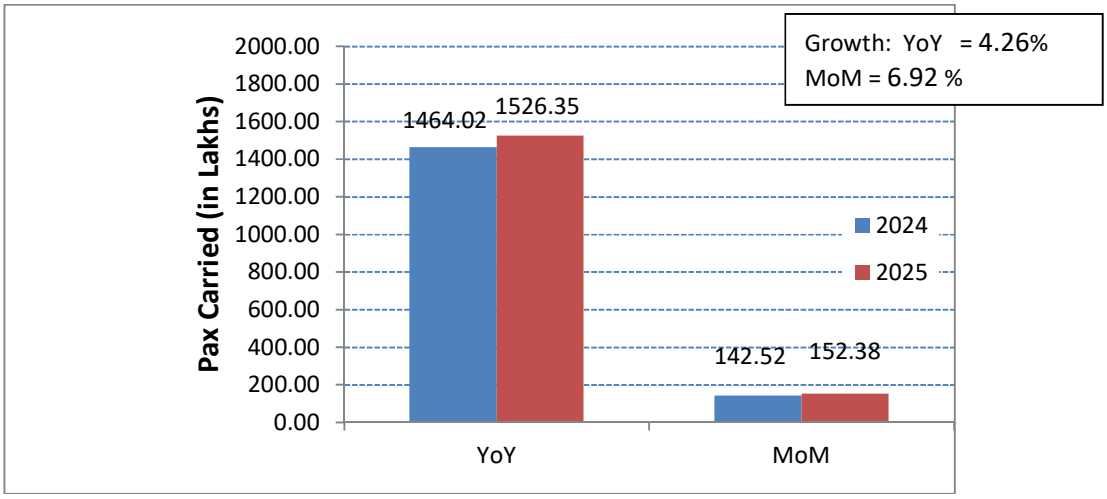
Subject: Performance of domestic airlines for the year 2025.

Traffic data submitted by various domestic airlines has been analysed for the month of November 2025.

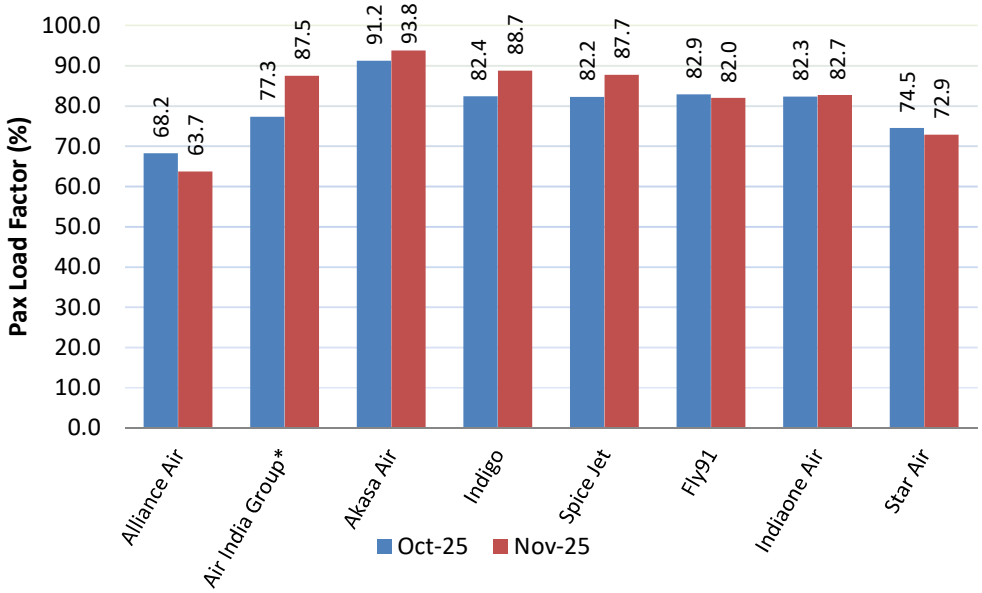
Passenger Growth

Passengers carried by domestic airlines during January-November 2025 were **1526.35 lakhs** as against **1464.02 lakhs** during the corresponding period of the previous year thereby registering an annual growth of **4.26 %** and monthly growth of **6.92 %.**



Passenger Load Factor

The passenger load factors of various scheduled domestic airlines in November 2025 are as follows **(Ref Table 1)**:

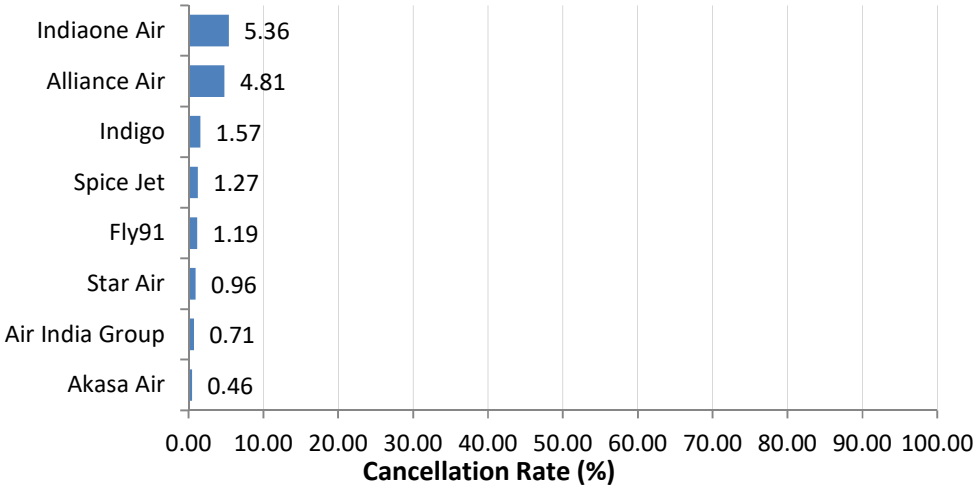


** Air India Group includes Air India & Air India Express*

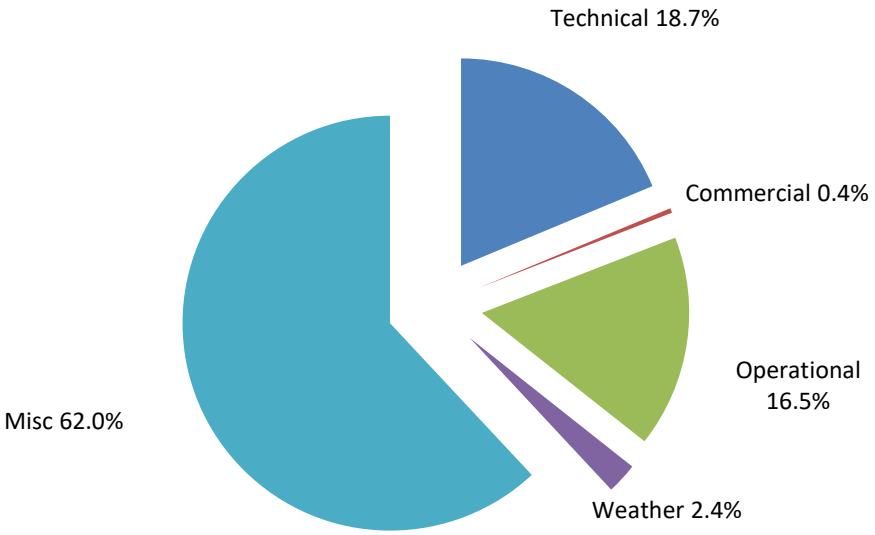
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Cancellations

The overall cancellation rate of scheduled domestic airlines for the month of November 2025 has been 1.33 %. Airline-wise details of cancellations are as follows:



Various reasons of cancellations are indicated below:



The Traffic report is being prepared based on information received from scheduled domestic airlines.

