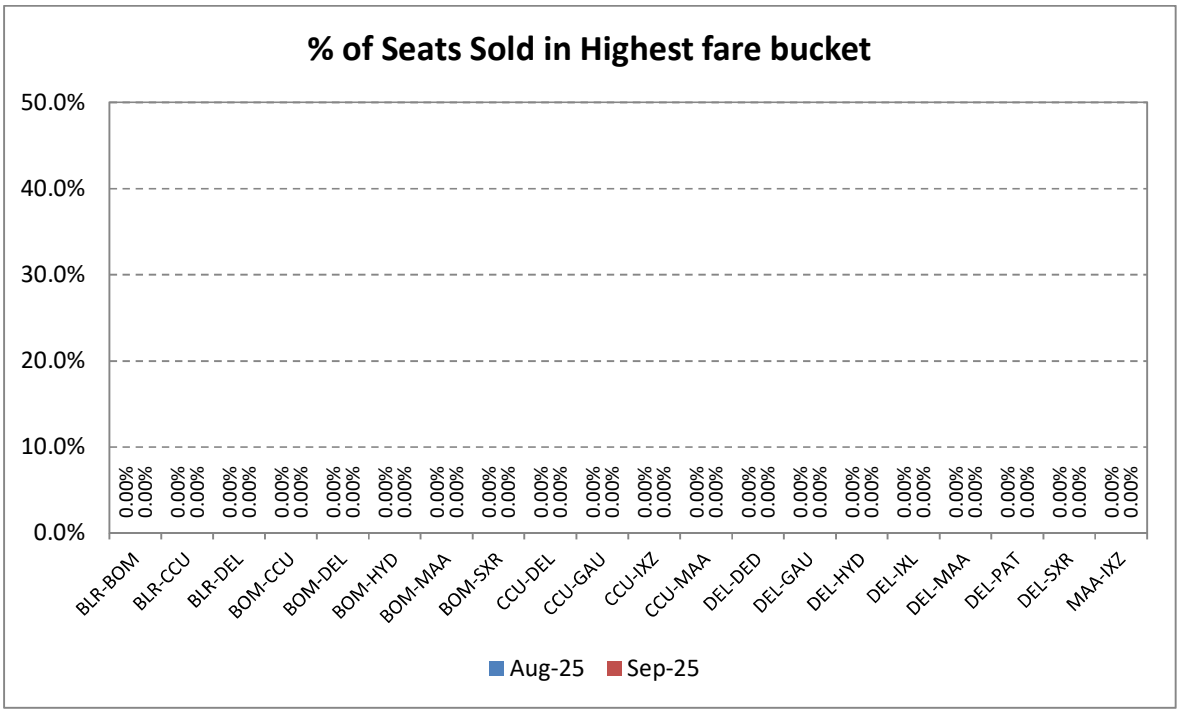
Air India Group

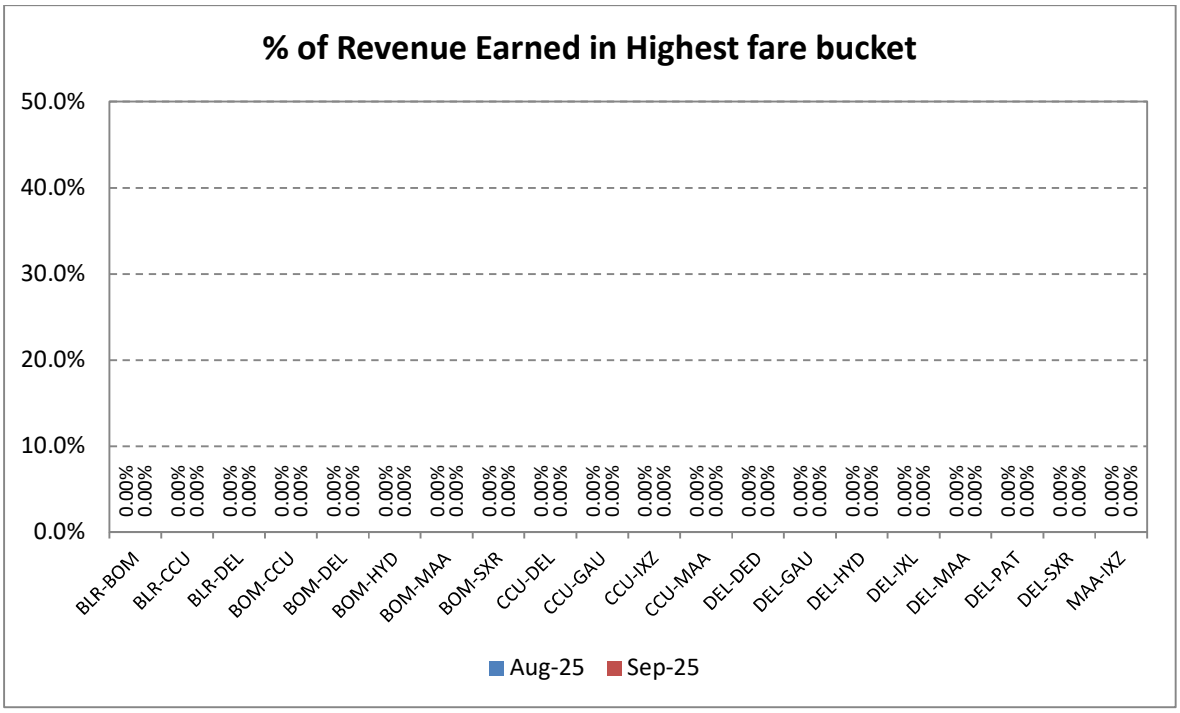




The Traffic report is being prepared based on information received from scheduled domestic airlines.

