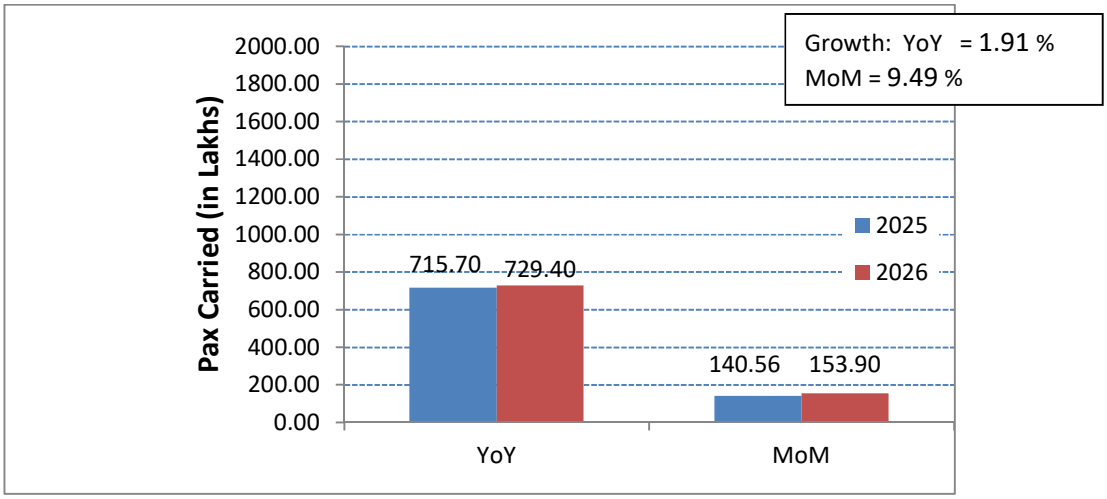
Subject: Performance of domestic airlines for the year 2026.

Traffic data submitted by various domestic airlines has been analysed for the month of May 2026.

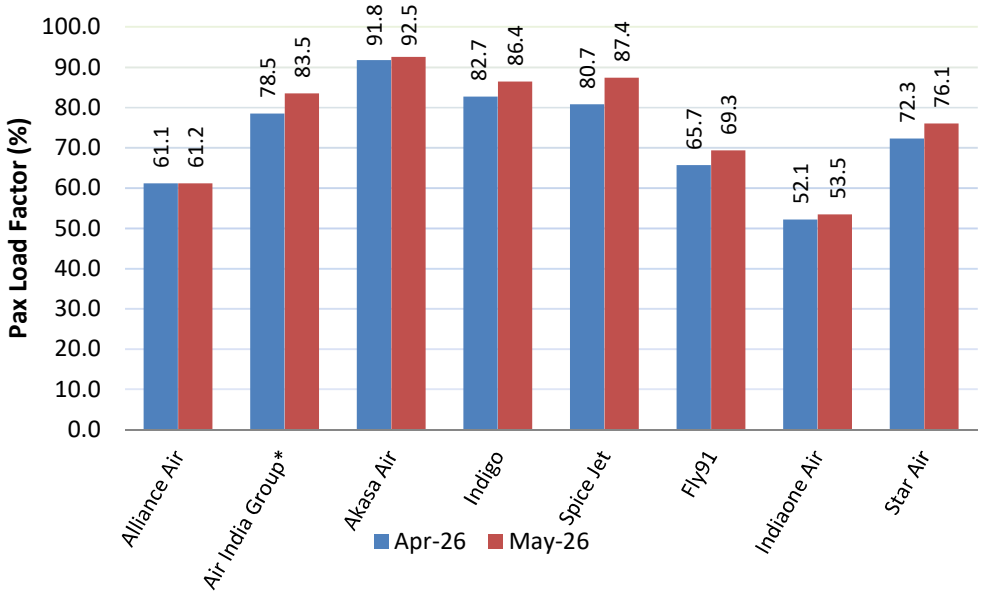
Passenger Growth

Passengers carried by domestic airlines during January - May 2026 were **729.40 lakhs** as against **715.70 lakhs** during the corresponding period of the previous year thereby registering an annual growth of **1.91%** and monthly growth of **9.49 %.**



Passenger Load Factor

The passenger load factors of various scheduled domestic airlines in May 2026 are as follows **(Ref Table 1)**:

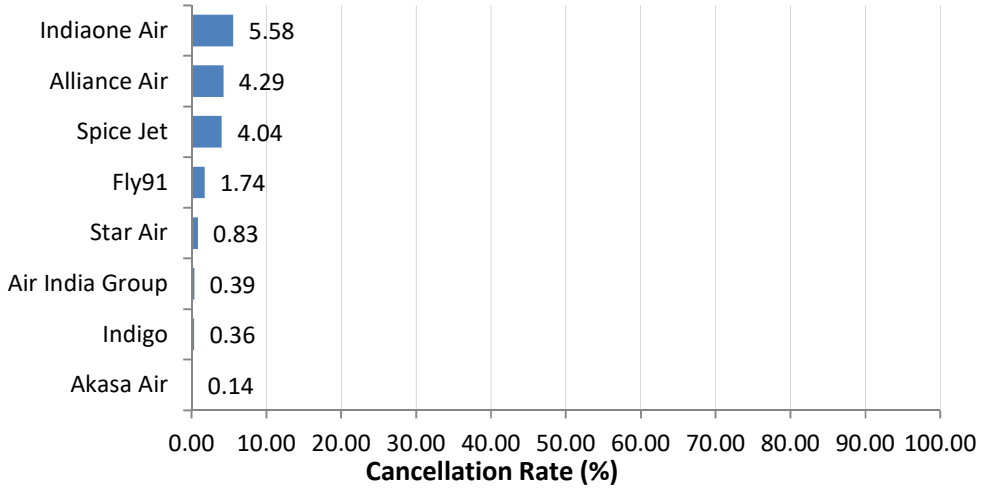


** Air India Group includes Air India & Air India Express*

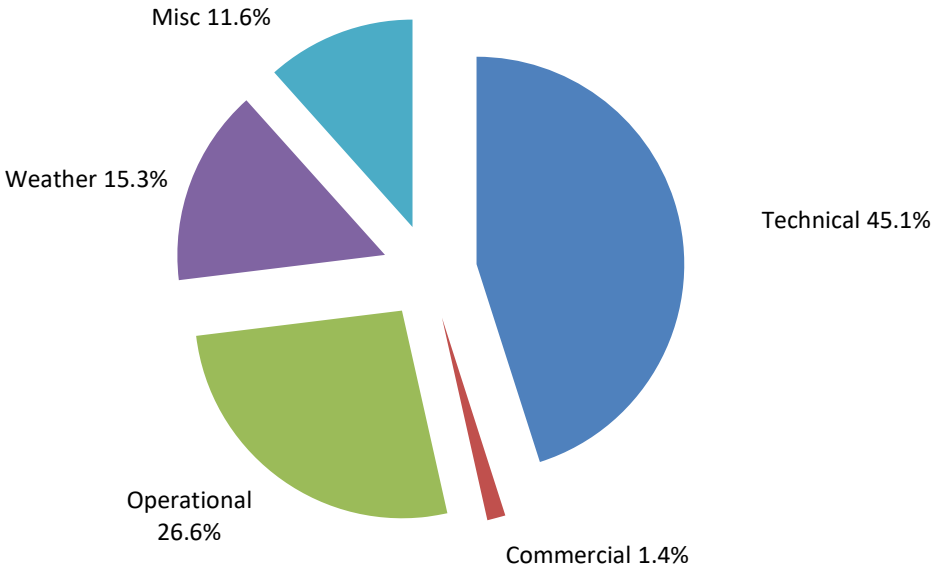
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Cancellations

The overall cancellation rate of scheduled domestic airlines for the month of May 2026 has been 0.55 %. Airline-wise details of cancellations are as follows:



Various reasons of cancellations are indicated below:



The Traffic report is being prepared based on information received from scheduled domestic airlines.