MARKET SHARE OF SCHEDULED DOMESTIC AIRLINES (YEAR 2025)

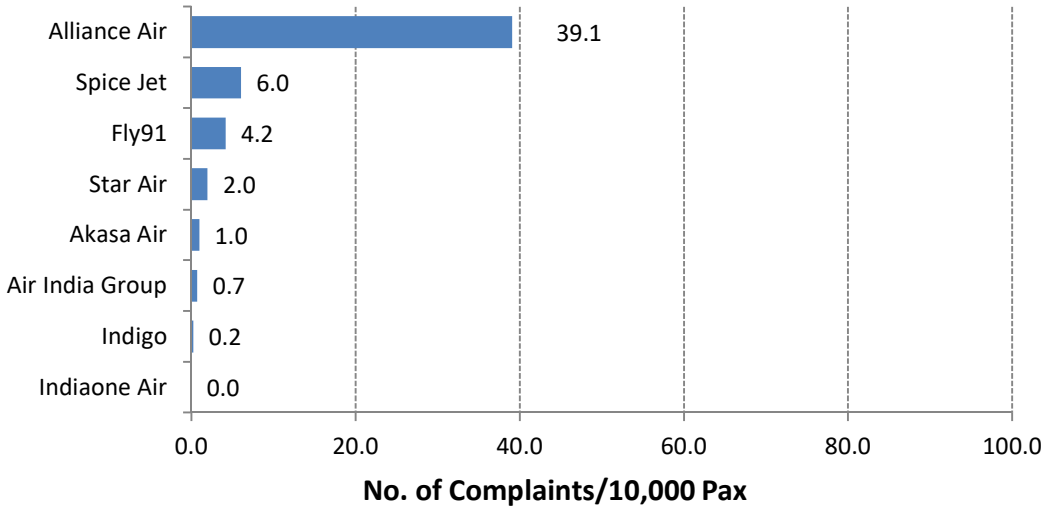
Month		Passengers Carried (in Lakhs)/Market Share (%)								
		Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly Big*	Fly91	Indiaone Air	Star Air
Jan	Pax Carried	0.91	37.58	6.87	95.22	4.66	0.01	0.21	0.03	0.63
	Market Share	0.6	25.7	4.7	65.2	3.2	0.0	0.1	0.0	0.4
Feb	Pax Carried	0.86	38.30	6.59	89.40	4.54	0.01	0.12	0.03	0.60
	Market Share	0.6	27.3	4.7	63.7	3.2	0.0	0.1	0.0	0.4
Mar	Pax Carried	0.78	38.78	7.20	93.09	4.80	0.01	0.12	0.03	0.61
	Market Share	0.5	26.7	5.0	64.0	3.3	0.0	0.1	0.0	0.4
IstQtr	***Pax Carried***	**2.55**	**114.66**	**20.66**	**277.71**	**13.99**	**0.03**	**0.45**	**0.09**	**1.84**
	Market Share	**0.6**	**26.5**	**4.8**	**64.3**	**3.2**	**0.0**	**0.1**	**0.0**	**0.4**
Apr	Pax Carried	0.76	38.90	7.13	91.72	3.79	0.01	0.20	0.03	0.62
	Market Share	0.5	27.2	5.0	64.1	2.6	0.0	0.1	0.0	0.4
May	Pax Carried	0.62	37.22	7.48	90.80	3.40	0.02	0.24	0.03	0.75
	Market Share	0.4	26.5	5.3	64.6	2.4	0.0	0.2	0.0	0.5
Jun	Pax Carried	0.66	36.92	7.22	87.74	2.61	0.01	0.22	0.03	0.63
	Market Share	0.5	27.1	5.3	64.5	1.9	0.0	0.2	0.0	0.5
IIndQtr	***Pax Carried***	**2.04**	**113.04**	**21.83**	**270.25**	**9.80**	**0.04**	**0.67**	**0.09**	**2.00**
	Market Share	***0.5***	***26.9***	***5.2***	***64.4***	***2.3***	***0.0***	***0.2***	***0.0***	***0.5***
Jul	Pax Carried	0.46	33.08	6.98	82.15	2.46	0.01	0.25	0.02	0.64
	Market Share	0.4	26.2	5.5	65.2	2.0	0.0	0.2	0.0	0.5
Aug	Pax Carried	0.37	35.39	7.03	83.14	2.60	0.01	0.28	0.03	0.62
	Market Share	0.3	27.3	5.4	64.2	2.0	0.0	0.2	0.0	0.5
Sep	Pax Carried	0.44	34.67	6.65	81.27	2.45	0.01	0.27	0.03	0.65
	Market Share	0.3	27.4	5.3	64.3	1.9	0.0	0.2	0.0	0.5
IIIrdQtr	***Pax Carried***	**1.27**	**103.14**	**20.65**	**246.57**	**7.51**	**0.03**	**0.81**	**0.08**	**1.91**
	Market Share	**0.3**	**27.0**	**5.4**	**64.6**	**2.0**	**0.0**	**0.2**	**0.0**	**0.5**
Oct	Pax Carried	0.29	36.04	7.25	91.96	3.62	-	0.33	0.03	0.77
	Market Share	0.2	25.7	5.2	65.6	2.6	-	0.2	0.0	0.5
Nov	Pax Carried	0.58	40.75	7.23	96.93	5.67	-	0.34	0.03	0.86
	Market Share	0.4	26.7	4.7	63.6	3.7	-	0.2	0.0	0.6
Dec	Pax Carried									
	Market Share									
IVthQtr	***Pax Carried***	**0.87**	**76.79**	**14.48**	**188.89**	**9.29**	**0.00**	**0.67**	**0.06**	**1.63**
	Market Share	**0.3**	**26.2**	**4.9**	**64.5**	**3.2**	**0.0**	**0.2**	**0.0**	**0.6**
TOTAL	***Pax Carried***	**6.73**	**407.64**	**77.63**	**983.41**	**40.58**	**0.10**	**2.59**	**0.31**	**7.37**
	Market Share	**0.4**	**26.7**	**5.1**	**64.4**	**2.7**	**0.0**	0.2	0.0	0.5

**** Flybig suspended scheduled flights operation effective October 2025***

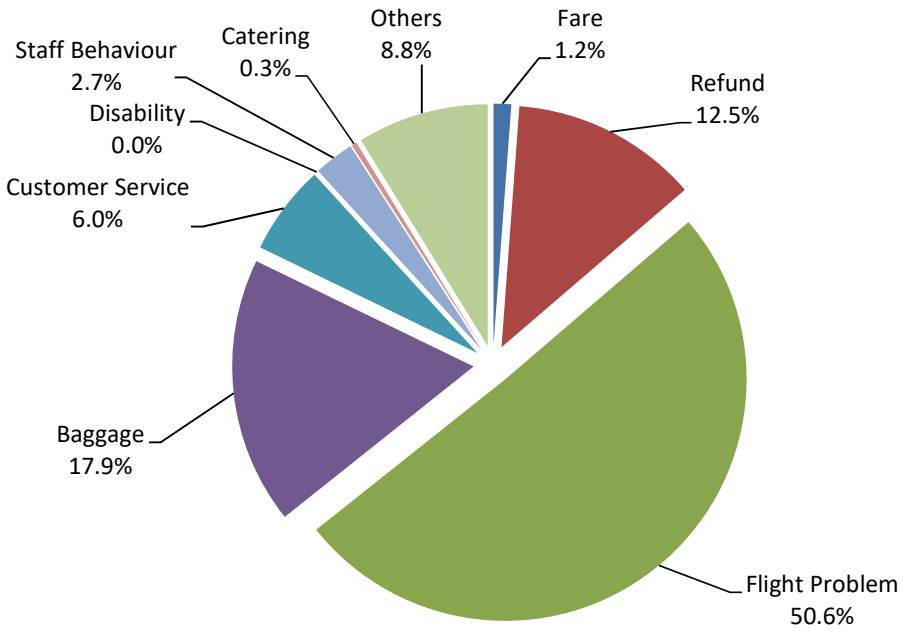
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Passenger Complaints during the month

During November 2025, a total of 1196 passenger-related complaints had been received by the scheduled domestic airlines. The number of complaints per 10,000 passengers carried for the month of November 2025 has been around 0.78. The airline-wise details are as follows:



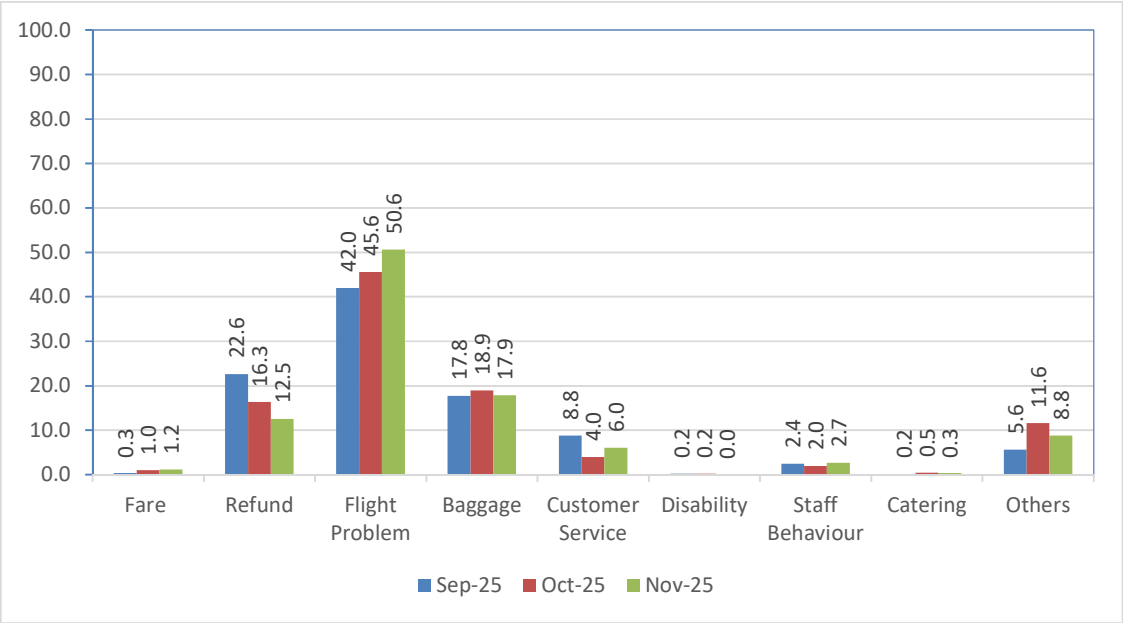
Various reasons of passenger complaints are indicated below:



Note –The major reasons for complaints is flight problem. Airlines have received a total of 1196 complaints, out of which 1191 (99.6 %) have been addressed.

The Traffic report is being prepared based on information received from scheduled domestic airlines.

The reason for complaint as percentage compared to the previous month is as follows:



Airline-wise status of redressal of complaints is given at Table – 2.

Compliance of Route Dispersal Guidelines

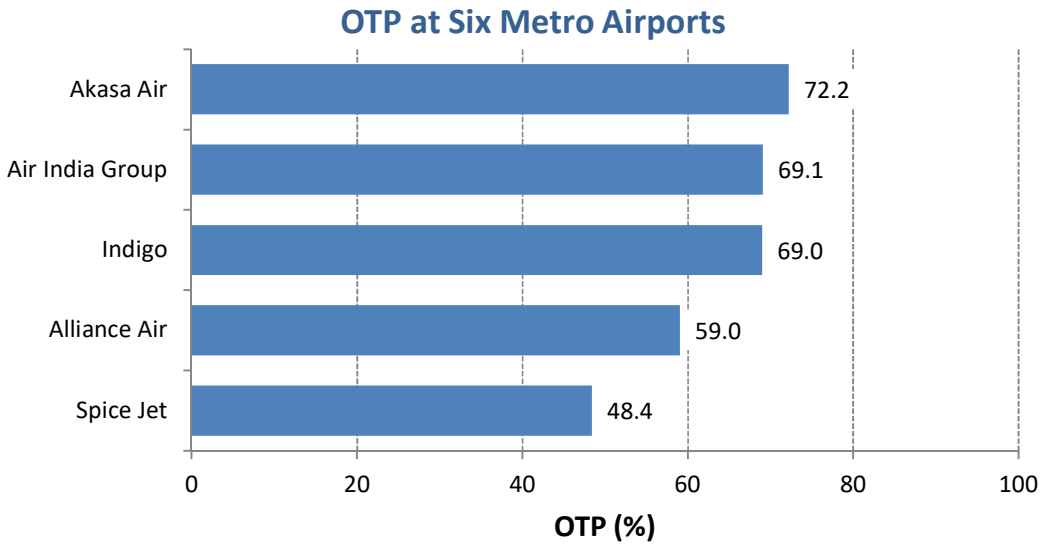
Airline-wise Compliance of Route Dispersal Guidelines during the month of November 2025 is given in the following table.

Airline	ASKM Deployment (%) of Category I		
	Cat III	Cat IIA	Cat II
Alliance Air	25296.0	9097.37	17546.3
Air India Group	92.5	1.40	32.9
Akasa Air	53.7	1.04	40.4
Indigo	215.3	1.33	50.8
SpiceJet	141.5	0.87	54.0
Minimum Capacity Requirement in accordance with RDG (As % of Capacity Deployed in Category I) • Category II - 10% • Category IIA - 1% • Category III - 35%			

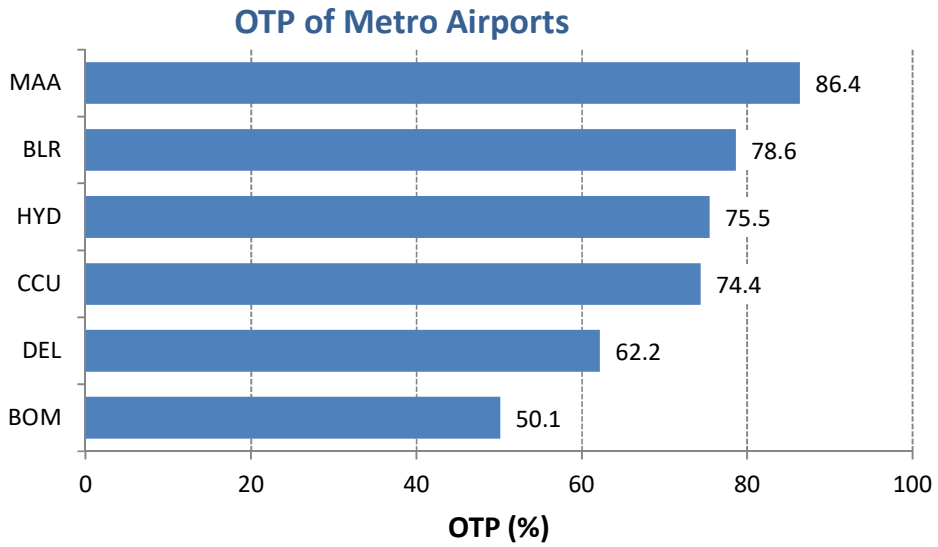
The Traffic report is being prepared based on information received from scheduled domestic airlines.

On-Time Performance (Scheduled Domestic Airlines)

On-Time Performance (OTP) of scheduled domestic airlines has been computed for six metro airports viz. Bangalore, Delhi, Hyderabad, Mumbai, Chennai, and Kolkata. Airline-wise OTP at six metro airports for the month of November 2025 is as follows:

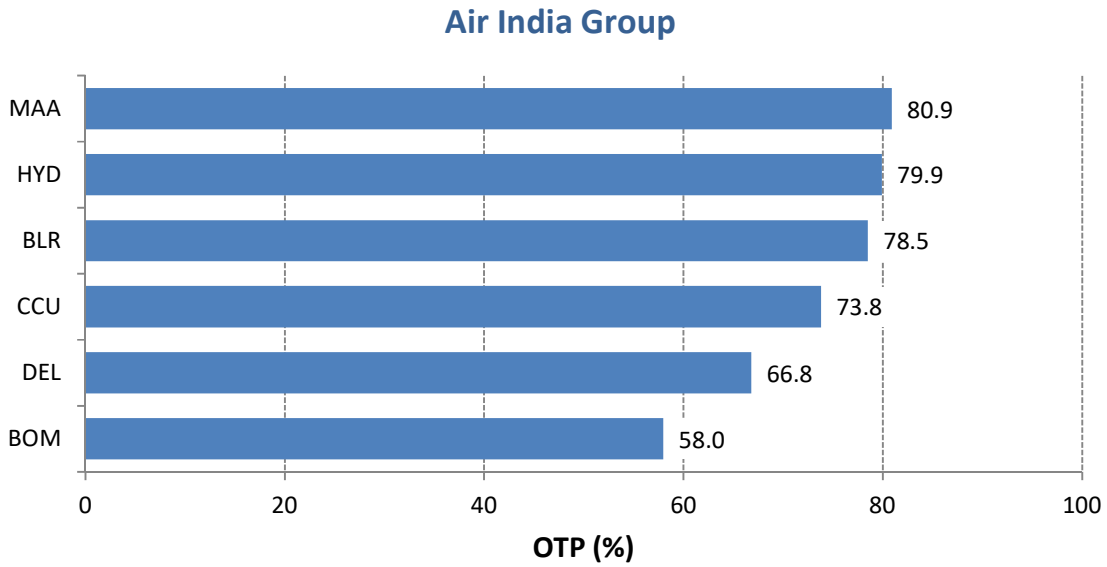


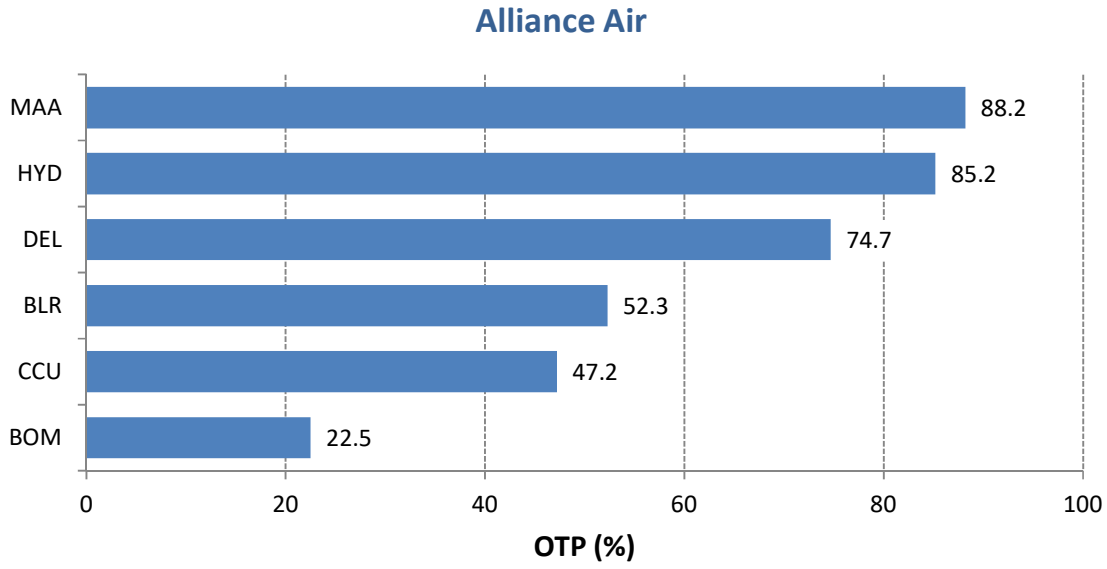
On-Time Performance (OTP) of scheduled domestic airlines viz Alliance Air, Air India Group, Akasa Air, Indigo, and SpiceJet at six metro airports for the month of November 2025 is as follows:



The Traffic report is being prepared based on information received from scheduled domestic airlines.

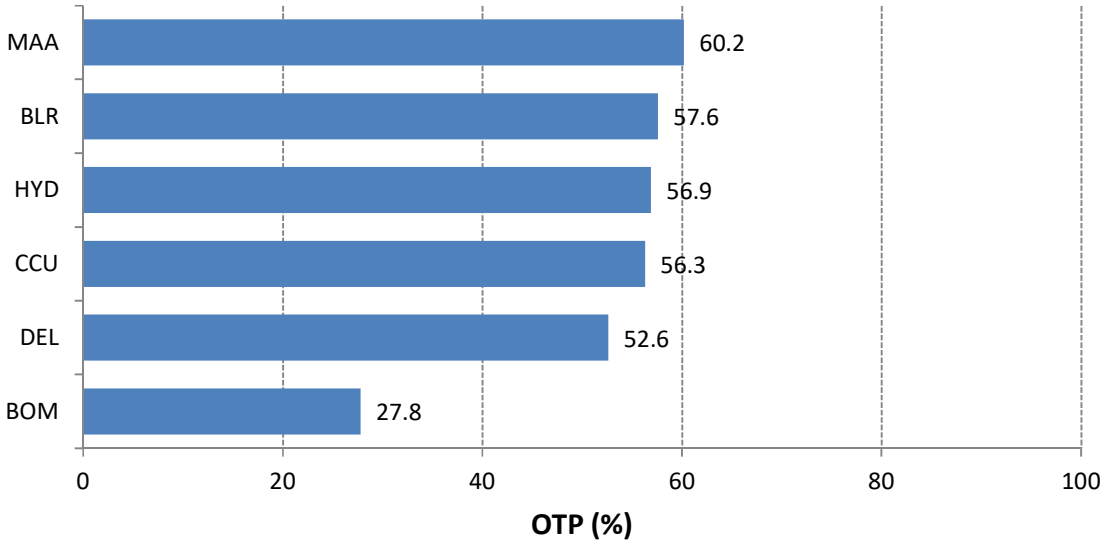
Airport-wise On-Time Performance of scheduled domestic airlines complying with Route Dispersal Guidelines is as follows:



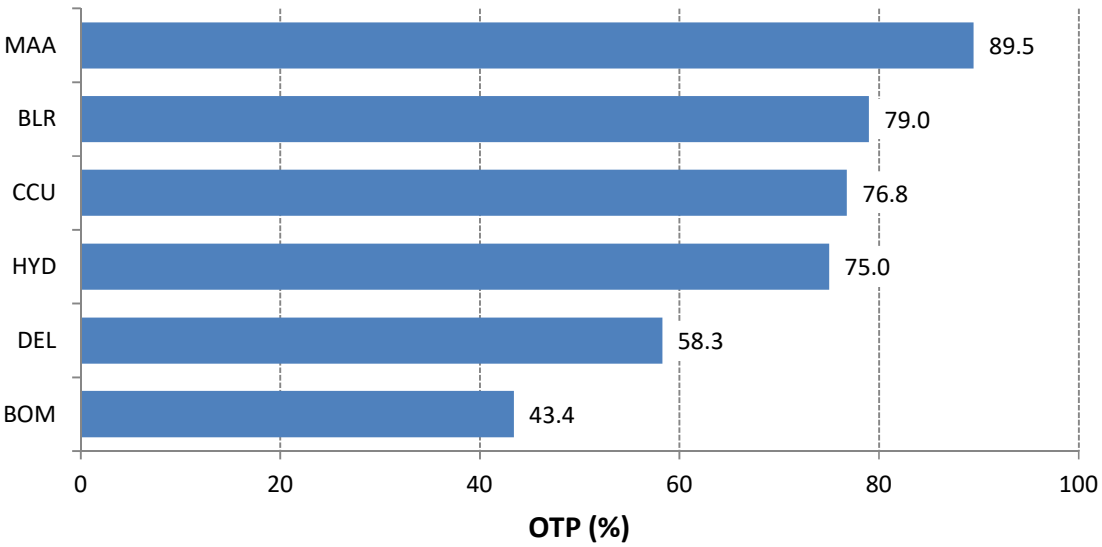


The Traffic report is being prepared based on information received from scheduled domestic airlines.