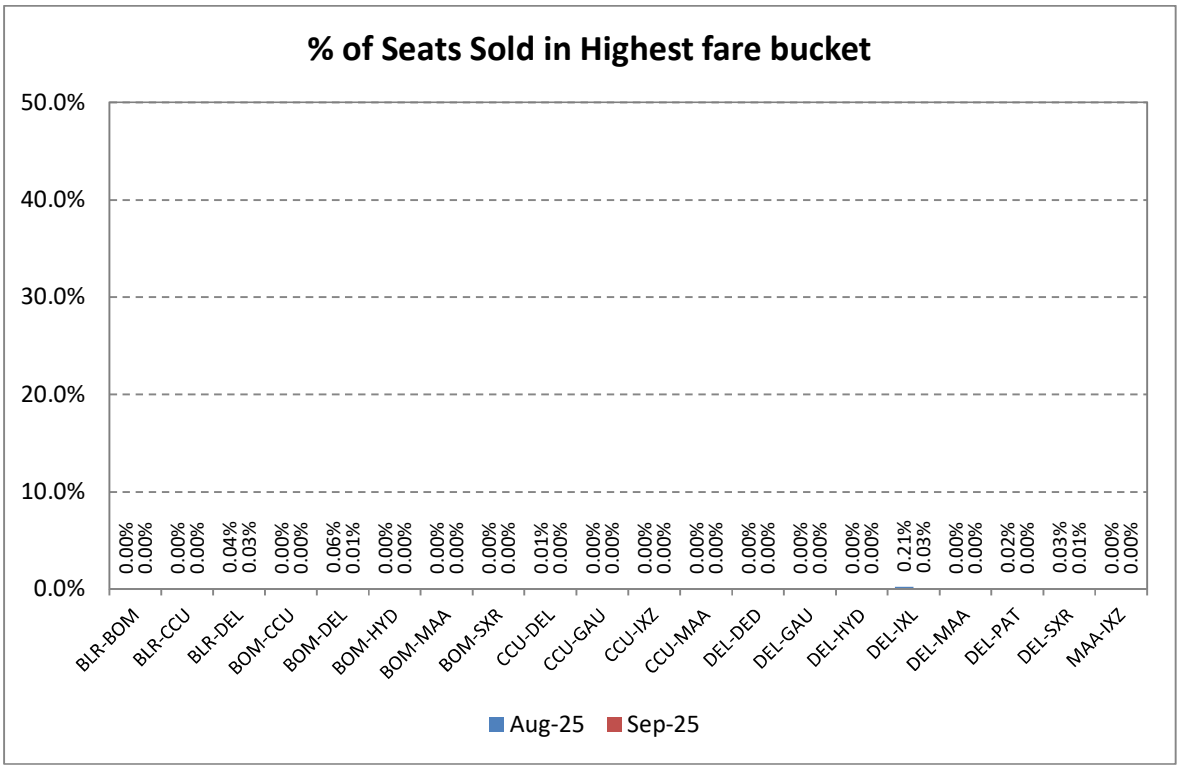
Indigo

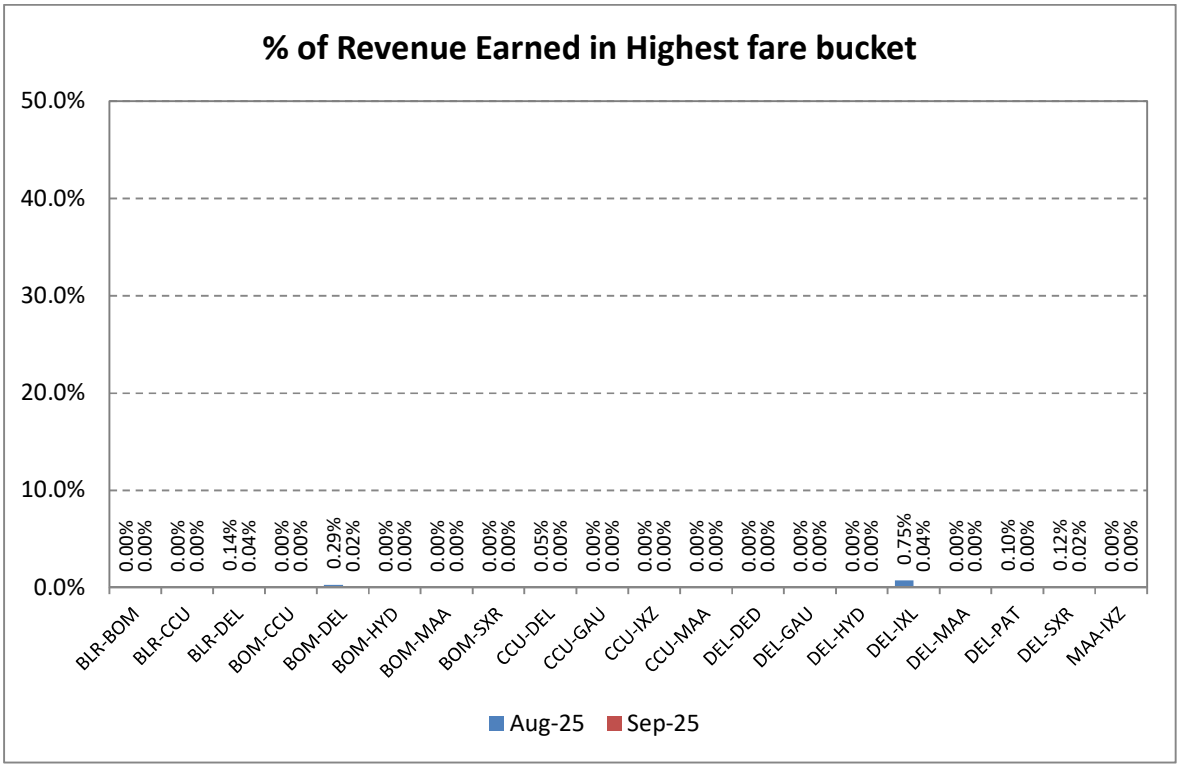




The Traffic report is being prepared based on information received from scheduled domestic airlines.

