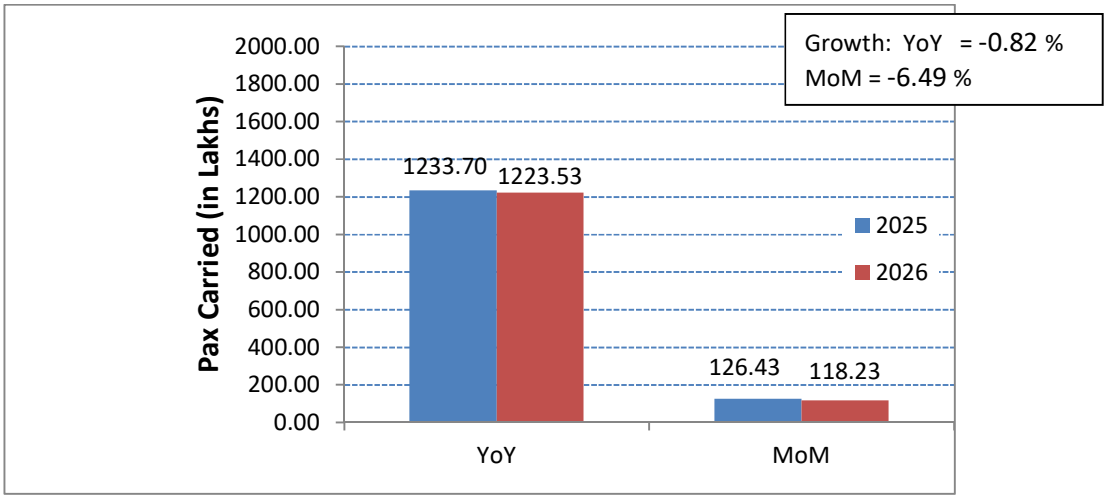
Subject: Performance of domestic airlines for the year 2026.

Traffic data submitted by various domestic airlines has been analysed for the month of September 2026.

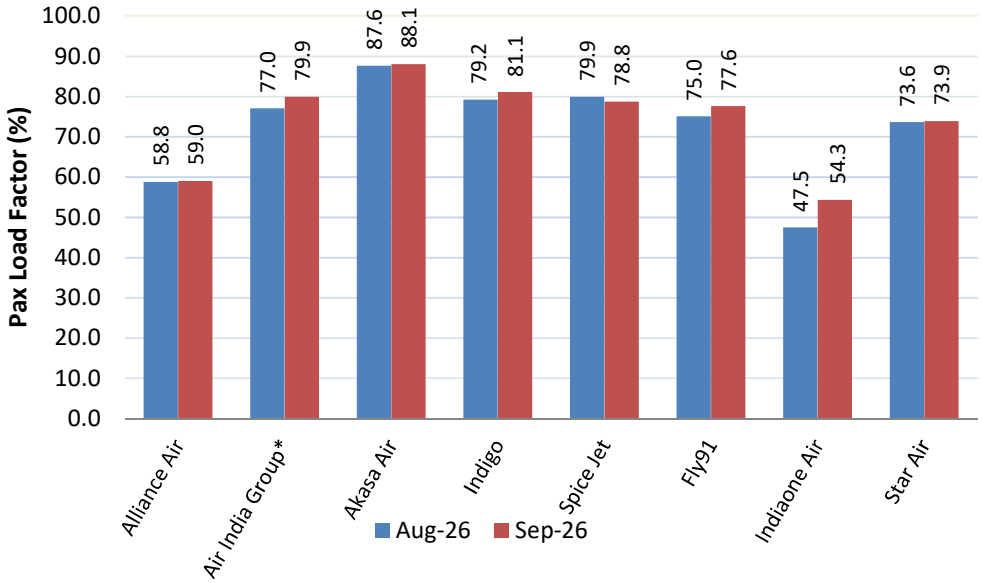
Passenger Growth

Passengers carried by domestic airlines during January - September 2026 were **1223.53 lakhs** as against **1233.70 lakhs** during the corresponding period of the previous year thereby registering an annual growth of **-0.82 %** and monthly growth of **-6.49 %.**



Passenger Load Factor

The passenger load factors of various scheduled domestic airlines in September 2026 are as follows **(Ref Table 1)**:

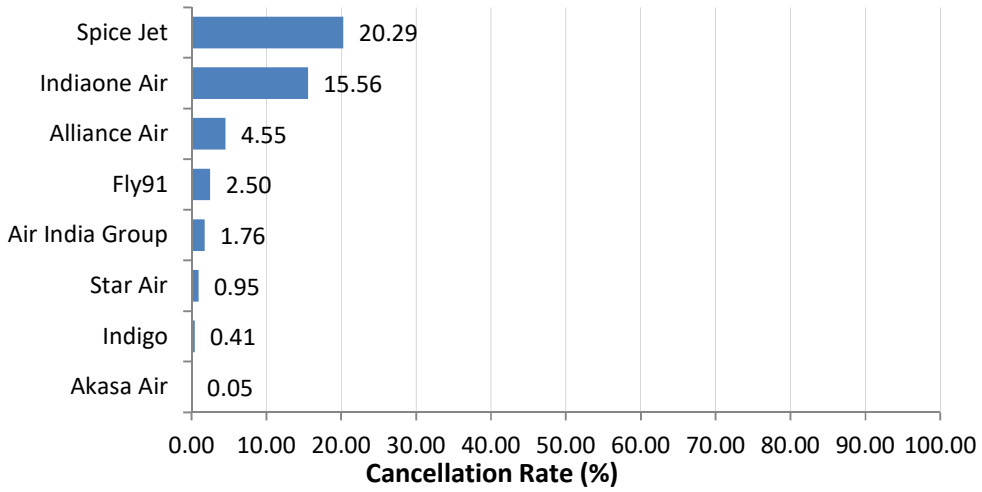


** Air India Group includes Air India & Air India Express*

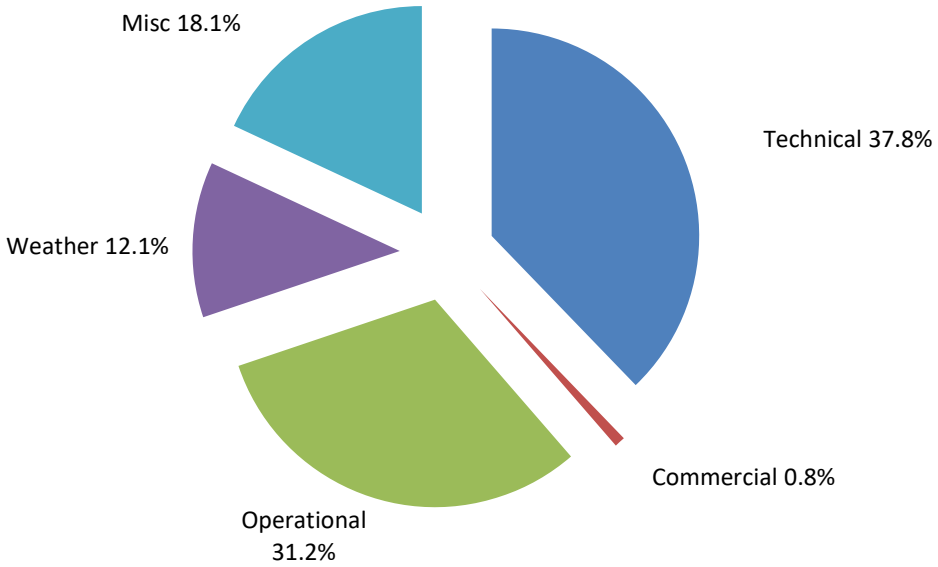
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Cancellations

The overall cancellation rate of scheduled domestic airlines for the month of September 2026 has been 1.15 %. Airline-wise details of cancellations are as follows:



Various reasons of cancellations are indicated below:



The Traffic report is being prepared based on information received from scheduled domestic airlines.