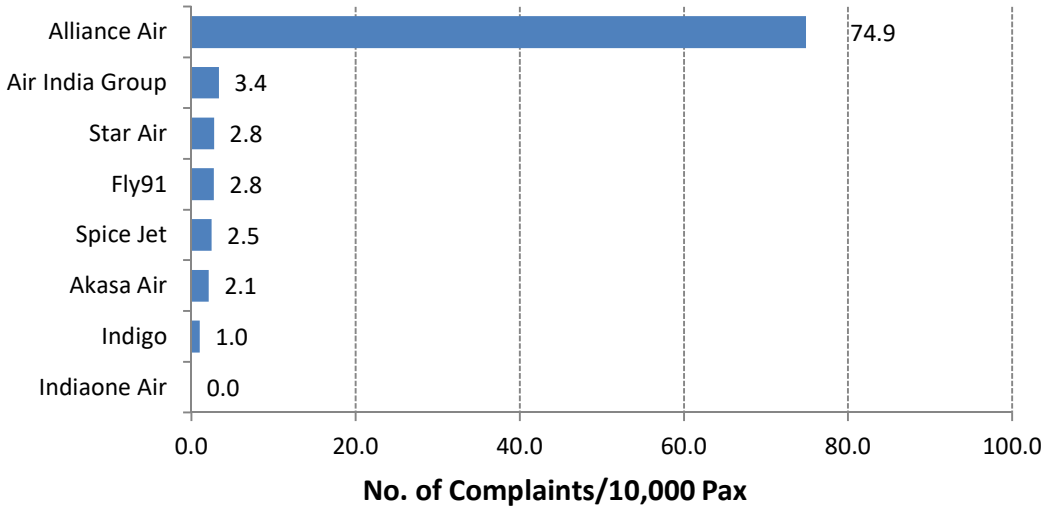
MARKET SHARE OF SCHEDULED DOMESTIC AIRLINES (YEAR 2026)

Month		Passengers Carried (in Lakhs)/Market Share (%)							
		Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly91	Indiaone Air	Star Air
Jan	Pax Carried	0.57	40.34	7.29	97.04	5.92	0.33	0.02	0.97
	Market Share	0.4	26.5	4.8	63.6	3.9	0.2	0.01	0.6
Feb	Pax Carried	0.54	37.94	6.89	88.71	5.55	0.25	0.02	0.77
	Market Share	0.4	27.0	4.9	63.1	3.9	0.2	0.01	0.5
Mar	Pax Carried	0.91	37.73	7.79	91.19	5.41	0.33	0.02	0.79
	Market Share	0.6	26.2	5.4	63.3	3.8	0.2	0.01	0.5
IstQtr	***Pax Carried***	**2.03**	**116.02**	**21.97**	**276.93**	**16.87**	**0.91**	**0.05**	**2.53**
	Market Share	**0.5**	**26.5**	**5.0**	**63.3**	**3.9**	**0.2**	**0.0**	**0.6**
Apr	Pax Carried	0.43	34.10	7.95	89.79	4.74	0.39	0.02	0.78
	Market Share	0.3	24.7	5.8	65.0	3.4	0.3	0.01	0.6
May	Pax Carried	0.50	39.33	8.90	99.91	3.86	0.54	0.02	0.83
	Market Share	0.3	25.6	5.8	64.9	2.5	0.4	0.01	0.5
Jun	Pax Carried								
	Market Share								
IIndQtr	***Pax Carried***	**0.93**	**73.43**	**16.85**	**189.70**	**8.60**	**0.93**	**0.04**	**1.61**
	Market Share	**0.3**	**25.1**	**5.8**	**64.9**	**2.9**	**0.3**	**0.0**	**0.6**
Jul	Pax Carried								
	Market Share								
Aug	Pax Carried								
	Market Share								
Sep	Pax Carried								
	Market Share								
IIIrdQtr	***Pax Carried***								
	Market Share								
Oct	Pax Carried								
	Market Share								
Nov	Pax Carried								
	Market Share								
Dec	Pax Carried								
	Market Share								
IVthQtr	***Pax Carried***								
	Market Share								
TOTAL	***Pax Carried***	**2.96**	**189.45**	**38.82**	**466.63**	**25.48**	**1.84**	**0.08**	**4.14**
	Market Share	**0.4**	**26.0**	**5.3**	**64.0**	**3.5**	**0.3**	**0.0**	**0.6**

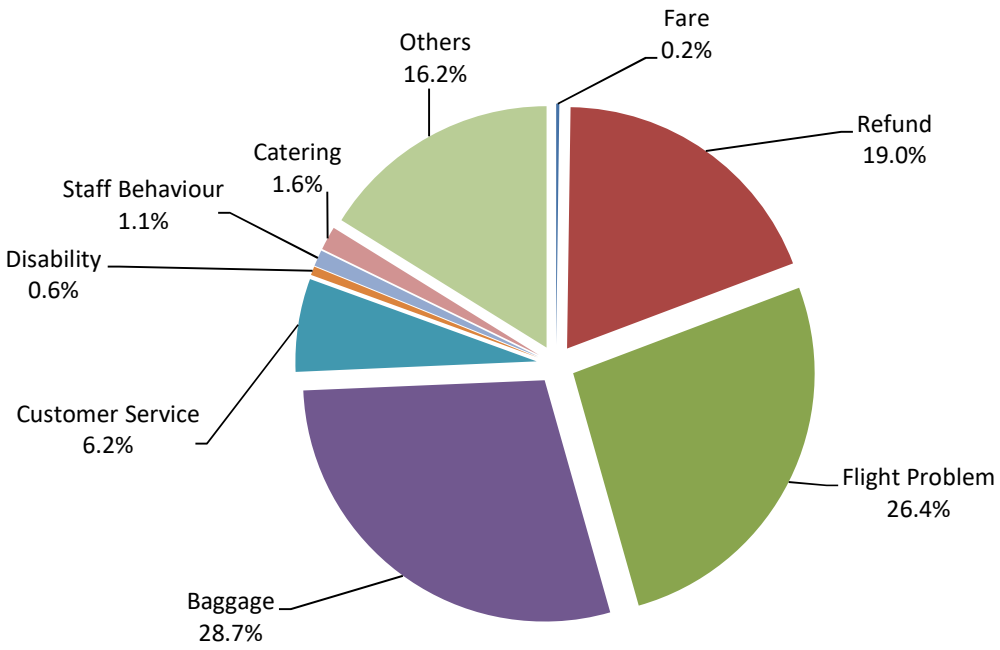
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Passenger Complaints during the month