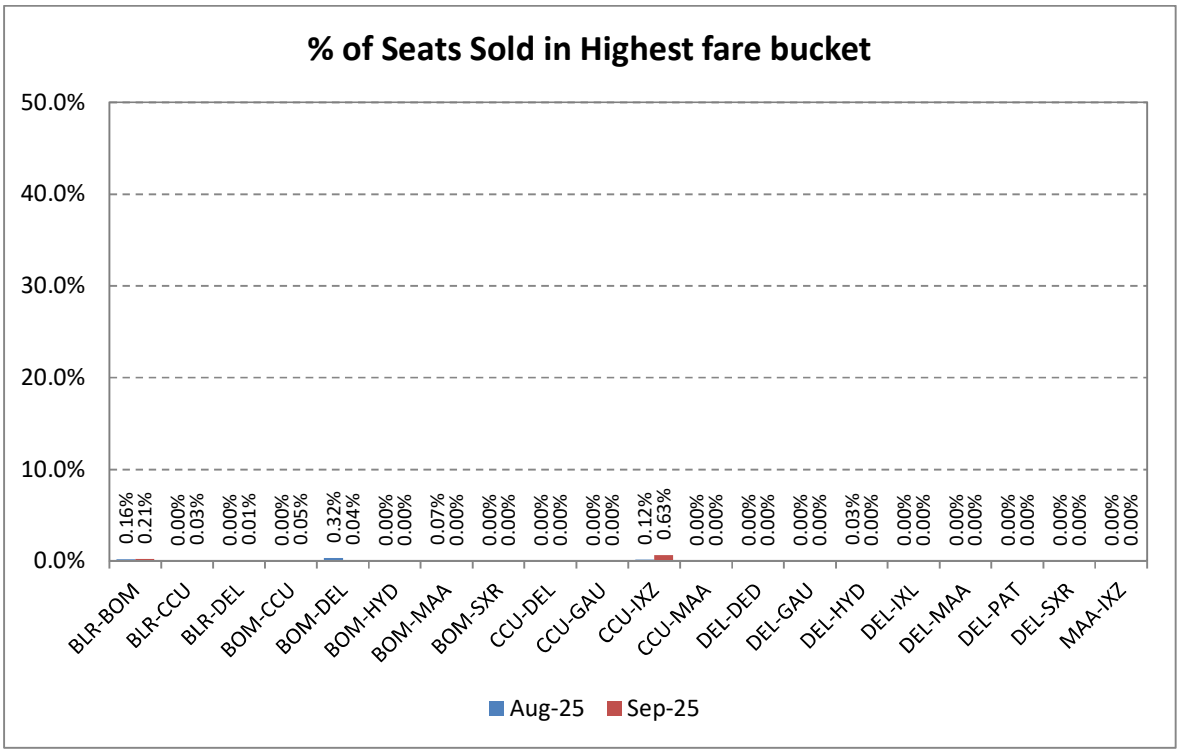
Spicejet

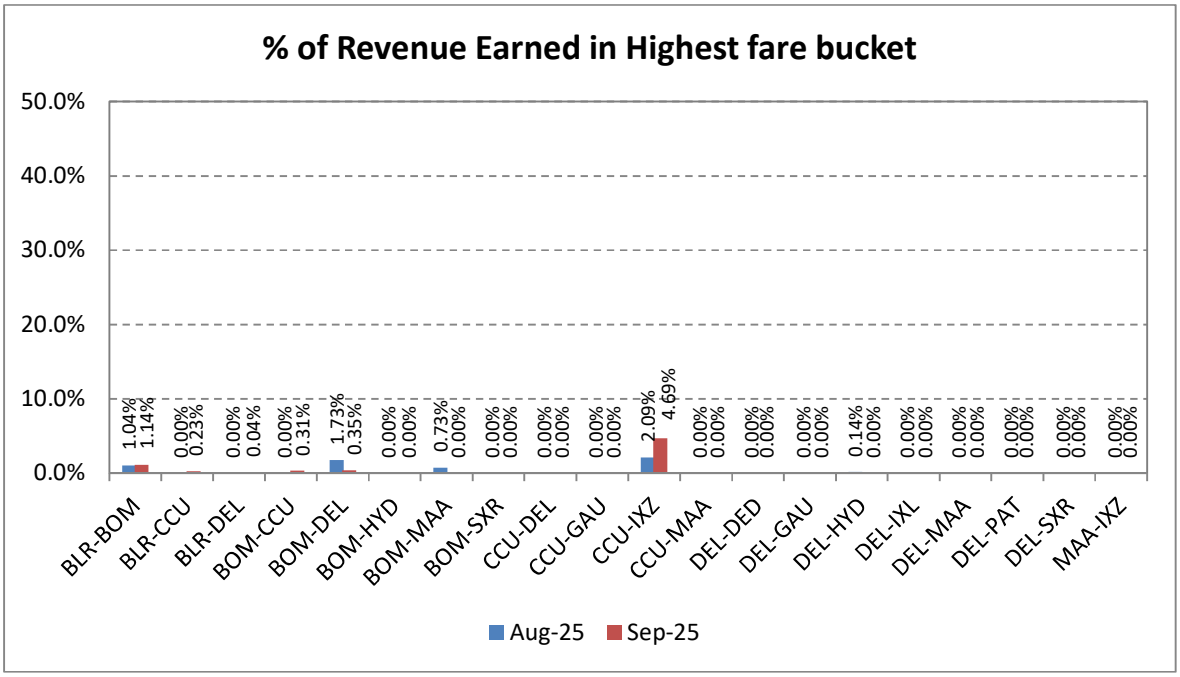




The Traffic report is being prepared based on information received from scheduled domestic airlines.

Akasa Air





The Traffic report is being prepared based on information received from scheduled domestic airlines.