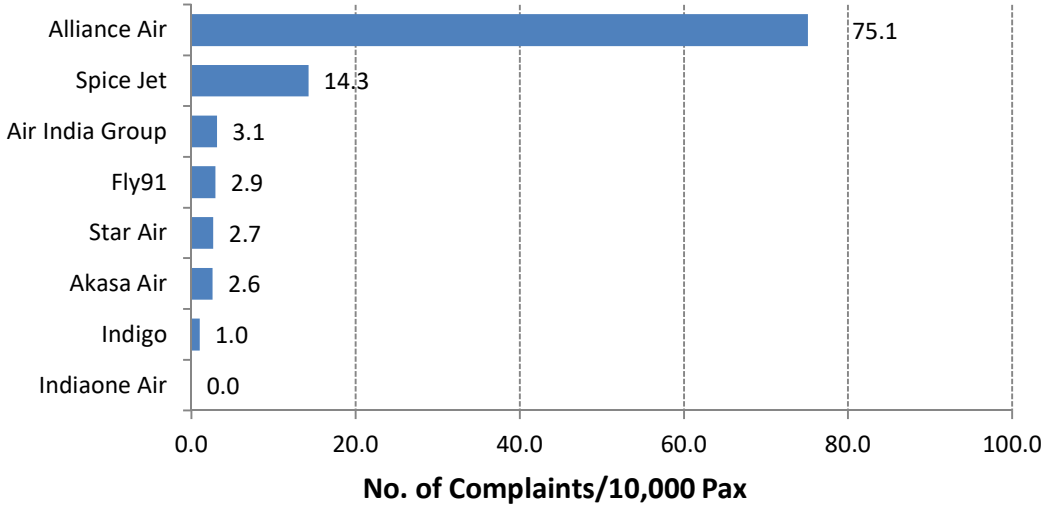
MARKET SHARE OF SCHEDULED DOMESTIC AIRLINES (YEAR 2026)

Month		Passengers Carried (in Lakhs)/Market Share (%)							
		Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly91	Indiaone Air	Star Air
Jan	Pax Carried	0.57	40.34	7.29	97.04	5.92	0.33	0.02	0.97
	Market Share	0.4	26.5	4.8	63.6	3.9	0.2	0.01	0.6
Feb	Pax Carried	0.54	37.94	6.89	88.71	5.55	0.25	0.02	0.77
	Market Share	0.4	27.0	4.9	63.1	3.9	0.2	0.01	0.5
Mar	Pax Carried	0.91	37.73	7.79	91.19	5.41	0.33	0.02	0.79
	Market Share	0.6	26.2	5.4	63.3	3.8	0.2	0.01	0.5
IstQtr	***Pax Carried***	**2.03**	**116.02**	**21.97**	**276.93**	**16.87**	**0.91**	**0.05**	**2.53**
	Market Share	**0.5**	**26.5**	**5.0**	**63.3**	**3.9**	**0.2**	**0.0**	**0.6**
Apr	Pax Carried	0.43	34.10	7.95	89.79	4.74	0.39	0.02	0.78
	Market Share	0.3	24.7	5.8	65.0	3.4	0.3	0.0	0.6
May	Pax Carried	0.50	39.33	8.90	99.91	3.86	0.54	0.02	0.83
	Market Share	0.3	25.6	5.8	64.9	2.5	0.4	0.0	0.5
Jun	Pax Carried	0.51	32.22	8.61	89.20	2.63	0.57	0.02	0.89
	Market Share	0.4	23.9	6.4	66.3	1.9	0.4	0.0	0.7
IIndQtr	***Pax Carried***	**1.44**	**105.65**	**25.46**	**278.90**	**11.23**	**1.50**	**0.05**	**2.50**
	Market Share	**0.3**	**24.8**	**6.0**	**65.4**	**2.6**	**0.4**	**0.0**	**0.6**
Jul	Pax Carried	0.50	28.75	6.65	80.82	1.87	0.56	0.01	0.83
	Market Share	0.4	24.0	5.5	67.4	1.6	0.5	0.0	0.7
Aug	Pax Carried	0.57	32.32	6.68	78.87	1.40	0.58	0.01	0.84
	Market Share	0.5	26.7	5.5	65.0	1.2	0.5	0.0	0.7
Sep	Pax Carried	0.49	31.65	6.64	77.30	0.73	0.62	0.01	0.79
	Market Share	0.4	26.8	5.6	65.4	0.6	0.5	0.0	0.7
IIIrdQtr	***Pax Carried***	**1.57**	**92.72**	**19.97**	**236.98**	**4.00**	**1.76**	**0.04**	**2.45**
	Market Share	**0.4**	**25.8**	**5.6**	**65.9**	**1.1**	**0.5**	**0.0**	**0.7**
Oct	Pax Carried								
	Market Share								
Nov	Pax Carried								
	Market Share								
Dec	Pax Carried								
	Market Share								
IVthQtr	***Pax Carried***								
	Market Share								
TOTAL	***Pax Carried***	**5.03**	**314.39**	**67.39**	**792.81**	**32.10**	**4.17**	**0.14**	**7.48**
	Market Share	**0.4**	**25.7**	**5.5**	**64.8**	**2.6**	**0.3**	**0.01**	**0.6**

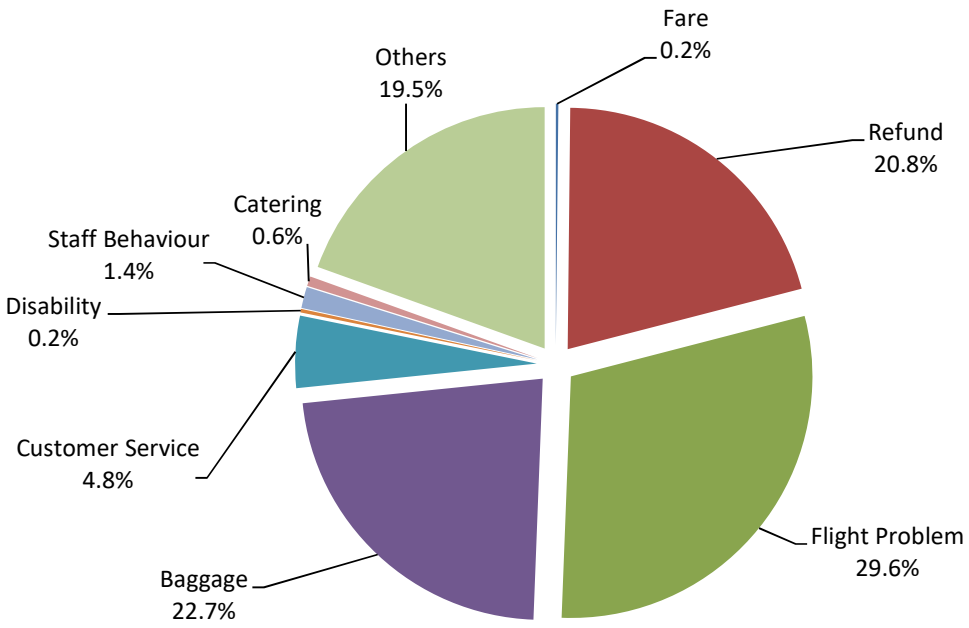
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Passenger Complaints during the month

During September 2026, a total of 2466 passenger-related complaints had been received by the scheduled domestic airlines. The number of complaints per 10,000 passengers carried for the month of September 2026 has been around 2.09.The airline-wise details are as follows:



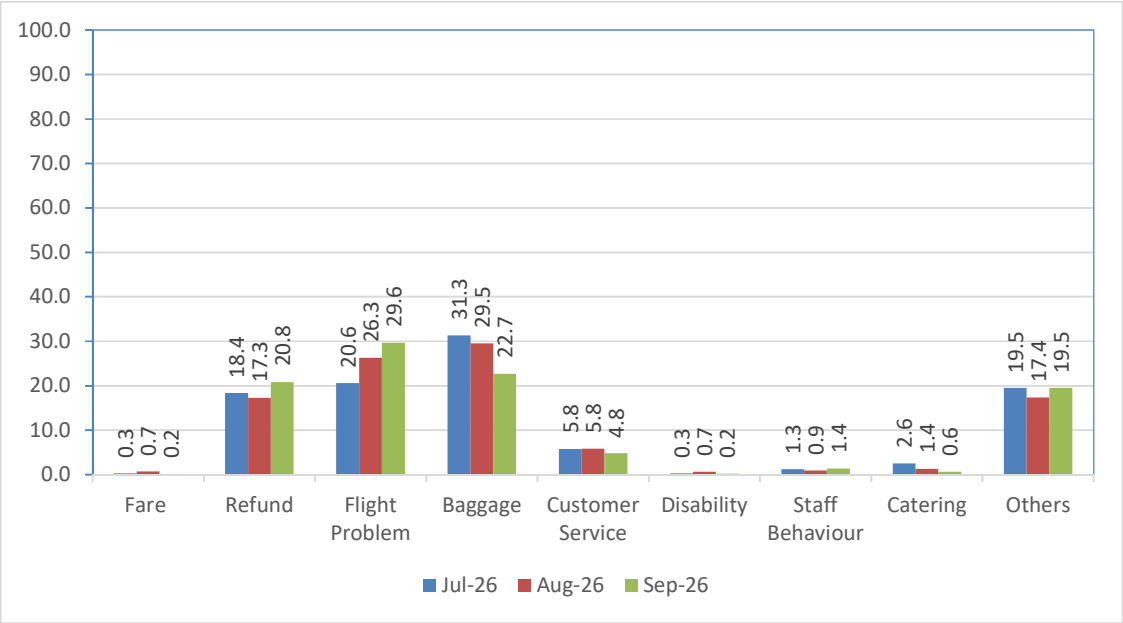
Various reasons of passenger complaints are indicated below:



Note –The major reasons for complaints is flight problem. Airlines have received a total of 2466 complaints, out of which 2448 (99.3 %) have been addressed.