During May 2026, a total of 3080 passenger-related complaints had been received by the scheduled domestic airlines. The number of complaints per 10,000 passengers carried for the month of May 2026 has been around 2.00.The airline-wise details are as follows:



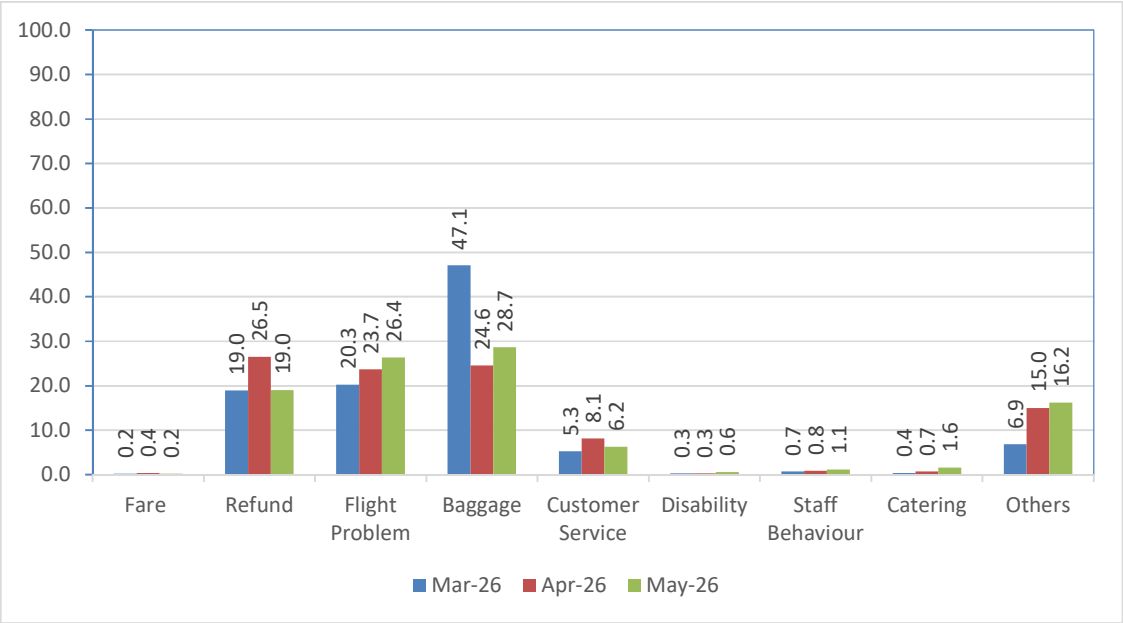
Various reasons of passenger complaints are indicated below:



Note –The major reasons for complaints are baggage and flight problem related. Airlines have received a total of 3080 complaints, out of which 3074 (99.8 %) have been addressed.

The Traffic report is being prepared based on information received from scheduled domestic airlines.

The reason for complaint as percentage compared to the previous month is as follows:



Airline-wise status of redressal of complaints is given at Table – 2.

Compliance of Route Dispersal Guidelines

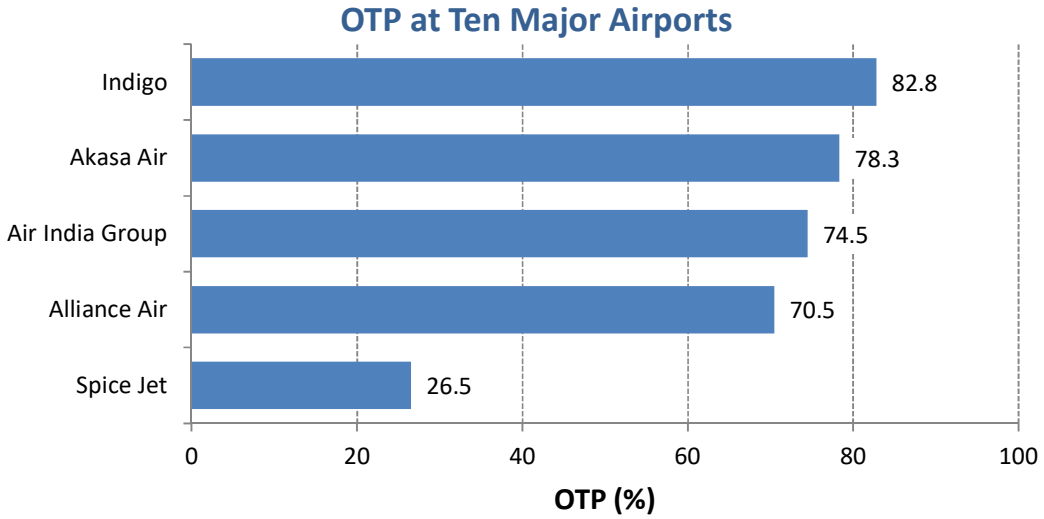
Airline-wise Compliance of Route Dispersal Guidelines during the month of May 2026 is given in the following table.

Airline	ASKM Deployment (%) of Category I		
	Cat III	Cat IIA	Cat II
Alliance Air	65098.6	14098.84	33353.3
Air India Group	82.3	1.53	37.9
Akasa Air	63.9	1.11	38.8
Indigo	182.8	1.18	48.3
SpiceJet	45.4	1.02	63.5
Minimum Capacity Requirement in accordance with RDG (As % of Capacity Deployed in Category I) • Category II - 10% • Category IIA - 1% • Category III - 35%			

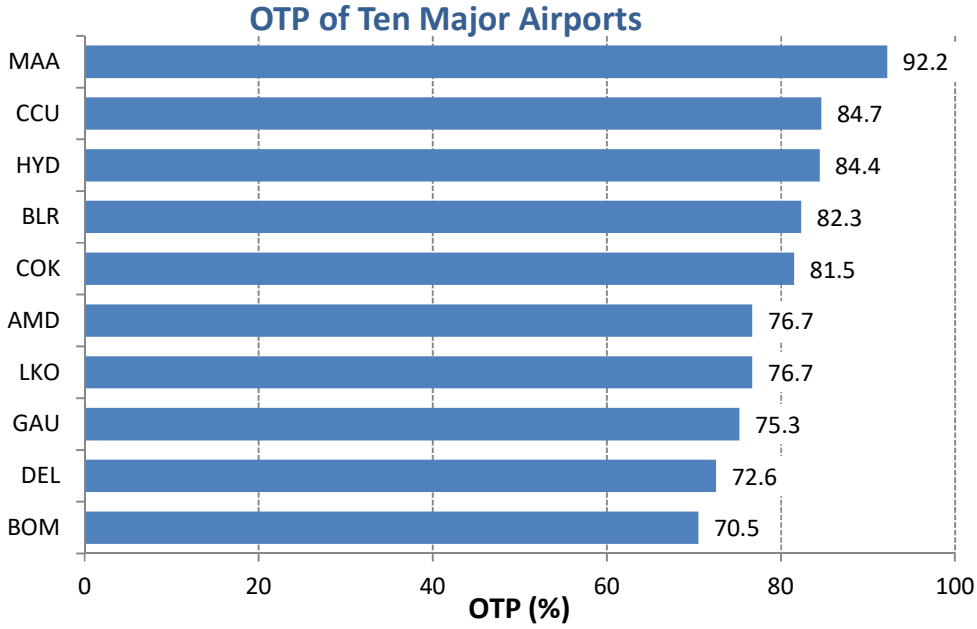
The Traffic report is being prepared based on information received from scheduled domestic airlines.