Compliance of CAR Section 3, Series M, Part IV

In accordance with the Civil Aviation Requirement Section 3, Series M, Part IV, airline are required to submit data on number of cases of denied boarding, cancellations and delays along with the status on a monthly basis.

Airline	Denied Boarding		Cancellations		Delays Beyond 2 Hrs	
	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities
Alliance Air	2	• Full Refund	3160	Refund/ Rebooking Amount spent on facilitation of Rs.0.39 lakhs.	815	• Refreshments • Refund/Rebooking • Amount spent on facilitation of Rs.0.16 lakhs
Air India Group	207	• Alternate flights • Accommodation • Refreshments/ Meals • Rs.22.08 Lakhs spends on facilitation/ compensation.	7540	Refreshments Accommodation Moved to alternate flights Refund Amount spent on facilitation of Rs.20.76 lakhs	26280	• Refreshments/Lunch • Transfer to OAL • Amount spent on facilitation of Rs.47.27 lakhs
Akasa Air	20	• Alternate flight • Rs.1.87 Lakhs spends on facilitation/ compensation.	321	Refreshments Accommodation Moved to alternate flights Refund Amount spent on facilitation of Rs.4.33 lakhs	3086	• Refreshments • Amount spent on facilitation of Rs 5.89 lakhs
Indigo	27	• Alternate flight and travel vouchers • Rs.2.11 Lakhs spends on facilitation/ compensation.	6385	Alternate flights	10890	• Refreshments
SpiceJet	73	• Alternate SG flights • Rs.0.49 Lakhs spends on facilitation/ compensation.	6648	Refreshments Accommodation Alternate SG flights Amount spent on facilitation of Rs 12.62 lakhs	18747	• Refreshments. • Alternate SG flights • Amount spent on facilitation of Rs 41.48 lakhs
Fly Big	198	Refund / Reschudule	NIL	NIL	NIL	NIL
Fly91	NIL	NIL	201	Refreshments Accommodation Transport Amount spent on facilitation of Rs 0.49lakhs	1118	• Refreshments. • Amount spent on facilitation of Rs 1.93 lakhs
Indiaone Air	NIL	NIL	44	Reschedule Amount spent on facilitation of Rs 1.03 lakhs	NIL	NIL
Star Air	NIL	NIL	475	• Refund/Re-accommodation	636	• Refund/ Re-accommodation

The Traffic report is being prepared based on information received from scheduled domestic airlines.

SUMMARY

Denied Boarding		Cancellations		Delays	
No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities
527	Rs 26.56 lakhs compensation and facilities	24774	Rs. 39.62 lakhs compensation and facilities	61572	Rs. 96.73 lakhs towards facilitation

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Table 1

MONTH-WISE SEAT FACTOR OF SCHEDULED OPERATORS IN 2025
(PASSENGER LOAD FACTOR IN PERCENTAGE)

Month	Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly Big	Fly91	Indiaone Air	Star Air
Jan	77.6	84.4	93.7	89.8	87.1	22.7	82.0	80.9	79.6
Feb	83.0	87.2	95.1	91.7	91.2	27.2	82.9	82.8	83.1
Mar	75.9	80.6	92.5	84.6	84.8	26.4	76.4	82.0	73.8
Apr	75.8	83.3	93.0	86.9	86.0	30.2	82.6	81.3	79.7
May	74.0	80.2	91.4	85.1	84.0	28.6	87.6	81.1	75.1
Jun	67.9	81.5	91.4	85.4	85.2	21.8	66.4	74.5	69.8
Jul	62.8	78.6	90.2	84.1	84.2	19.5	70.0	60.4	69.9
Aug	68.7	81.8	91.0	84.6	87.0	26.8	77.3	69.4	72.5
Sep	66.9	79.4	91.8	81.5	84.6	20.1	75.0	72.7	65.2
Oct									
Nov									
Dec									

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Table 2

Airline	Complaints		Redressal Status	
	Total	Per 10,000 Passengers Carried	Closed	Open
Alliance Air	216	49.6	216	0
Air India Group	494	1.4	494	0
Akasa Air	47	0.7	47	0
Indigo	195	0.2	195	0
Spice Jet	255	10.4	255	0
Fly Big	3	49.2	2	1
Fly91	6	2.2	6	0
Indiaone Air	0	0.0	0	0
Star Air	12	1.8	12	0
Total	**1228**	**0.97**	**1227**	**1**

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