The Traffic report is being prepared based on information received from scheduled domestic airlines.

The reason for complaint as percentage compared to the previous month is as follows:



Airline-wise status of redressal of complaints is given at Table – 2.

Compliance of Route Dispersal Guidelines

Airline-wise Compliance of Route Dispersal Guidelines during the month of September 2026 is given in the following table.

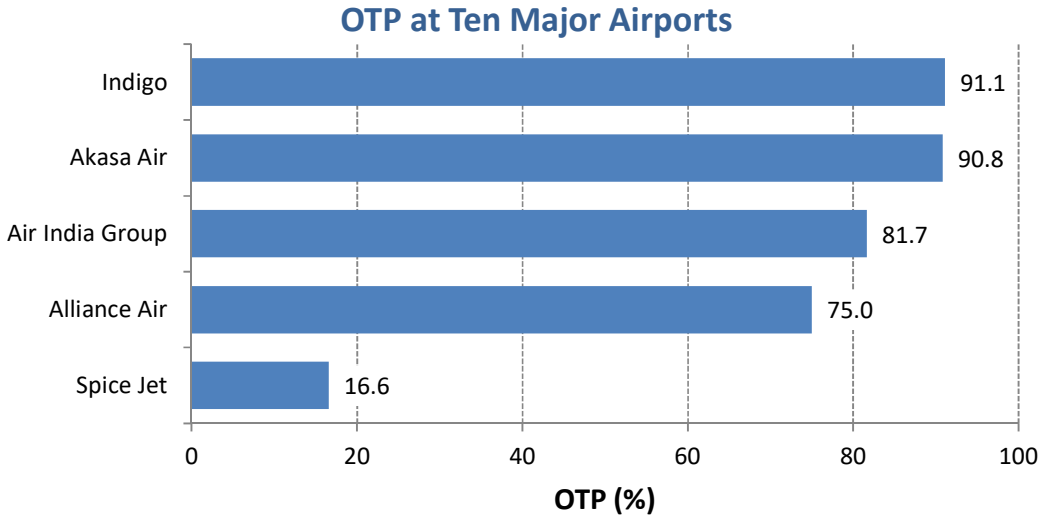
Airline	ASKM Deployment (%) of Category I		
	Cat III	Cat IIA	Cat II
Alliance Air*	-	-	-
Air India Group	78.6	1.37	36.1
Akasa Air	35.8	1.04	18.1
Indigo	168.0	1.17	39.9
SpiceJet	24.6	1.29	77.2
Minimum Capacity Requirement in accordance with RDG (As % of Capacity Deployed in Category I) • Category II - 10% • Category IIA - 1% • Category III - 35%			

* *During September, Alliance air have not operated flights in CAT I route*

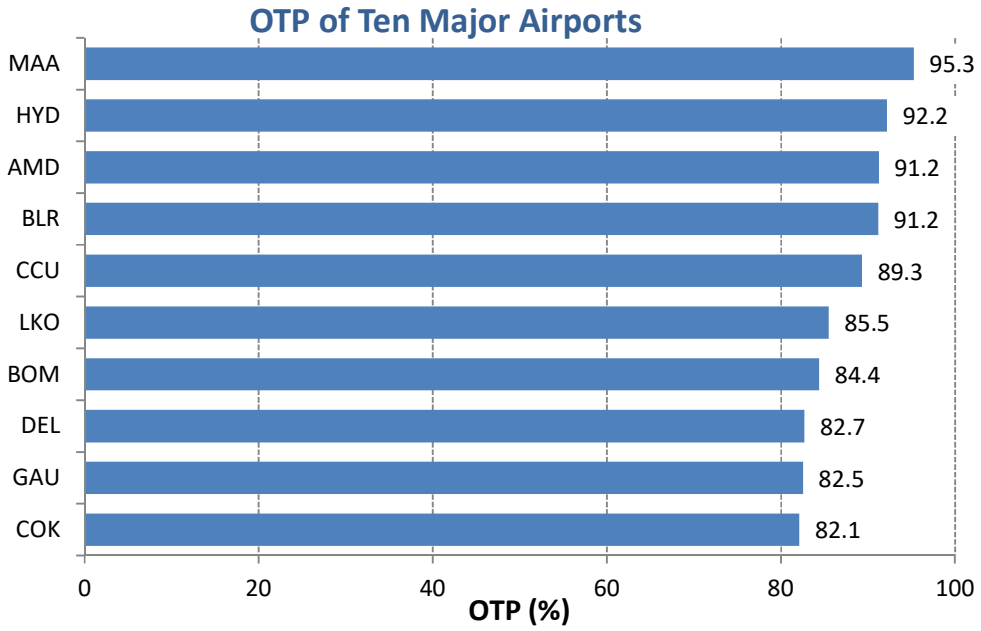
The Traffic report is being prepared based on information received from scheduled domestic airlines.

On-Time Performance (Scheduled Domestic Airlines)

On-Time Performance (OTP) of scheduled domestic airlines has been computed for ten major airports viz. Bangalore, Delhi, Hyderabad, Mumbai, Chennai, Kolkata, Ahmedabad, Cochin, Guwahati and Lucknow. Airline-wise OTP at ten major airports for the month of September 2026 is as follows:

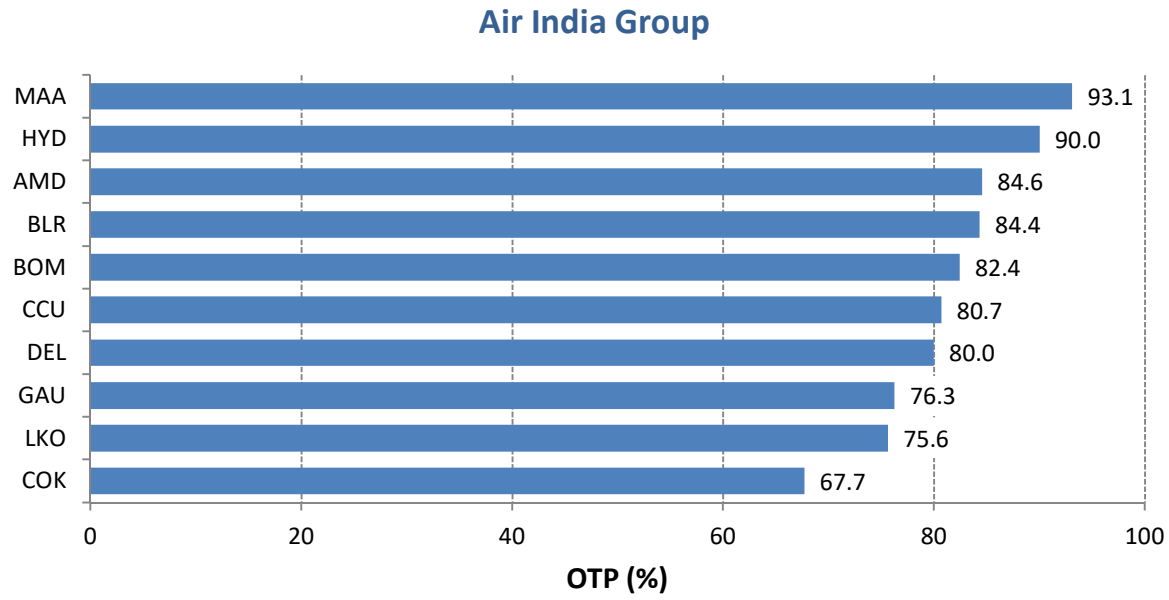


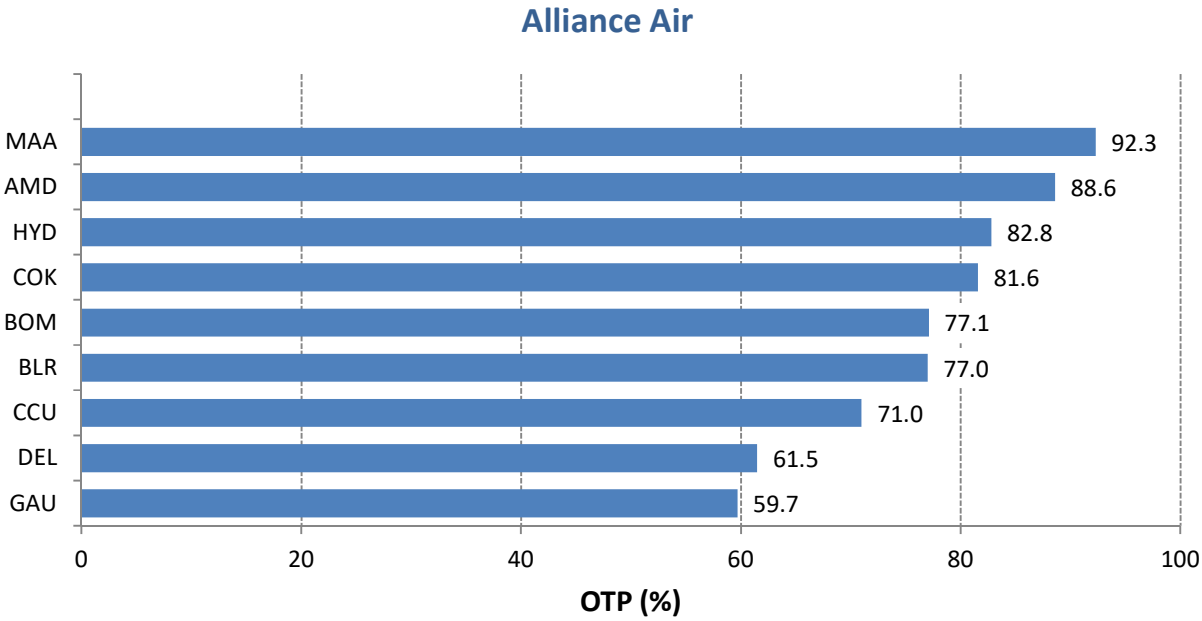
On-Time Performance (OTP) of scheduled domestic airlines viz Alliance Air, Air India Group, Akasa Air, Indigo, and SpiceJet at major airports for the month of September 2026 is as follows:



The Traffic report is being prepared based on information received from scheduled domestic airlines.

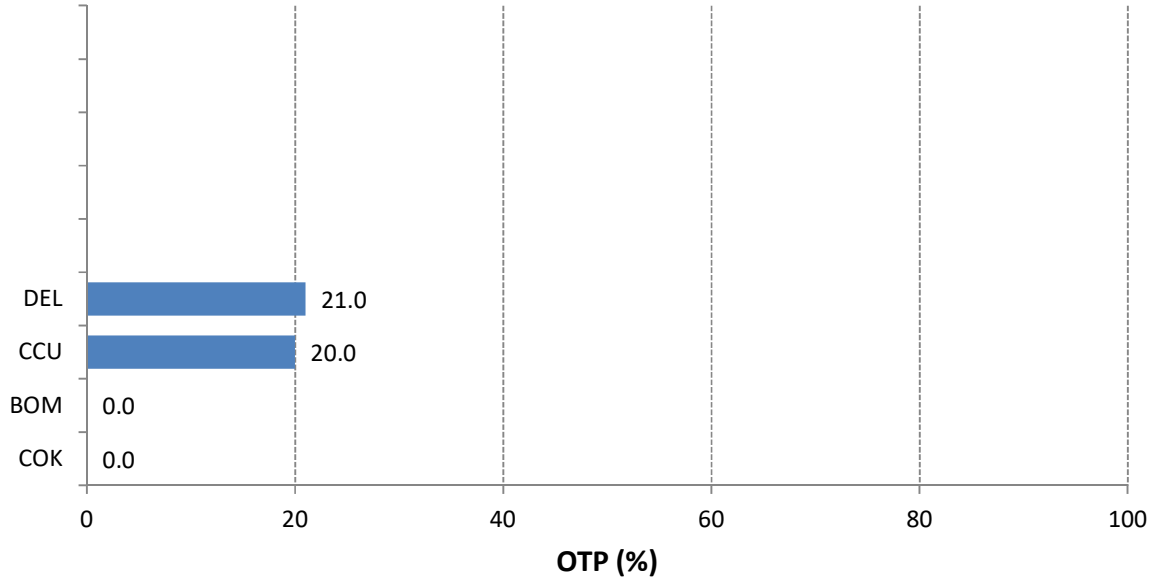
Airport-wise On-Time Performance of scheduled domestic airlines complying with Route Dispersal Guidelines is as follows:



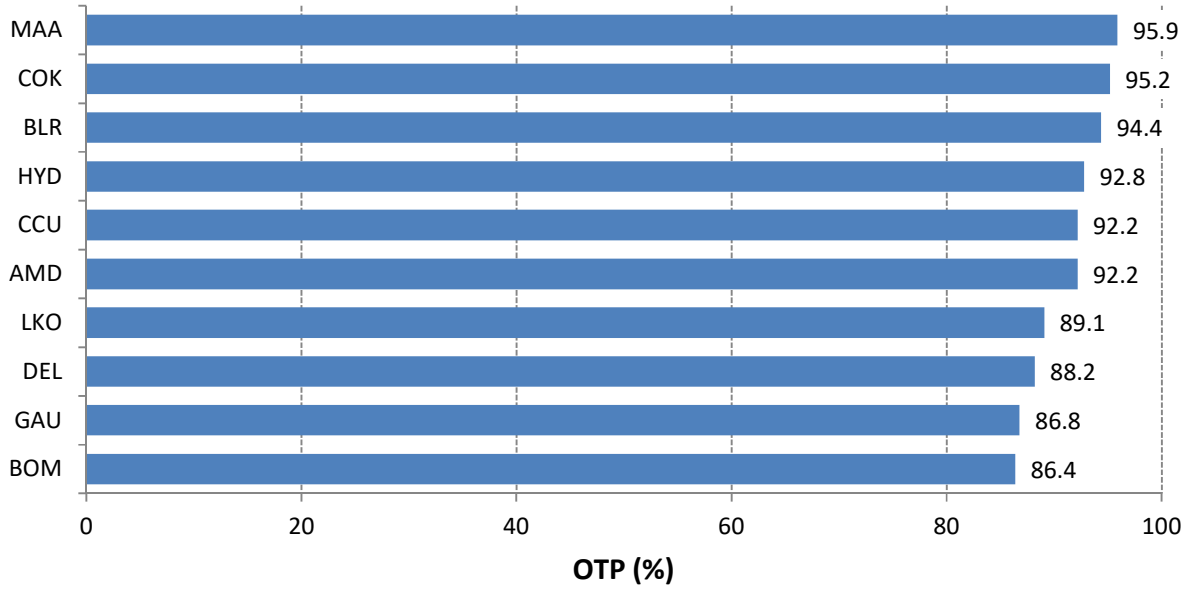


The Traffic report is being prepared based on information received from scheduled domestic airlines.