On-Time Performance (Scheduled Domestic Airlines)

On-Time Performance (OTP) of scheduled domestic airlines has been computed for ten major airports viz. Bangalore, Delhi, Hyderabad, Mumbai, Chennai, Kolkata, Ahmedabad, Cochin, Guwahati and Lucknow. Airline-wise OTP at ten major airports for the month of May 2026 is as follows:

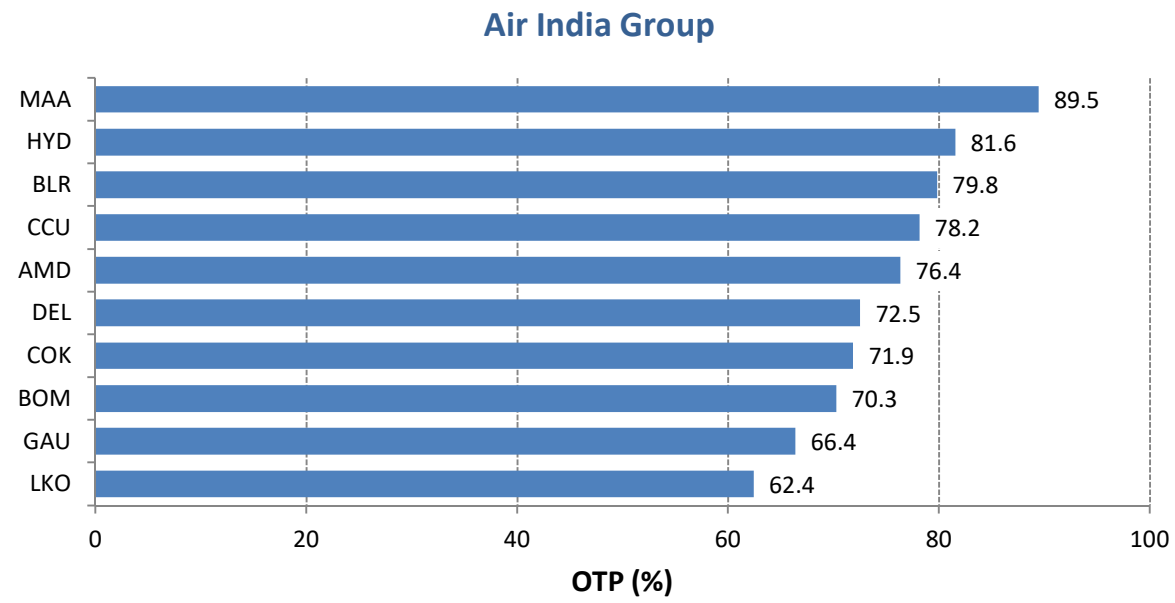


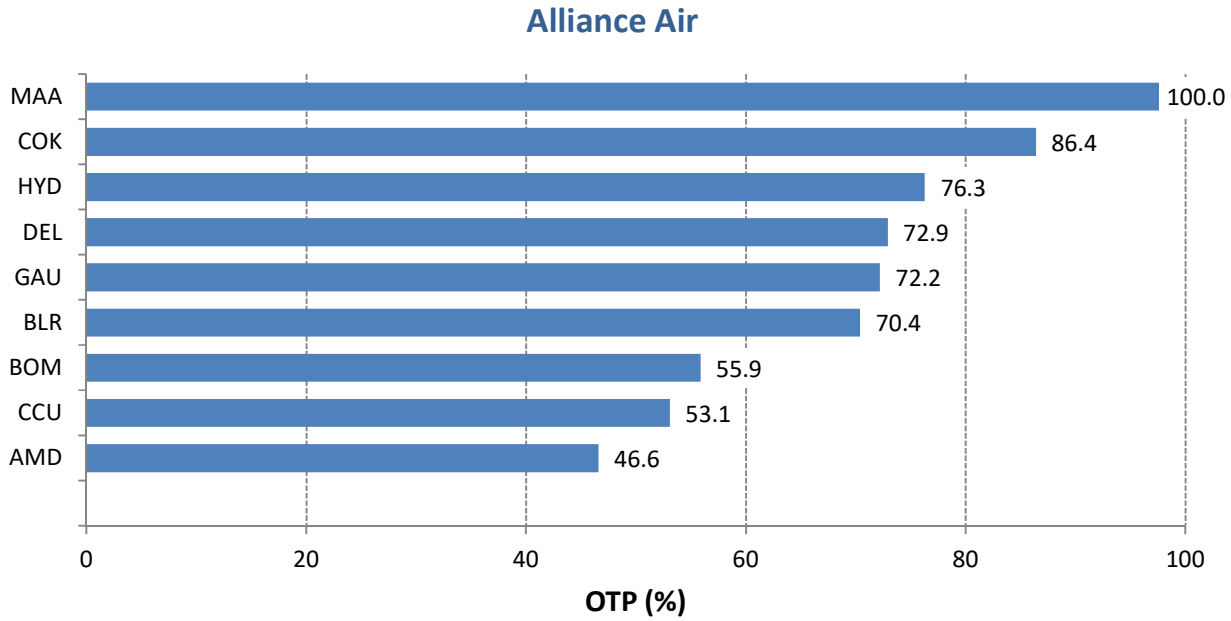
On-Time Performance (OTP) of scheduled domestic airlines viz Alliance Air, Air India Group, Akasa Air, Indigo, and SpiceJet at major airports for the month of May 2026 is as follows:



The Traffic report is being prepared based on information received from scheduled domestic airlines.