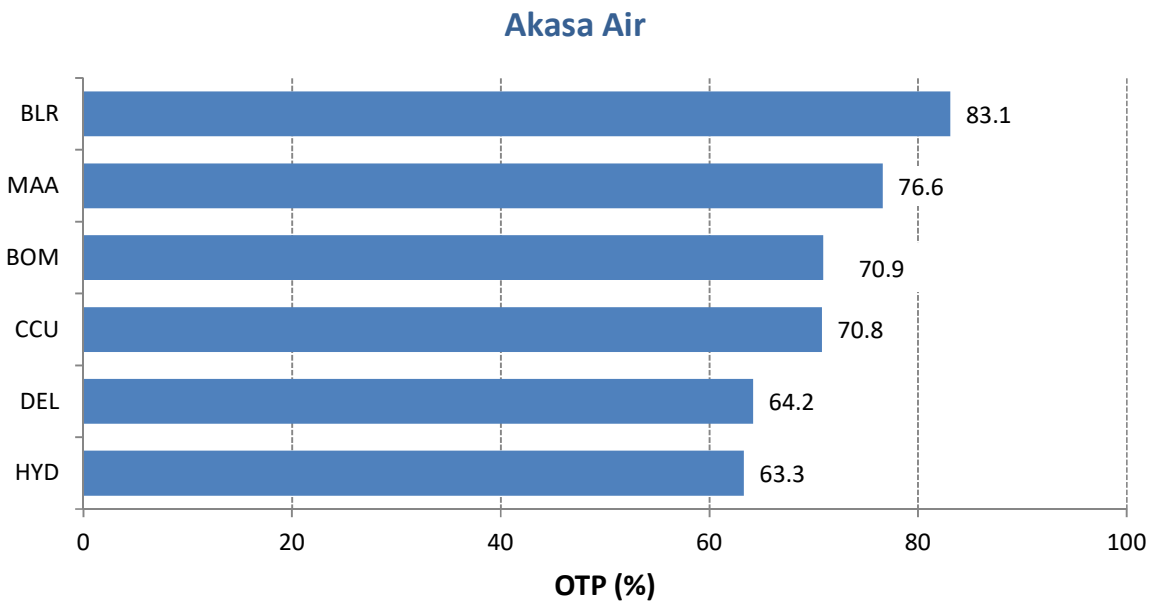
Spicejet



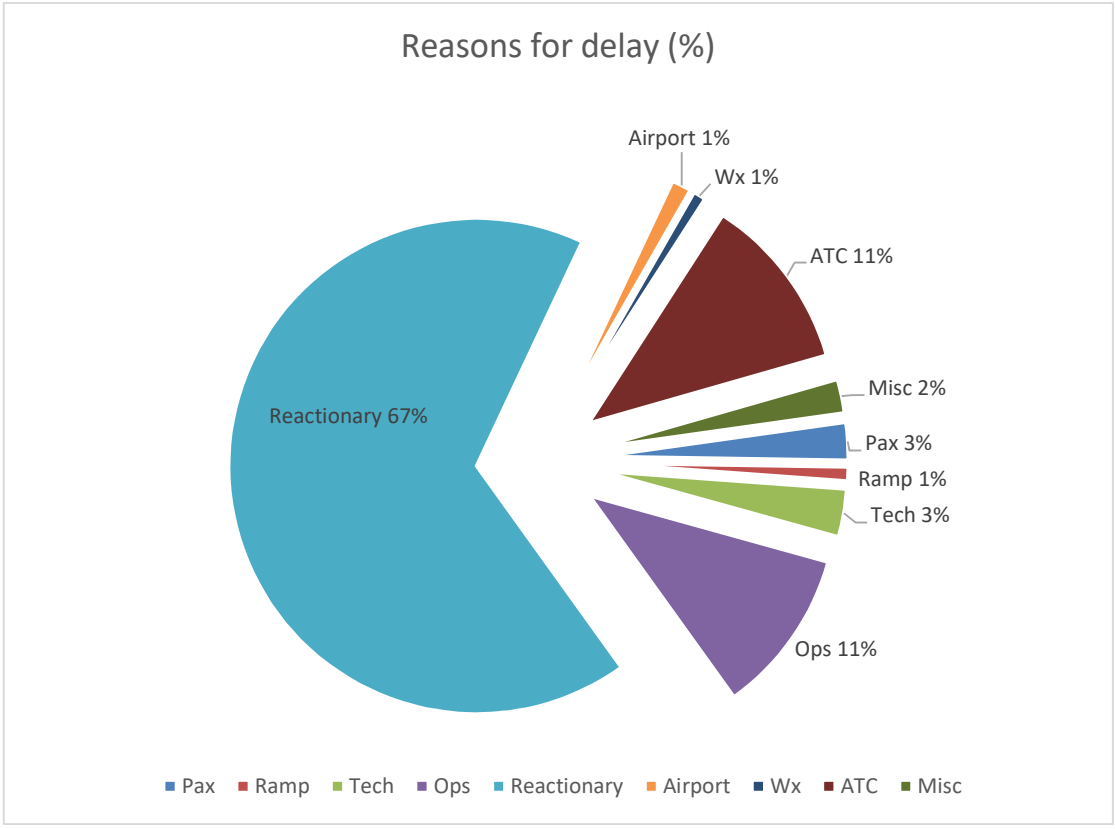
IndiGo



The Traffic report is being prepared based on information received from scheduled domestic airlines.



Reasons for delay have been analysed, which are presented below. It has been found that the majority of delays have been attributed to 'Reactionary'.