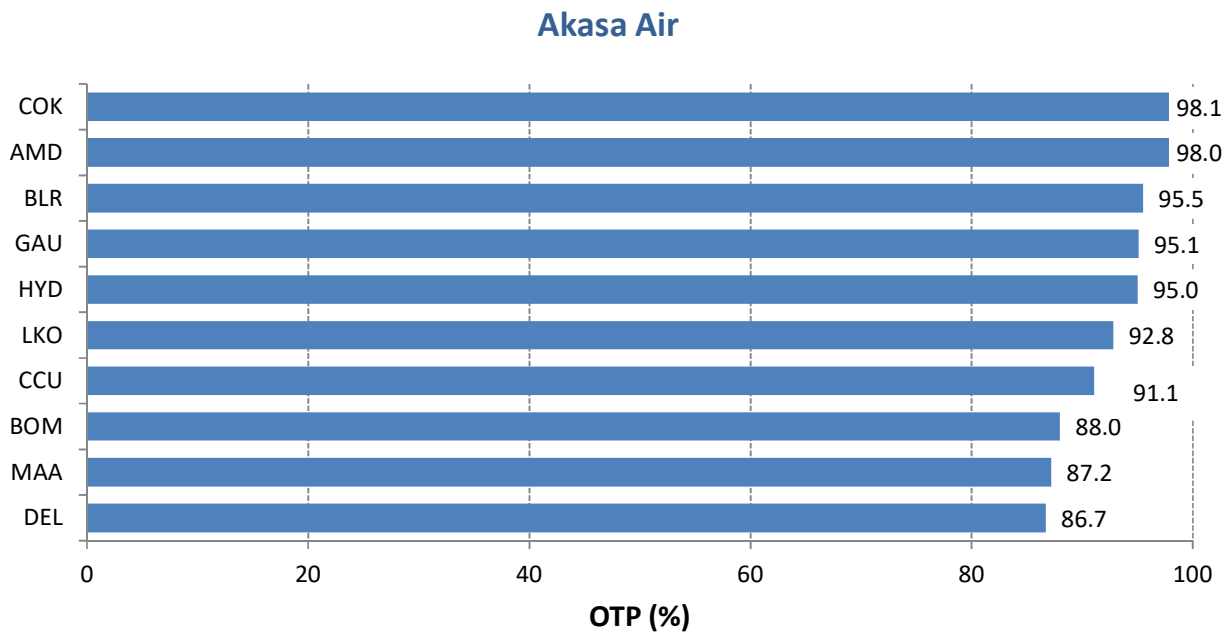
Spicejet



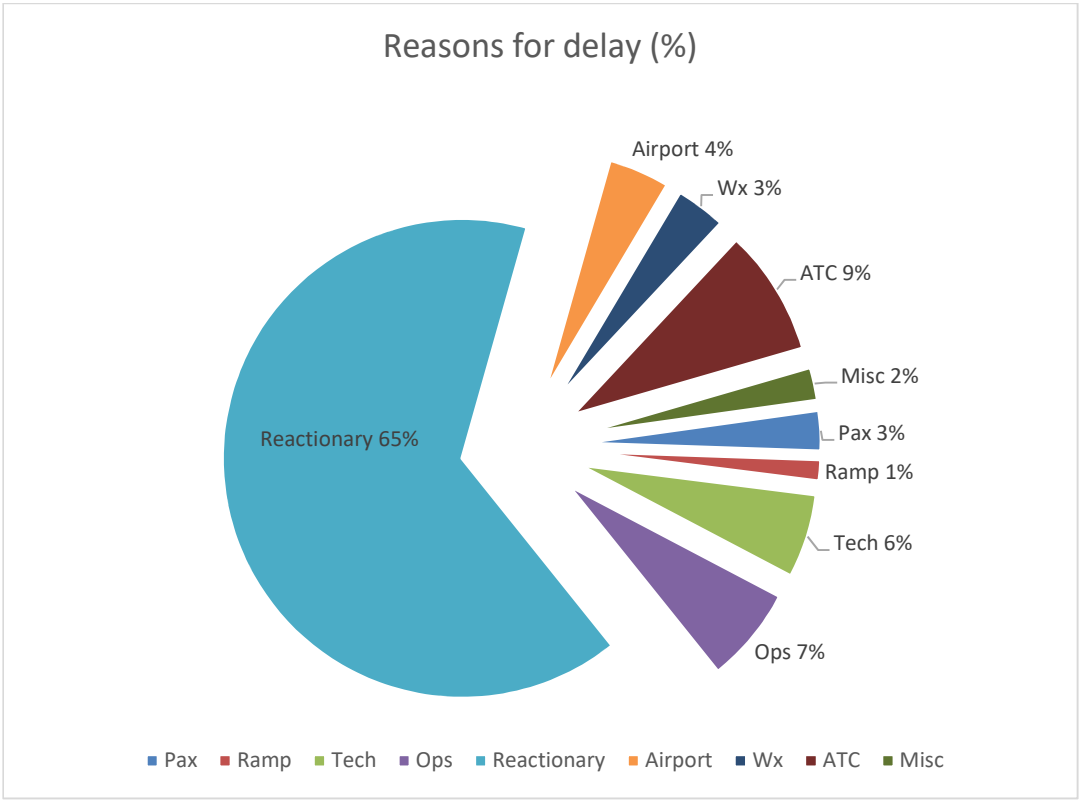
IndiGo



The Traffic report is being prepared based on information received from scheduled domestic airlines.



Reasons for delay have been analysed, which are presented below. It has been found that the majority of delays have been attributed to 'Reactionary'.

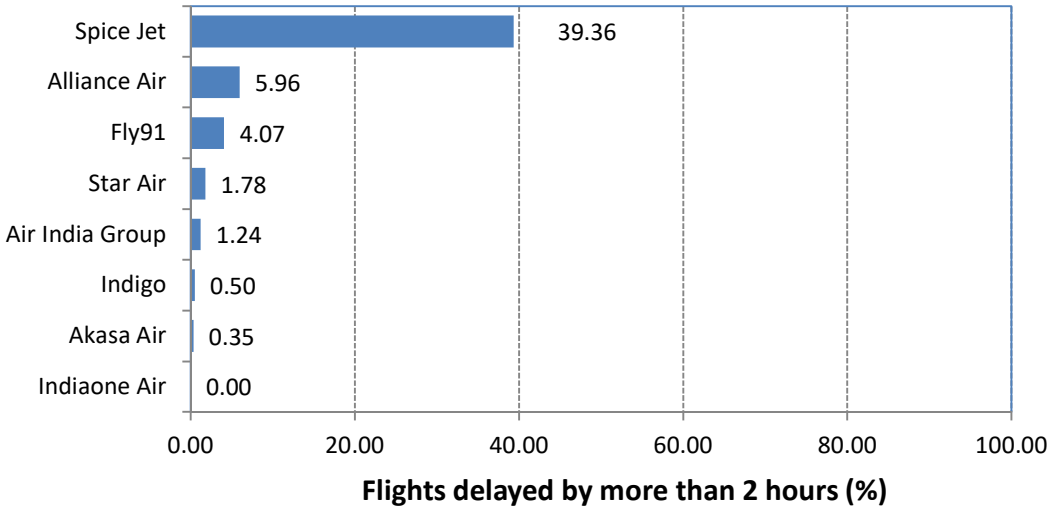


Note: *In the OTP calculation, a delay of more than 15 minutes from the scheduled departure time is considered a delayed flight.*

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Flight delays exceeding two Hours

During September 2026, around 1.19% of the flights were delayed by more than two hours. The airline-wise details of flights, which are delayed by more than two hours is as follows.