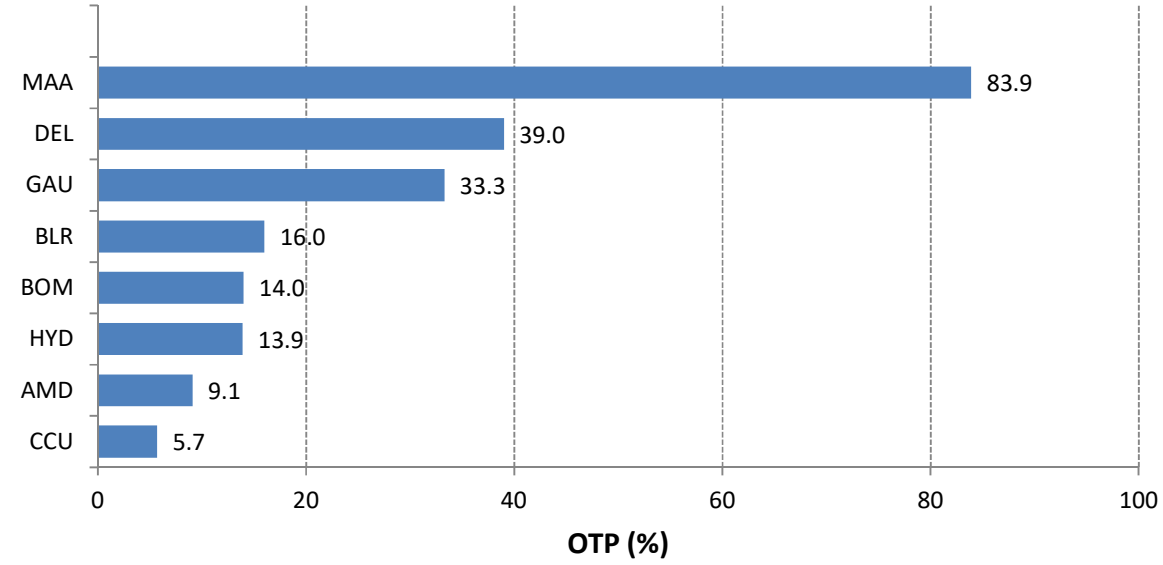
Airport-wise On-Time Performance of scheduled domestic airlines complying with Route Dispersal Guidelines is as follows:



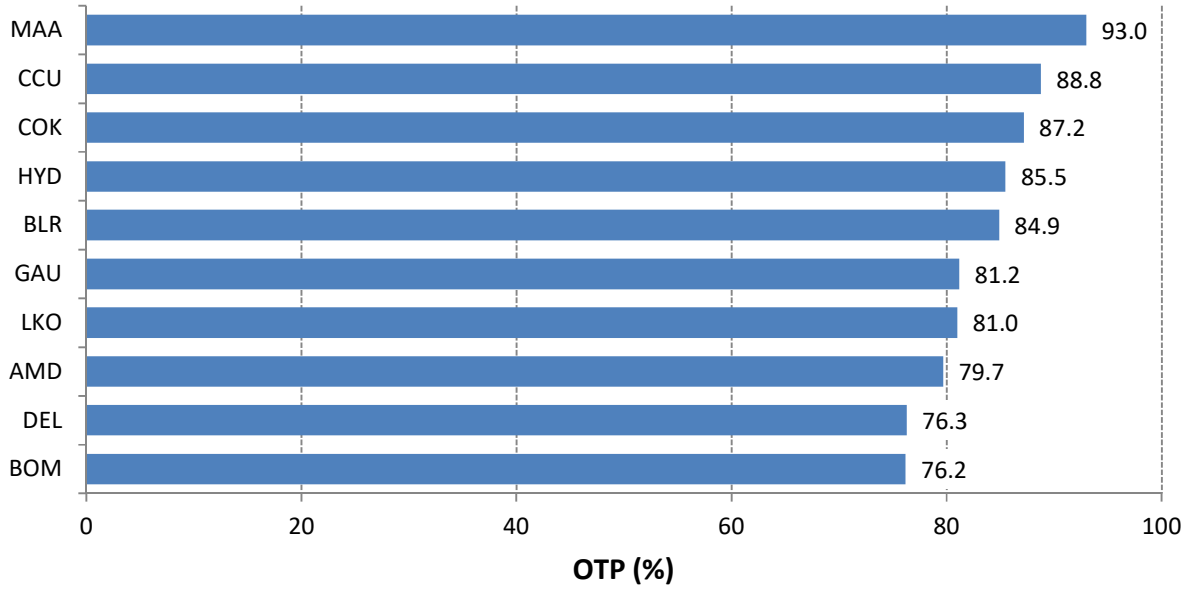


The Traffic report is being prepared based on information received from scheduled domestic airlines.