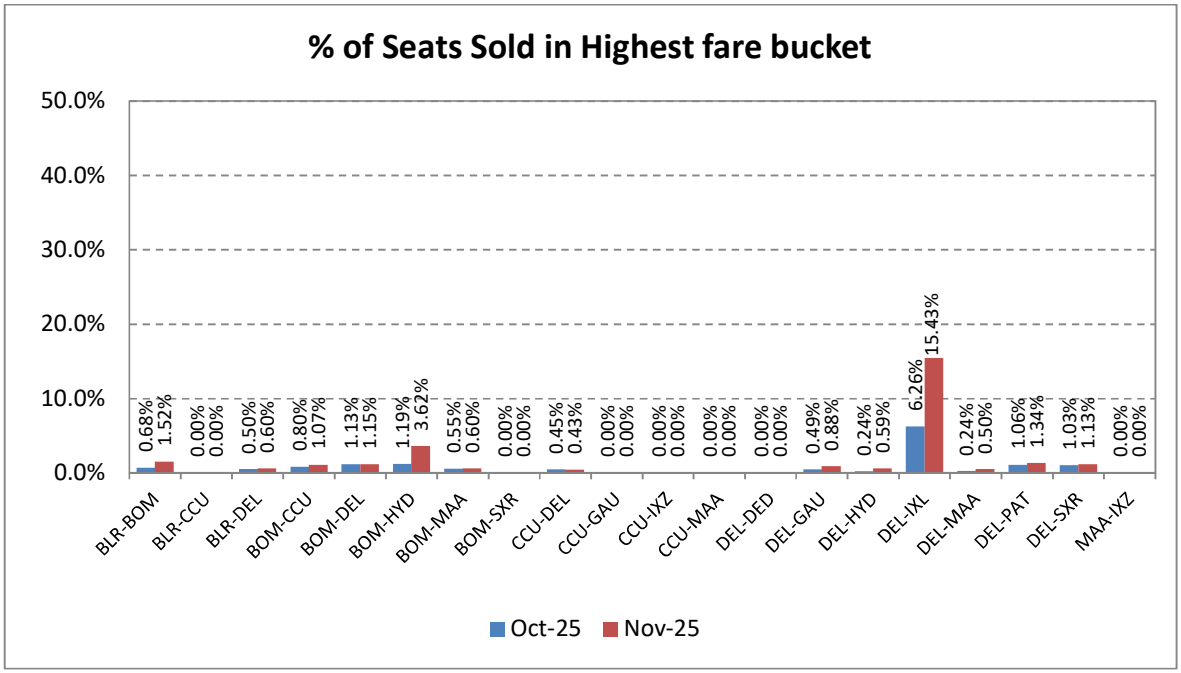


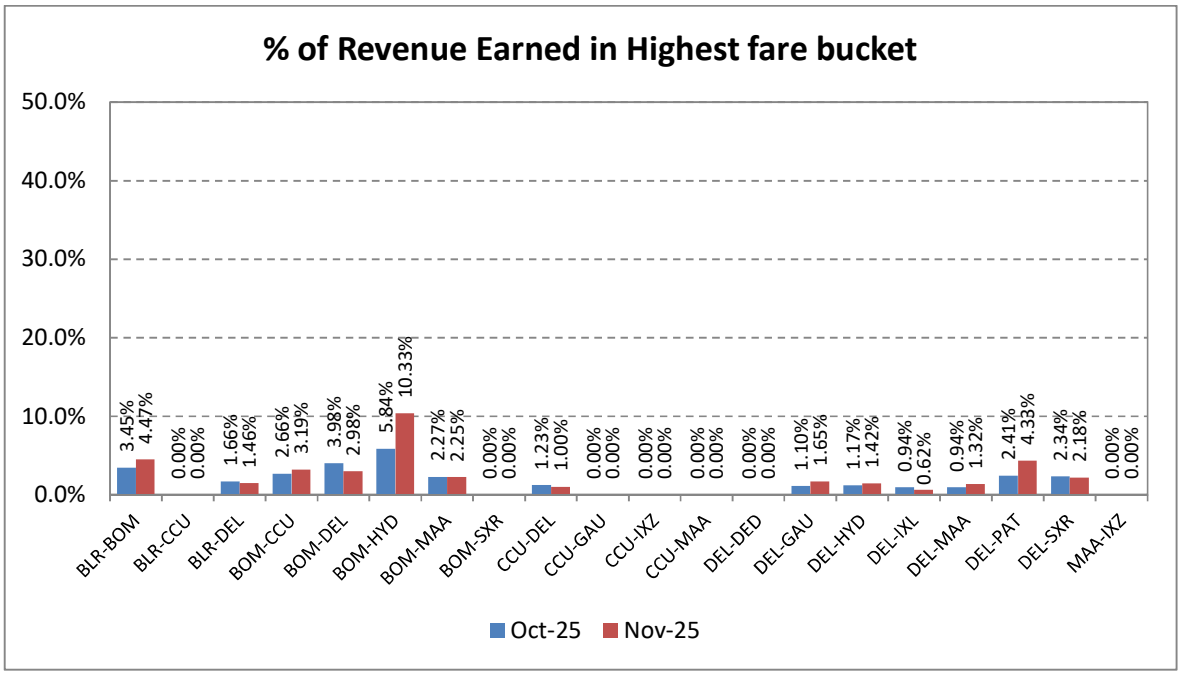
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Revenue Earned & Seats Sold in Highest Fare Bucket

The revenue earned and the number of seats sold by scheduled airlines in the highest fare bucket on selected 20 sectors is as follows:

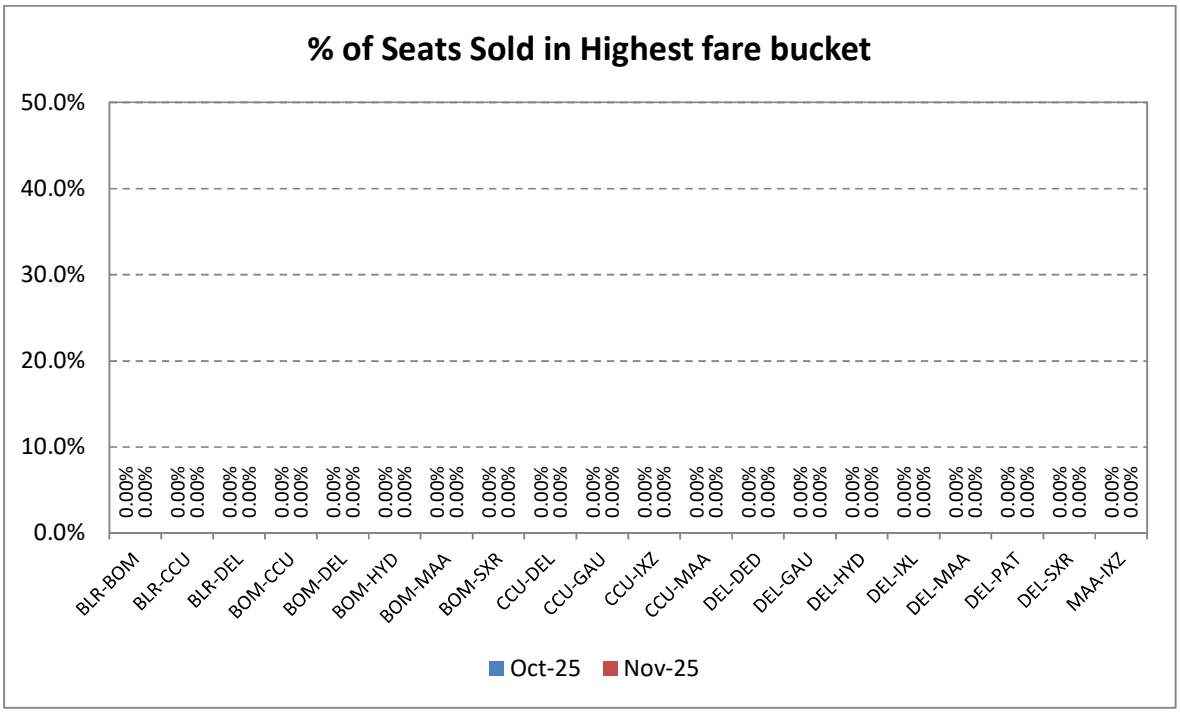
Air India Group

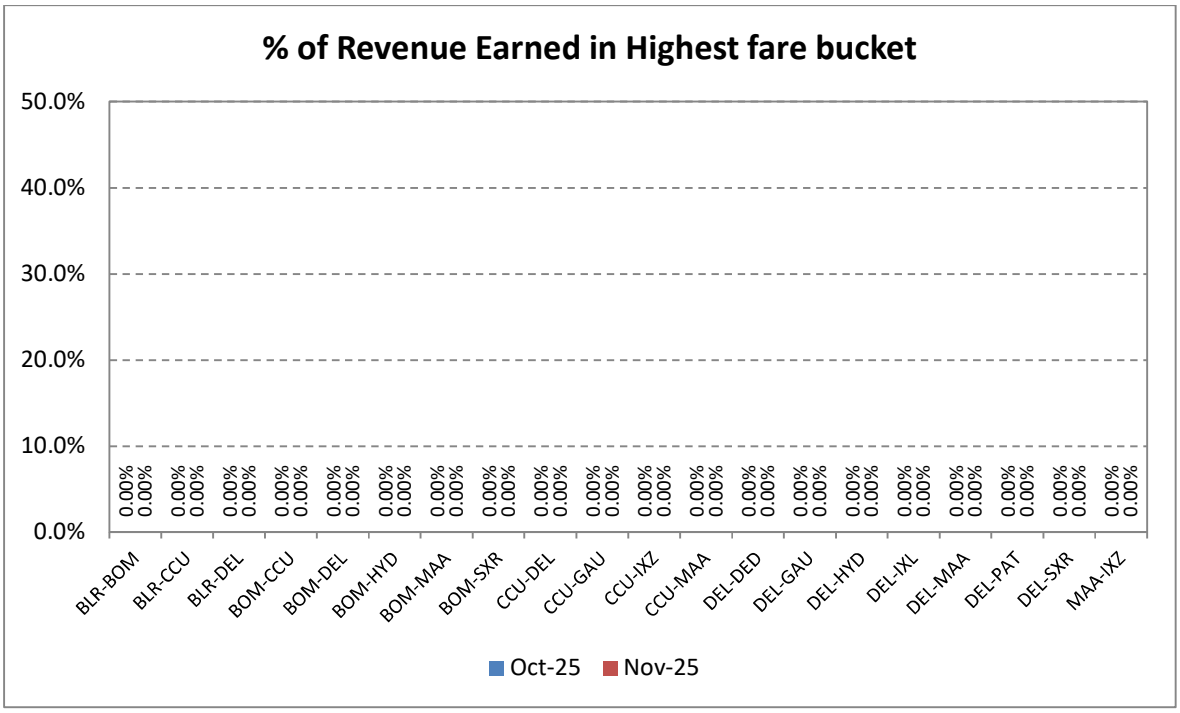




The Traffic report is being prepared based on information received from scheduled domestic airlines.