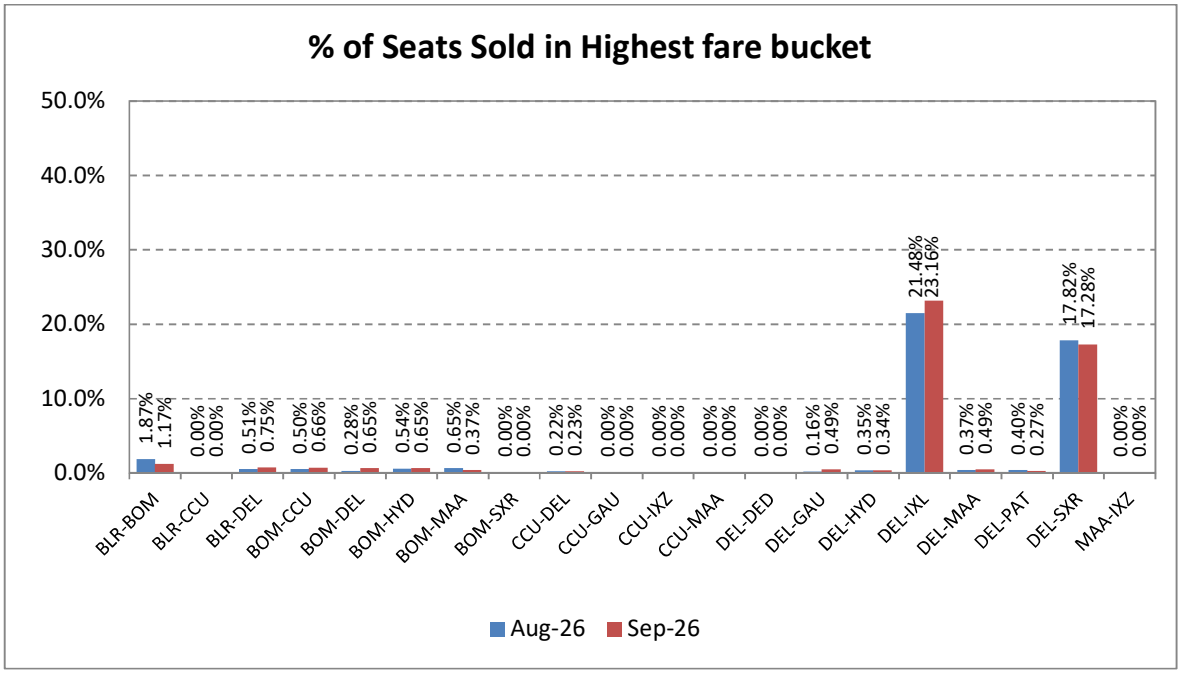


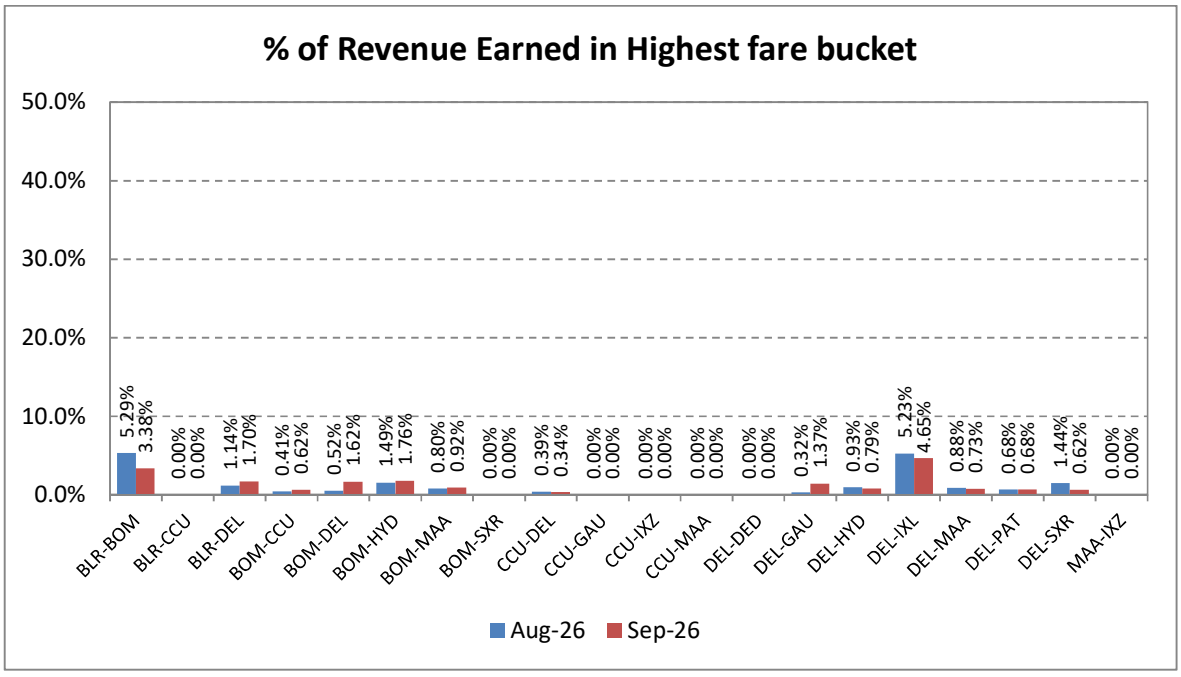
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Revenue Earned & Seats Sold in Highest Fare Bucket

The revenue earned and the number of seats sold by scheduled airlines in the highest fare bucket on selected 20 sectors is as follows:

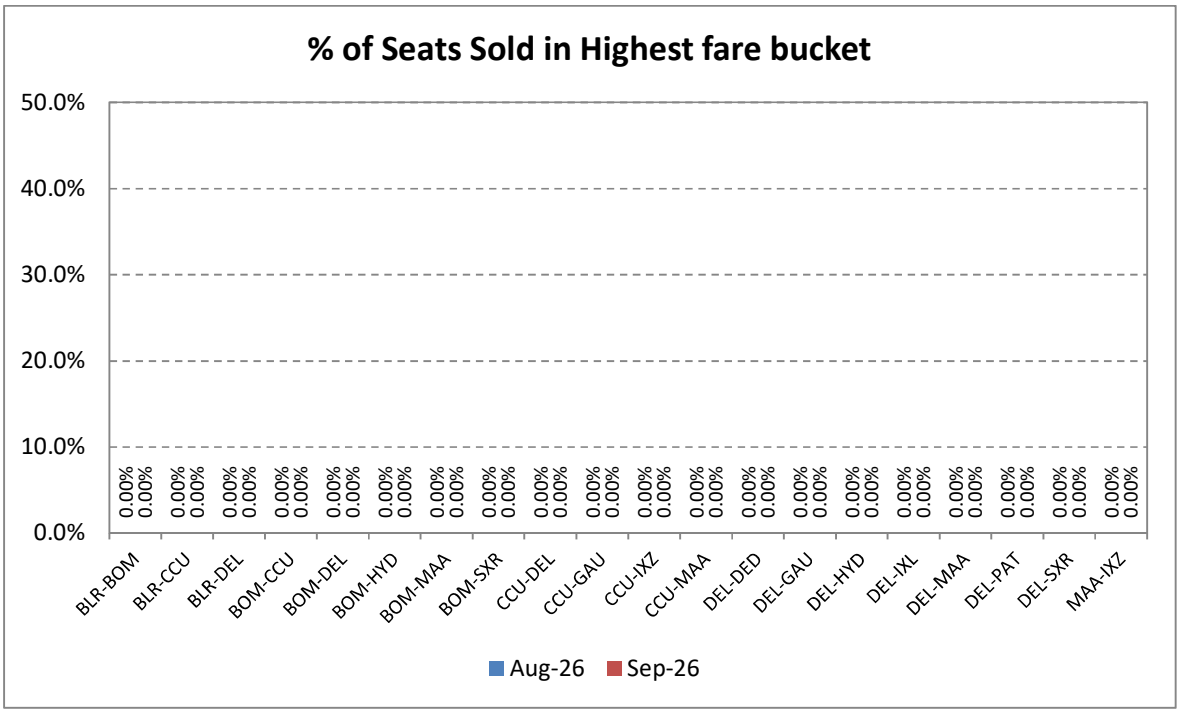
Air India Group

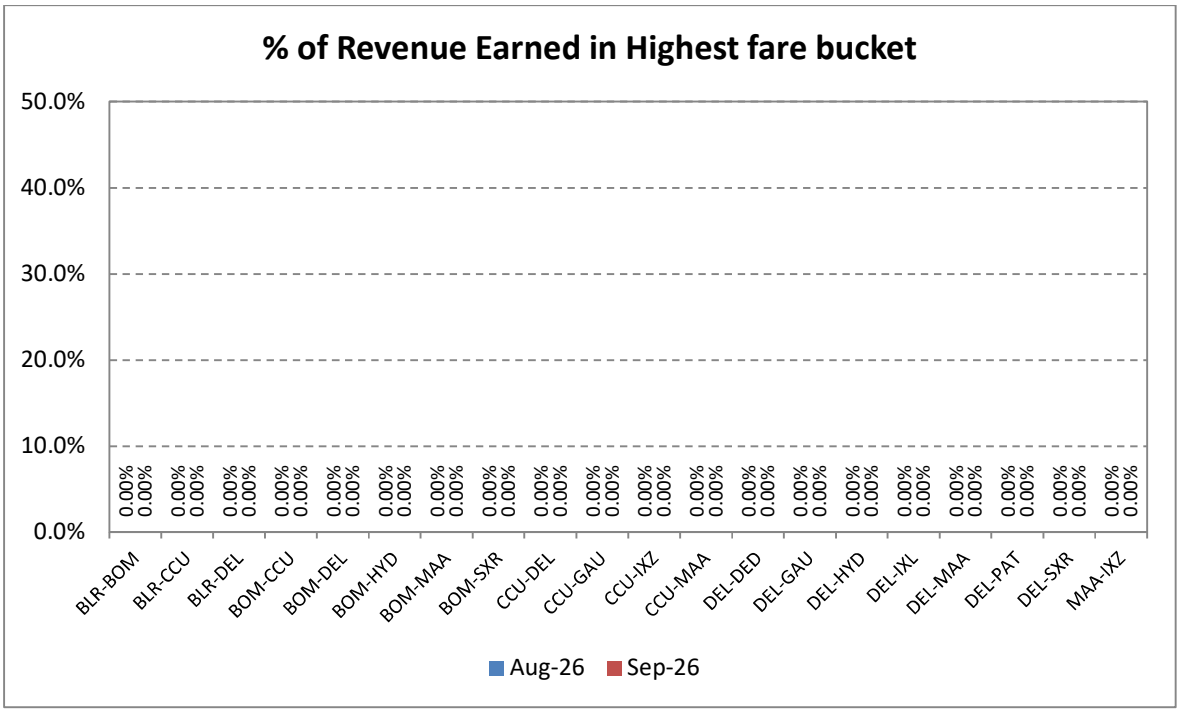




The Traffic report is being prepared based on information received from scheduled domestic airlines.