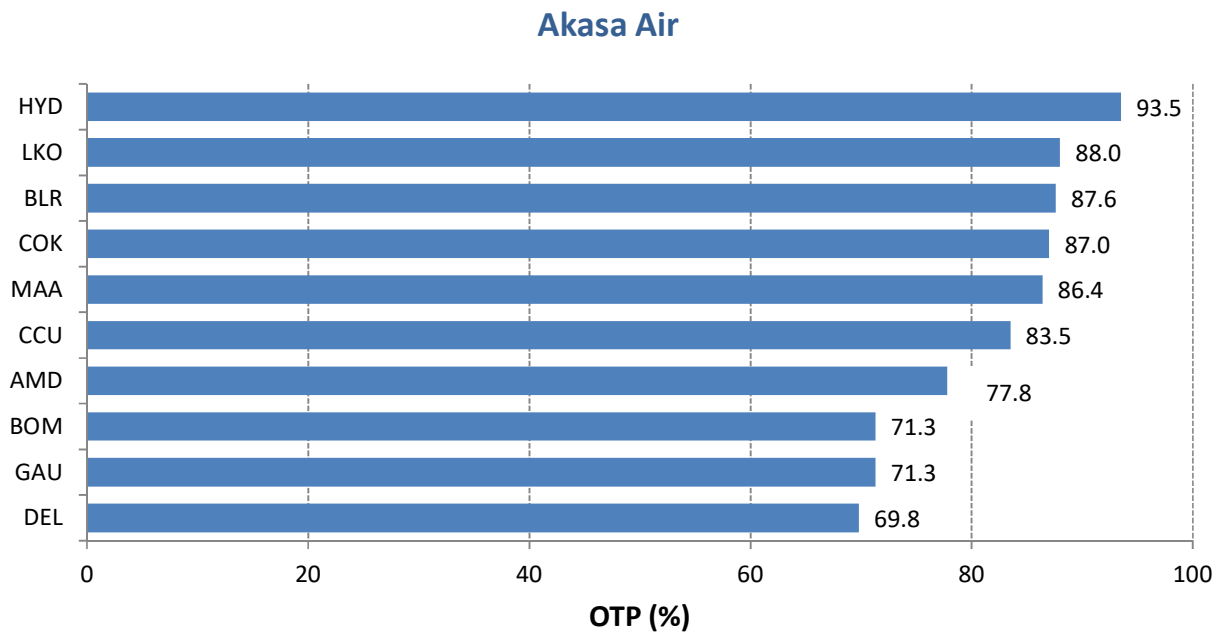
Spicejet



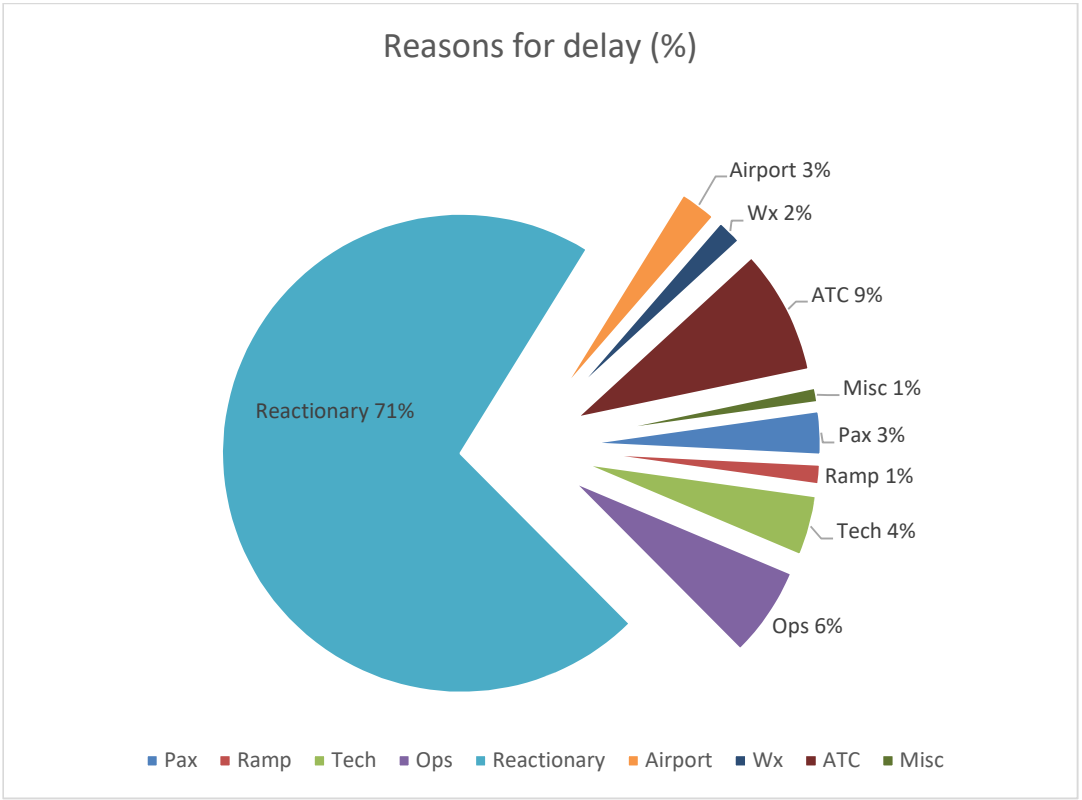
IndiGo



The Traffic report is being prepared based on information received from scheduled domestic airlines.



Reasons for delay have been analysed, which are presented below. It has been found that the majority of delays have been attributed to 'Reactionary'.

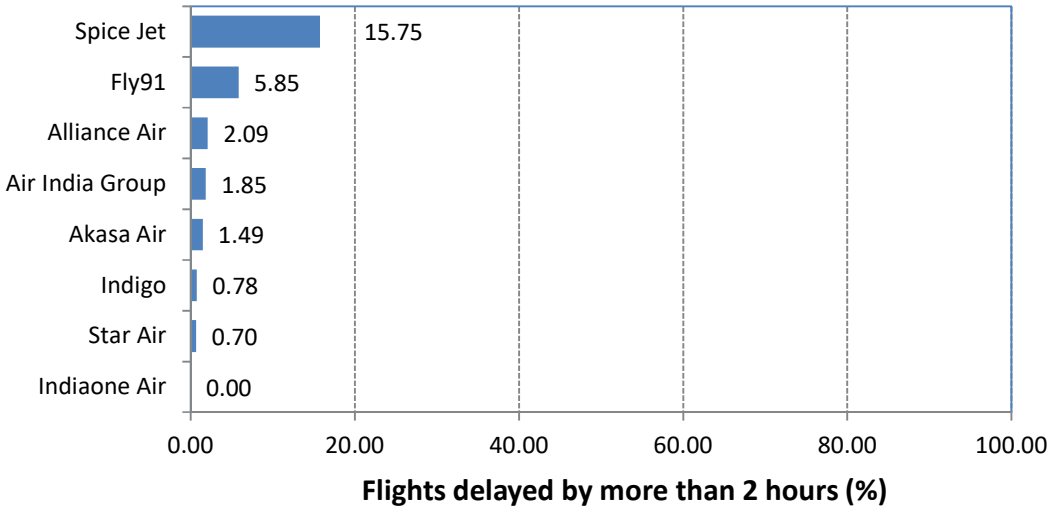


Note: *In the OTP calculation, a delay of more than 15 minutes from the scheduled departure time is considered a delayed flight.*

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Flight delays exceeding two Hours

During May 2026, around 1.56% of the flights were delayed by more than two hours. The airline-wise details of flights, which are delayed by more than two hours is as follows.