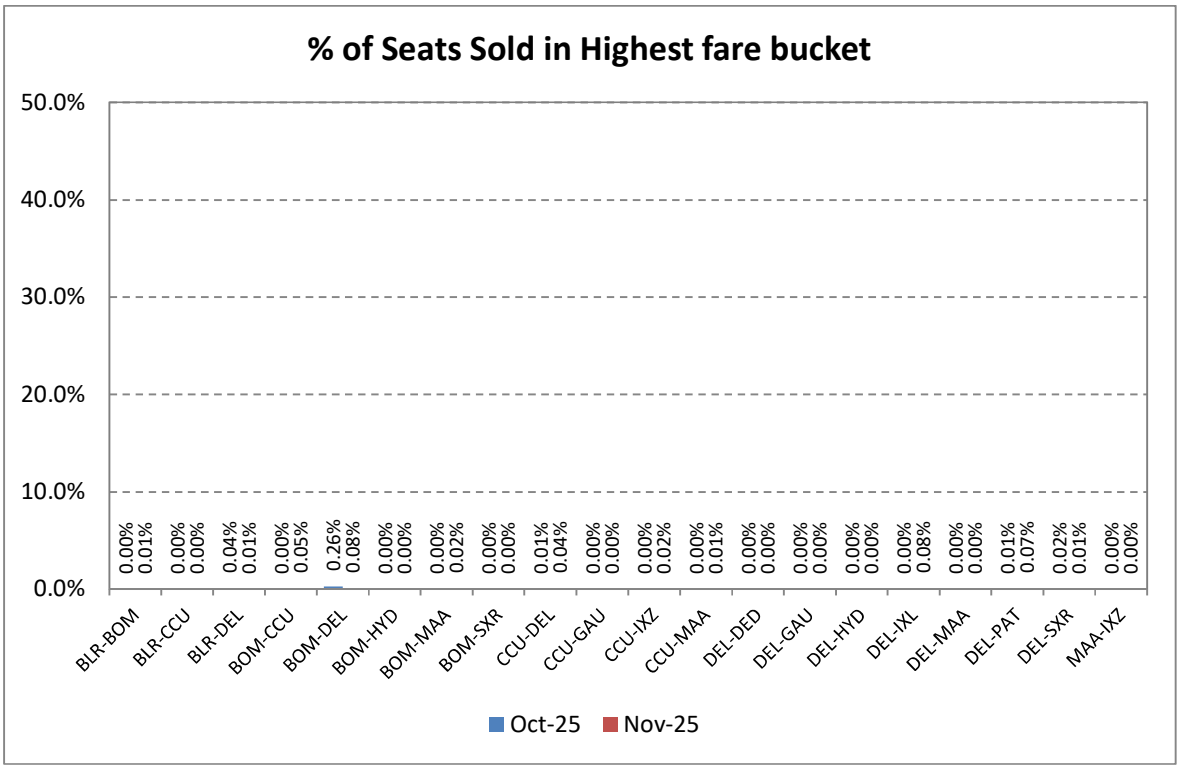
Indigo

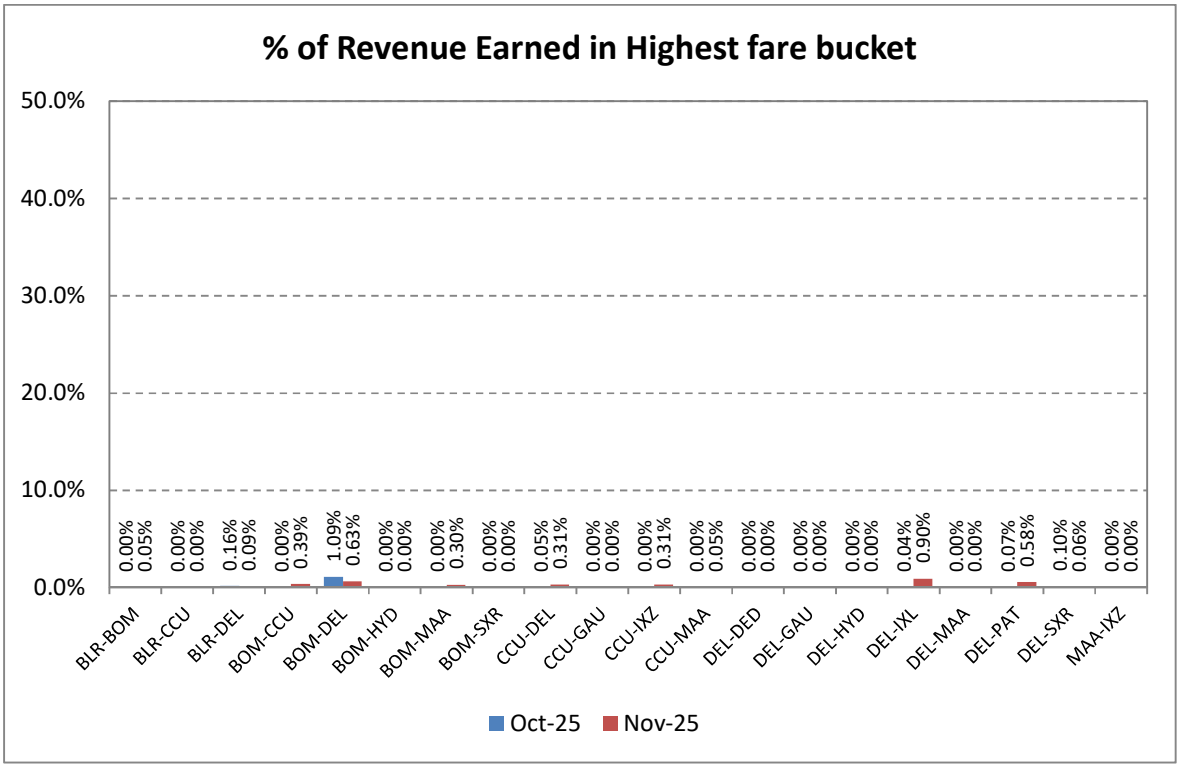




The Traffic report is being prepared based on information received from scheduled domestic airlines.