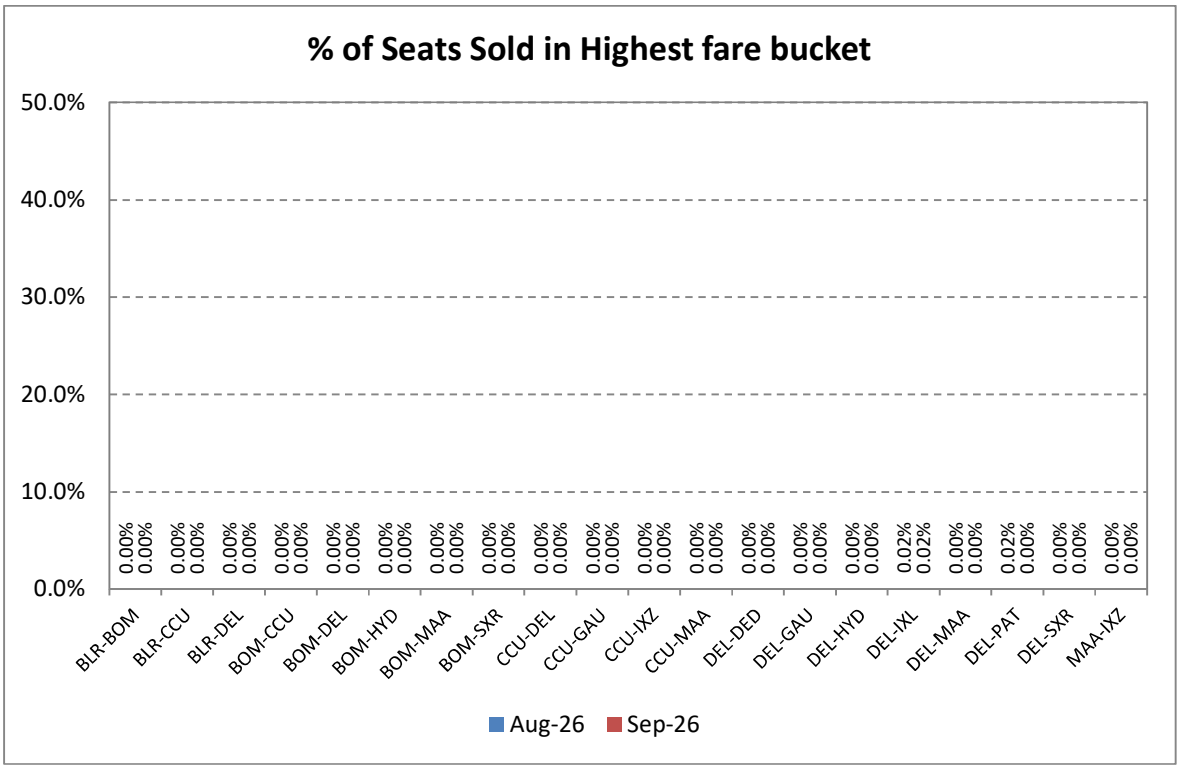
Indigo

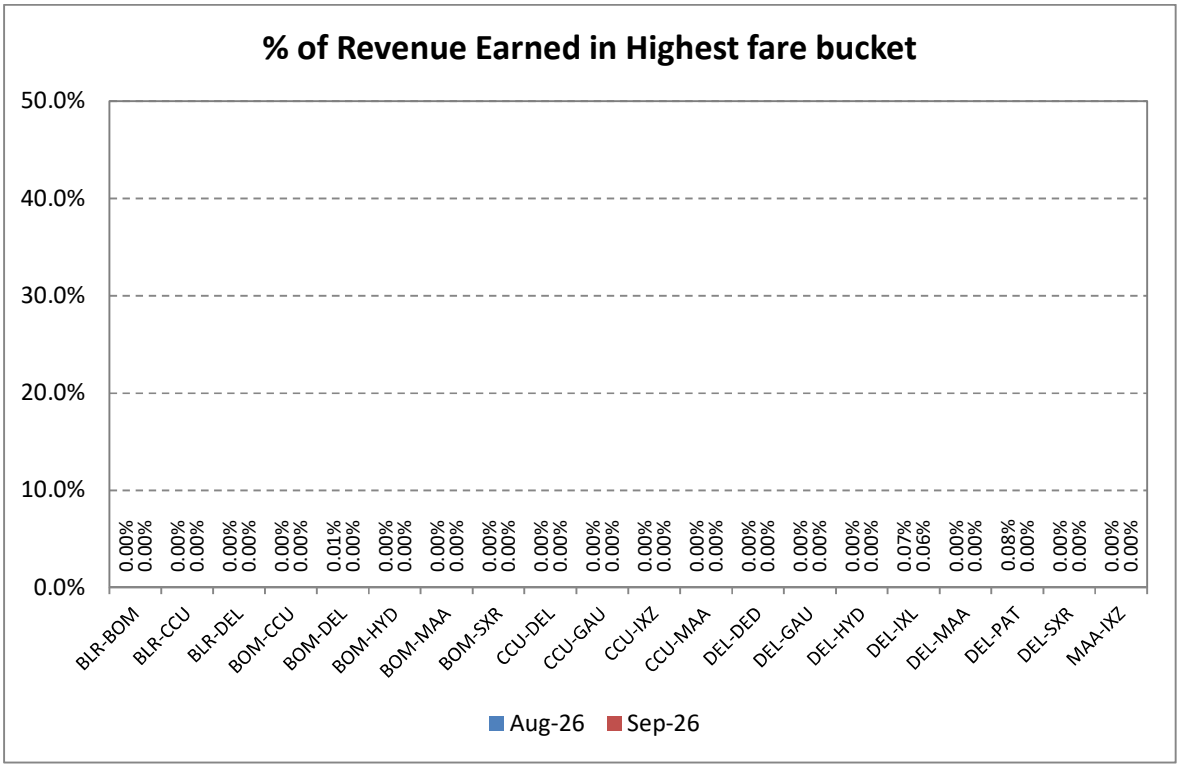




The Traffic report is being prepared based on information received from scheduled domestic airlines.

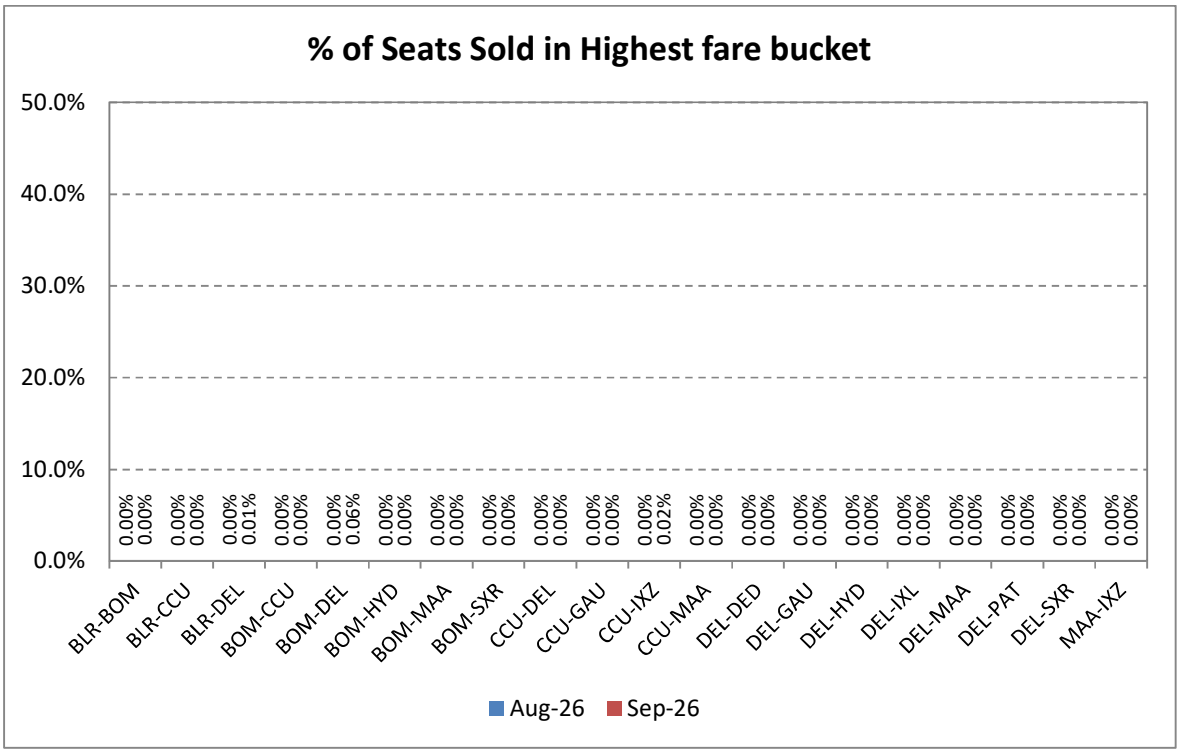
Spicejet

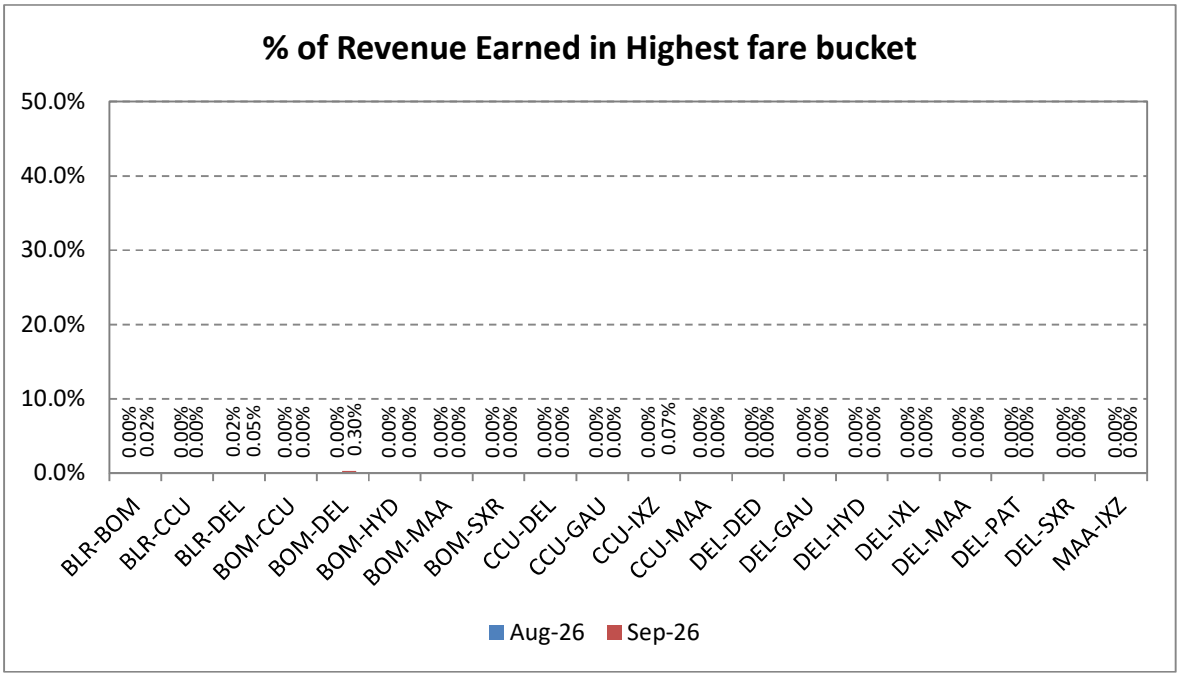




The Traffic report is being prepared based on information received from scheduled domestic airlines.

Akasa Air





The Traffic report is being prepared based on information received from scheduled domestic airlines.

Compliance of CAR Section 3, Series M, Part IV

In accordance with the Civil Aviation Requirement Section 3, Series M, Part IV, airline are required to submit data on the number of cases of denied boarding, cancellations and delays along with the status on a monthly basis.

Airline	Denied Boarding		Cancellations		Delays Beyond 2 Hrs	
	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities
Alliance Air	1	NIL	4471	Refund/ Rebooking Amount spent on facilitation of Rs 0.11 lakhs.	862	• Refreshments • Refund/Rebooking • Amount spent on facilitation of Rs.0.33 lakhs
Air India Group	423	• Alternate flights • Accommodation • Refreshments/ Meals • Rs 47.53 Lakhs spends on facilitation/ compensation.	23063	Refreshments Accommodation Moved to alternate flights Refund Amount spent on facilitation of Rs.27.17 lakhs	37192	• Refreshments/Lunch • Transfer to OAL • Amount spent on facilitation of Rs.83.01 lakhs
Akasa Air	14	• Alternate flight • Rs.2.18 Lakhs spends on facilitation/ compensation.	305	Refreshments Moved to alternate flights Refund Amount spent on facilitation of Rs.5.87 lakhs	2518	• Refreshments • Amount spent on facilitation of Rs 5.20 lakhs
Indigo	33	• Alternate flight and travel vouchers • Rs.2.72 Lakhs spends on facilitation/ compensation.	28324	Alternate flights Refund Amount spent on facilitation of Rs.5.73 lakhs	30619	• Refreshments • Amount spent on facilitation of Rs 150.00 lakhs
SpiceJet	NIL	NIL	21762	Refreshments Accommodation Alternate flights Amount spent on facilitation of Rs 1.60 lakhs	35956	• Refreshments. • Alternate SG flights • Amount spent on facilitation of 47.49 lakhs
Fly91	NIL	NIL	NIL	NIL	185	• Refreshments. • Amount spent on facilitation of Rs 0.92 lakhs
Indiaone Air	NIL	NIL	56	Amount spent on facilitation of Rs 2.30 lakhs	NIL	NIL
Star Air	NIL	NIL	226	• Refund/Re-accommodation	1451	• Refreshments • Re accommodation

The Traffic report is being prepared based on information received from scheduled domestic airlines.

SUMMARY

Denied Boarding		Cancellations		Delays	
No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities
471	Rs 52.43 lakhs compensation and facilities	78207	Rs.42.79 lakhs compensation and facilities	108783	Rs. 286.96 lakhs towards facilitation

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Table 1

MONTH-WISE SEAT FACTOR OF SCHEDULED OPERATORS IN 2026
(PASSENGER LOAD FACTOR IN PERCENTAGE)

Month	Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly91	Indiaone Air	Star Air
Jan	64.8	86.5	93.2	87.7	85.9	80.3	69.6	77.7
Feb	65.8	88.3	93.3	89.6	89.0	76.1	53.0	79.1
Mar	60.6	82.3	90.5	83.5	82.8	69.8	51.1	69.7
Apr	61.1	78.5	91.8	82.7	80.7	65.7	52.1	72.3
May	61.2	83.5	92.5	86.4	87.4	69.3	53.5	76.1
Jun	61.7	85.5	92.2	85.1	87.8	73.2	59.3	75.0
Jul	59.5	83.2	91.9	82.4	84.1	74.7	44.5	74.3
Aug	58.8	77.0	87.6	79.2	79.9	75.0	47.5	73.6
Sep	59.0	79.9	88.1	81.1	78.8	77.6	54.3	73.9
Oct								
Nov								
Dec								

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Table 2

Airline	Complaints		Redressal Status	
	Total	Per 10,000 Passengers Carried	Closed	Open
Alliance Air	371	75.1	371	0
Air India Group	987	3.1	978	9
Akasa Air	172	2.6	172	0
Indigo	793	1.0	793	0
Spice Jet	104	14.3	104	0
Fly91	18	2.9	9	9
Indiaone Air	0	0.0	0	0
Star Air	21	2.7	21	0
Total	**2466**	**2.09**	**2448**	**18**

The Traffic report is being prepared based on information received from scheduled domestic airlines.