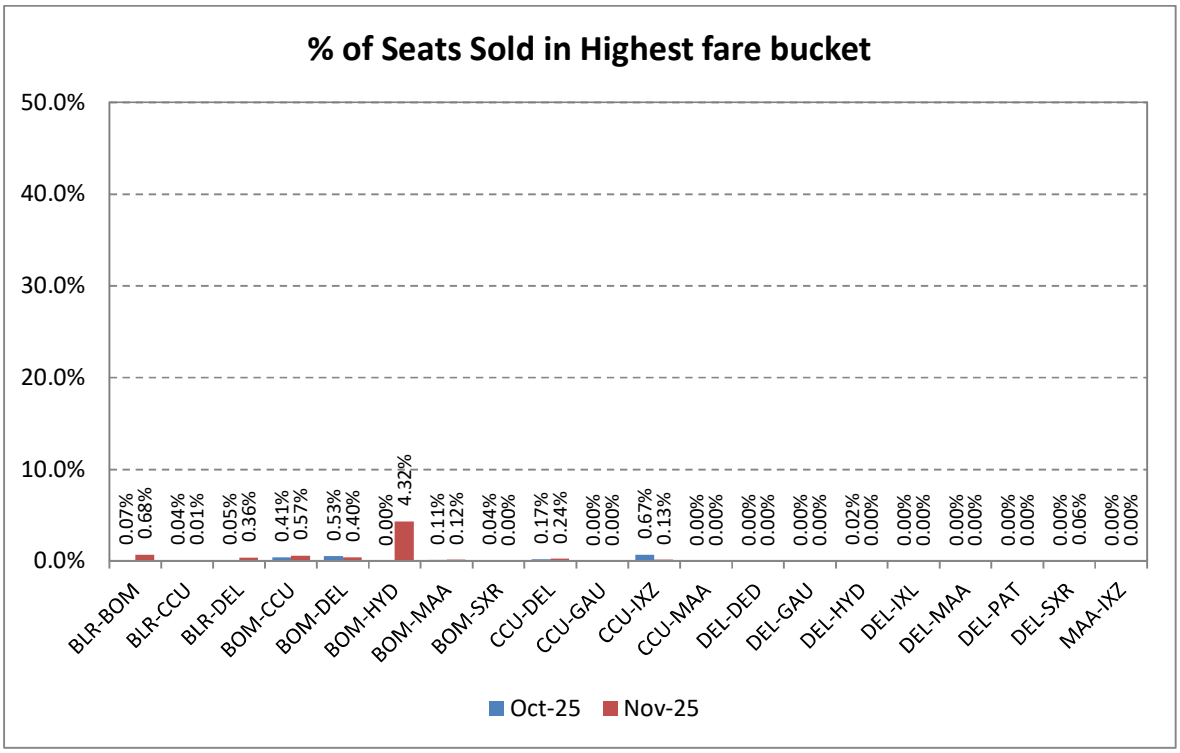
Spicejet

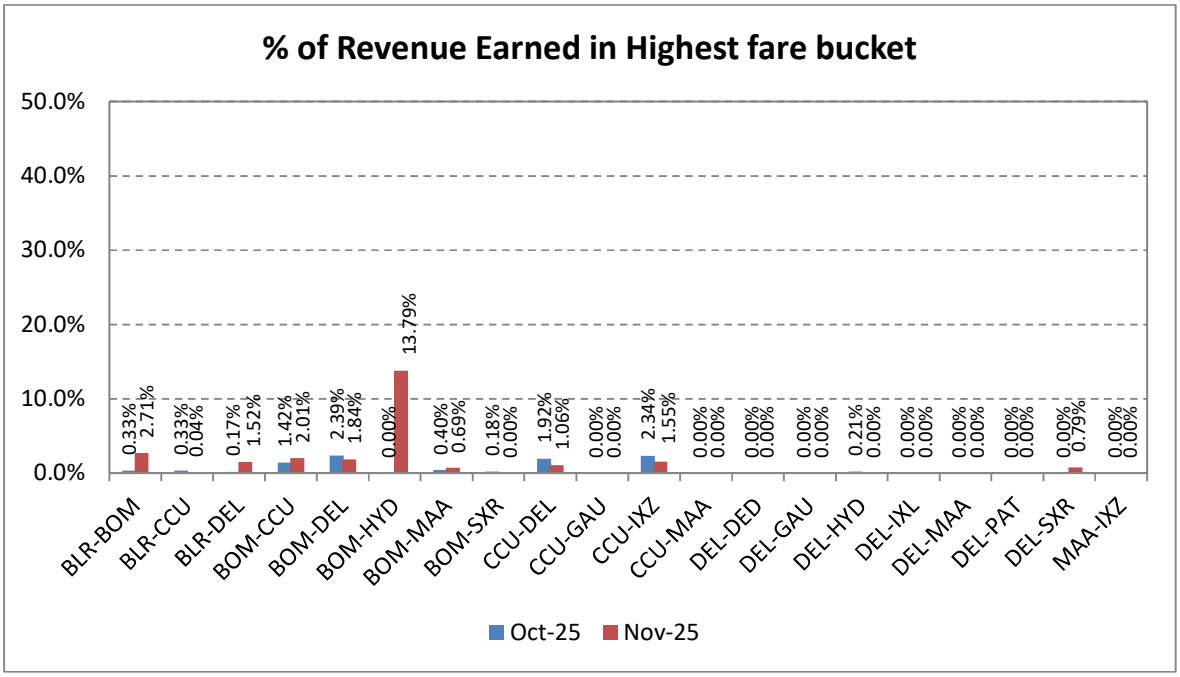




The Traffic report is being prepared based on information received from scheduled domestic airlines.

Akasa Air





The Traffic report is being prepared based on information received from scheduled domestic airlines.

Compliance of CAR Section 3, Series M, Part IV

In accordance with the Civil Aviation Requirement Section 3, Series M, Part IV, airline are required to submit data on number of cases of denied boarding, cancellations and delays along with the status on a monthly basis.

Airline	Denied Boarding		Cancellations		Delays Beyond 2 Hrs	
	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities
Alliance Air	NIL	NIL	2780	Refund/ Rebooking Amount spent on facilitation of Rs.0.20 lakhs.	2544	• Refreshments • Refund/Rebooking • Amount spent on facilitation of Rs.0.92 lakhs
Air India Group	639	• Alternate flights • Accommodation • Refreshments/ Meals • Rs.59.02 Lakhs spends on facilitation/ compensation.	12488	Refreshments Accommodation Moved to alternate flights Refund Amount spent on facilitation of Rs.25.79 lakhs	46323	• Refreshments/Lunch • Transfer to OAL • Amount spent on facilitation of Rs.127.44 lakhs
Akasa Air	51	• Alternate flight • Rs.5.63 Lakhs spends on facilitation/ compensation.	3329	Refreshments Accommodation Moved to alternate flights Refund Amount spent on facilitation of Rs.4.42 lakhs	6031	• Refreshments • Amount spent on facilitation of Rs 17.16 lakhs
Indigo	53	• Alternate flight and travel vouchers • Rs.3.55 Lakhs spends on facilitation/ compensation.	89826	Alternate flights	75150	• Refreshments
SpiceJet	87	• Alternate SG flights • Rs.1.22Lakhs spends on facilitation/ compensation.	3066	Refreshments Accommodation Alternate SG flights Amount spent on facilitation of Rs 6.41 lakhs	26241	• Refreshments. • Alternate SG flights • Amount spent on facilitation of 63.00 lakhs
Fly91	NIL	NIL	134	Transport Amount spent on facilitation of Rs 0.40 lakhs	479	• Refreshments. • Amount spent on facilitation of Rs1.72 lakhs
Indiaone Air	NIL	NIL	119	Amount spent on facilitation of Rs 3.58 lakhs	NIL	NIL
Star Air	NIL	NIL	370	• Refund/Re-accommodation	NIL	NIL

The Traffic report is being prepared based on information received from scheduled domestic airlines.

SUMMARY

Denied Boarding		Cancellations		Delays	
No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities
830	Rs 69.43 lakhs compensation and facilities	112112	Rs. 40.79 lakhs compensation and facilities	156768	Rs. 210.23 lakhs towards facilitation

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Table 1

MONTH-WISE SEAT FACTOR OF SCHEDULED OPERATORS IN 2025
(PASSENGER LOAD FACTOR IN PERCENTAGE)

Month	Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly Big*	Fly91*	Indiaone Air	Star Air
Jan	77.6	84.4	93.7	89.8	87.1	22.7	82.0	80.9	79.6
Feb	83.0	87.2	95.1	91.7	91.2	27.2	82.9	82.8	83.1
Mar	75.9	80.6	92.5	84.6	84.8	26.4	76.4	82.0	73.8
Apr	75.8	83.3	93.0	86.9	86.0	30.2	82.6	81.3	79.7
May	74.0	80.2	91.4	85.1	84.0	28.6	87.6	81.1	75.1
Jun	67.9	81.5	91.4	85.4	85.2	21.8	66.4	74.5	69.8
Jul	62.8	78.6	90.2	84.1	84.2	19.5	70.0	60.4	69.9
Aug	68.7	81.8	91.0	84.6	87.0	26.8	77.3	69.4	72.5
Sep	66.9	79.4	91.8	81.5	84.6	20.1	75.0	72.7	65.2
Oct	68.2	77.3	91.2	82.4	82.2	-	82.9	82.3	74.5
Nov	63.7	87.5	93.8	88.7	87.7	-	82.0	82.7	72.9
Dec									

** Flybig suspended schedule flights operation effective October 2025*

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Table 2

Airline	Complaints		Redressal Status	
	Total	Per 10,000 Passengers Carried	Closed	Open
Alliance Air	225	39.1	221	4
Air India Group	296	0.7	296	0
Akasa Air	71	1.0	71	0
Indigo	230	0.2	230	0
Spice Jet	343	6.0	343	0
Fly91	14	4.2	13	1
Indiaone Air	0	0.0	0	0
Star Air	17	2.0	17	0
Total	**1196**	**0.78**	**1191**	**5**

The Traffic report is being prepared based on information received from scheduled domestic airlines.