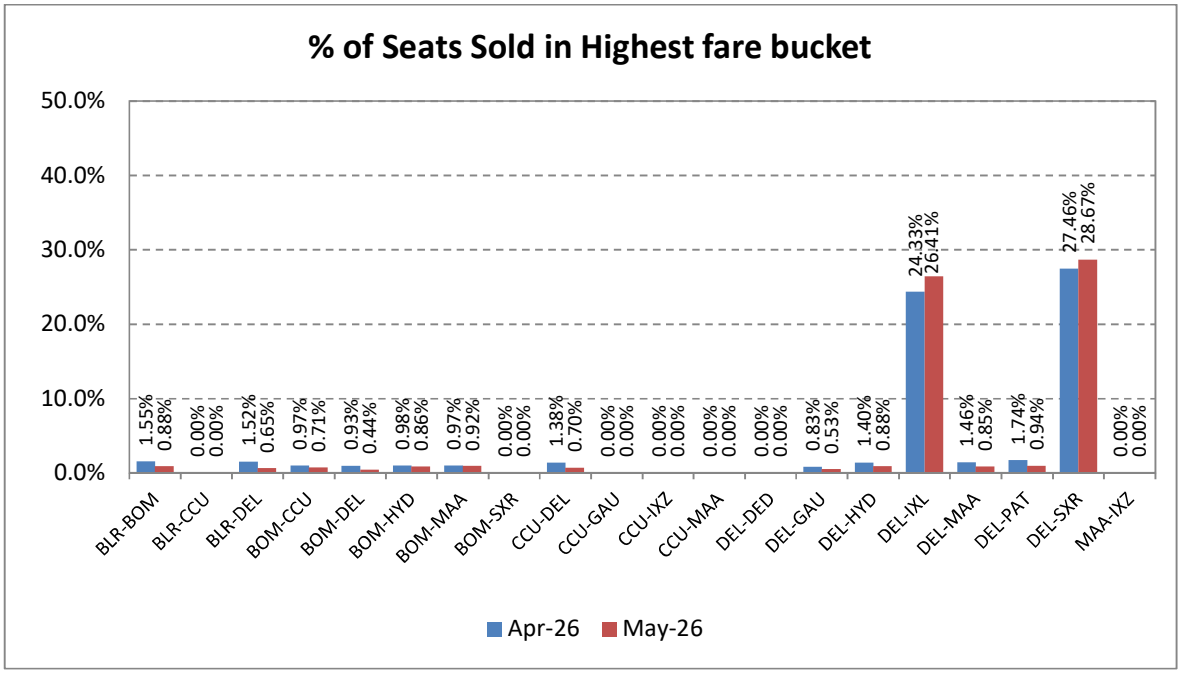


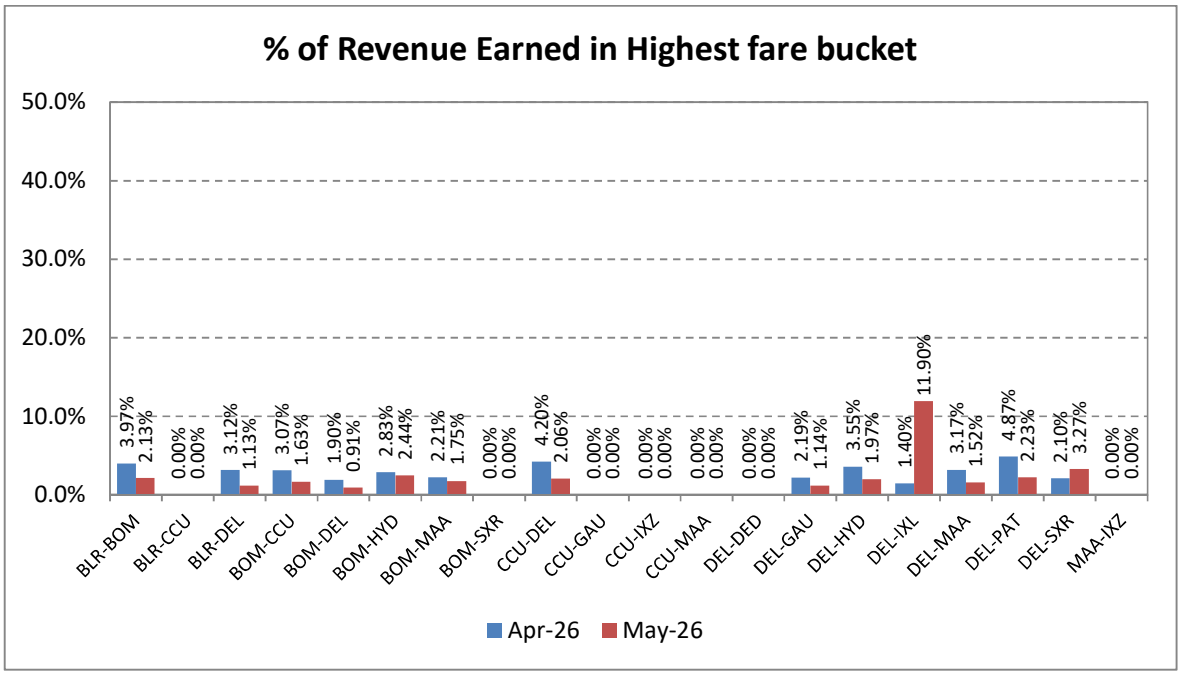
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Revenue Earned & Seats Sold in Highest Fare Bucket

The revenue earned and the number of seats sold by scheduled airlines in the highest fare bucket on selected 20 sectors is as follows:

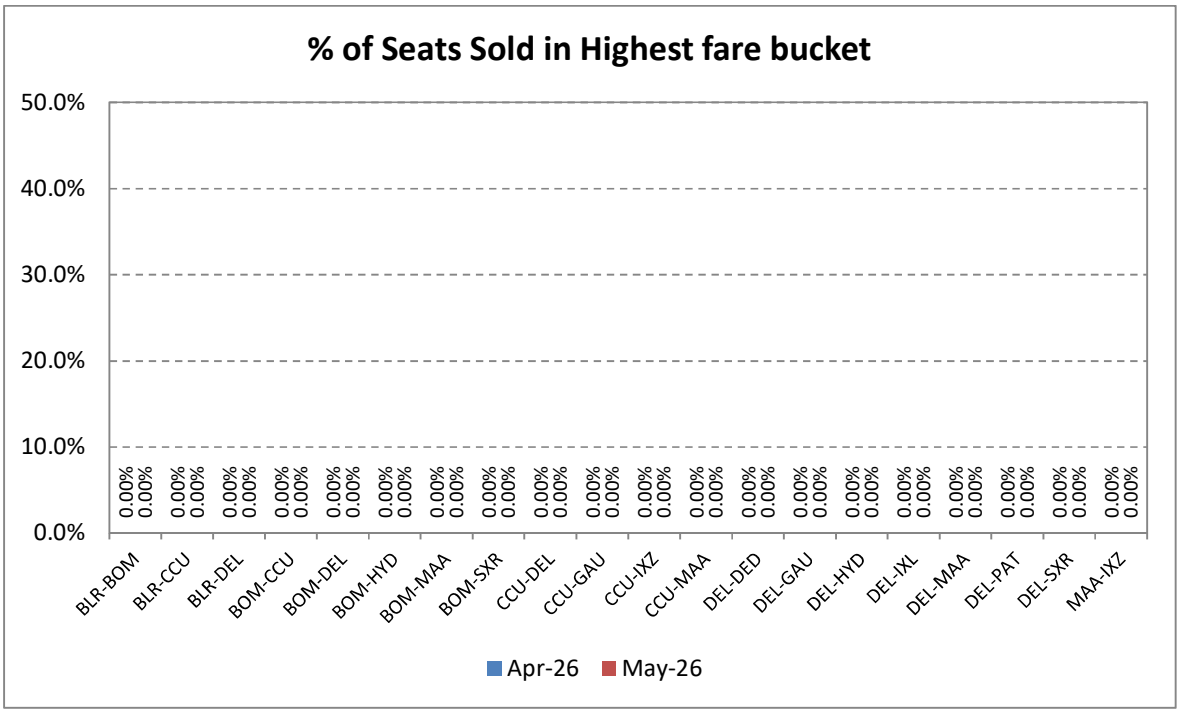
Air India Group

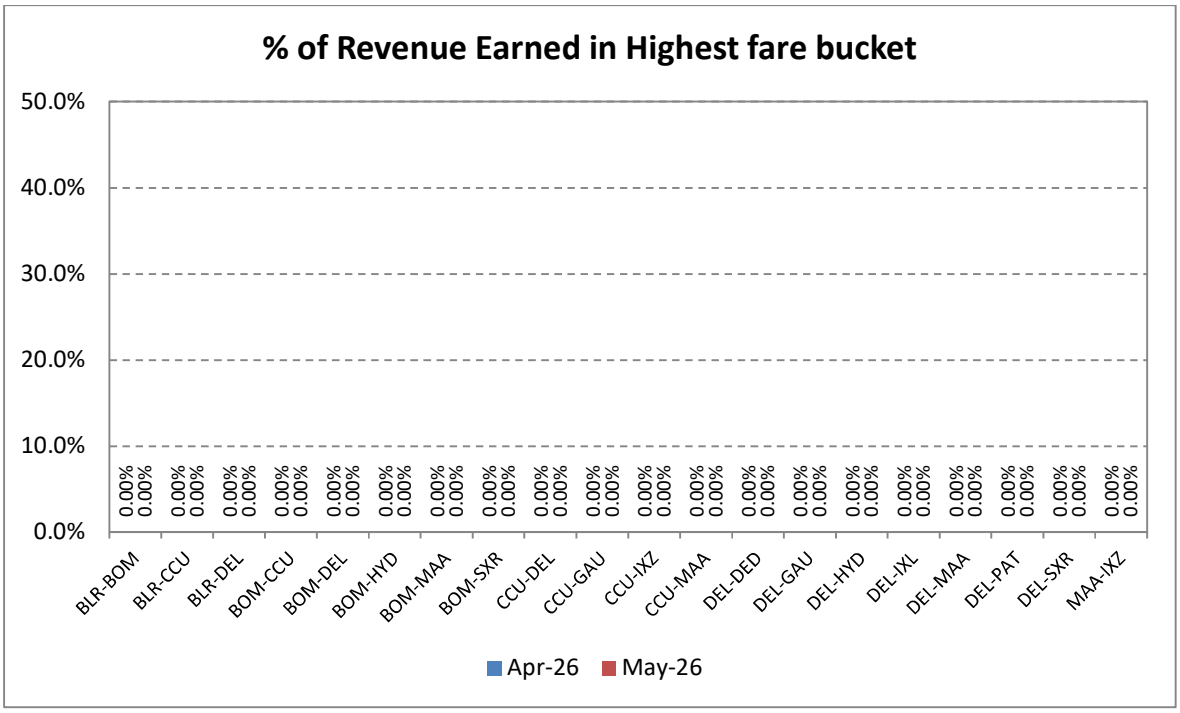




The Traffic report is being prepared based on information received from scheduled domestic airlines.

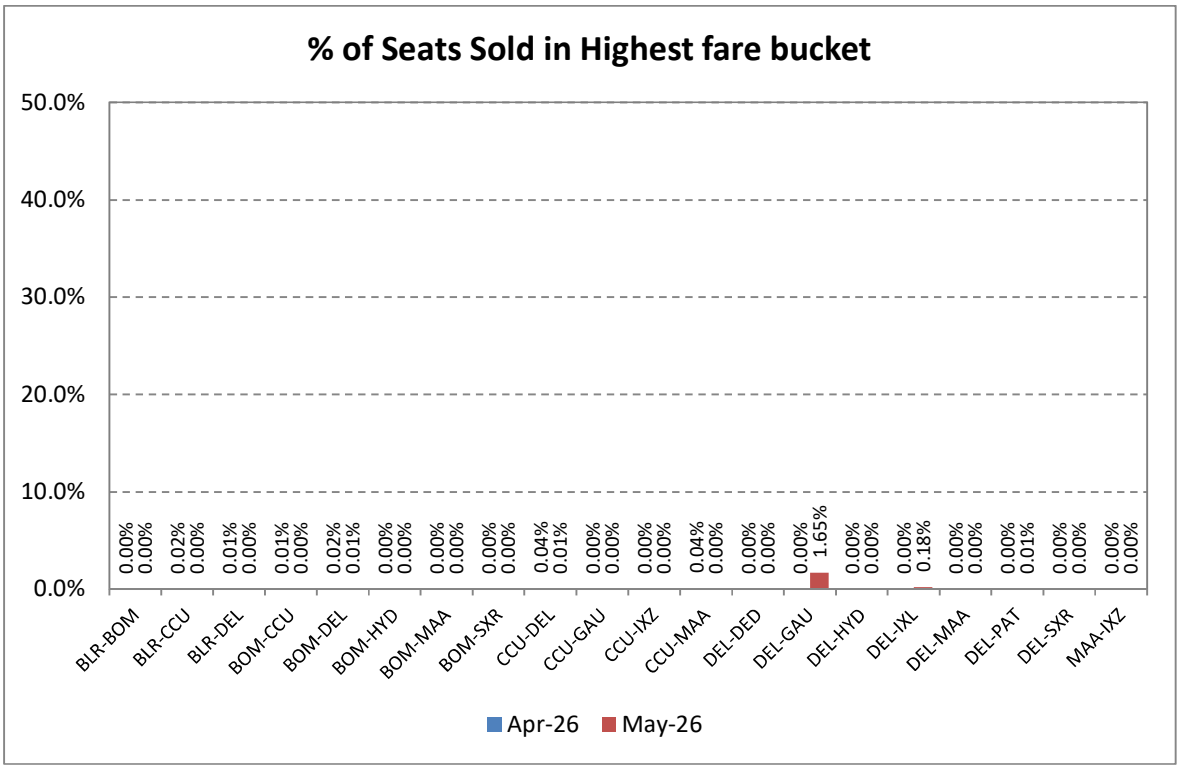
Indigo

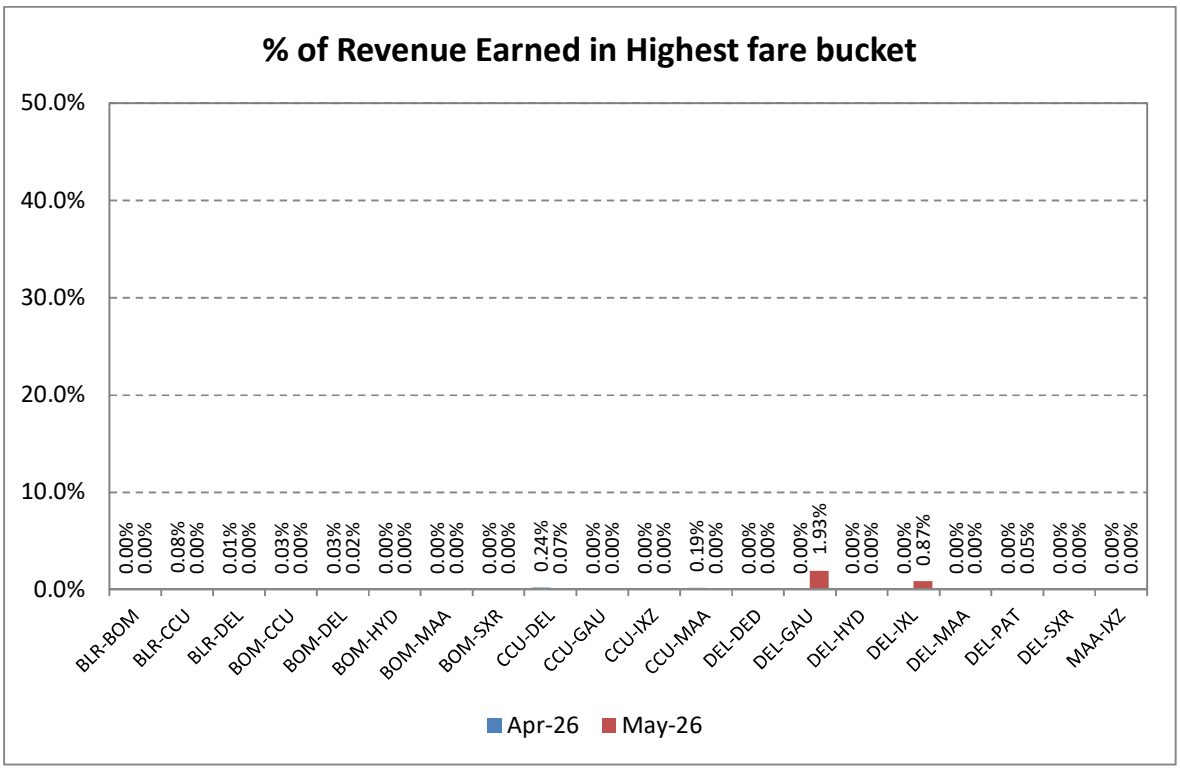




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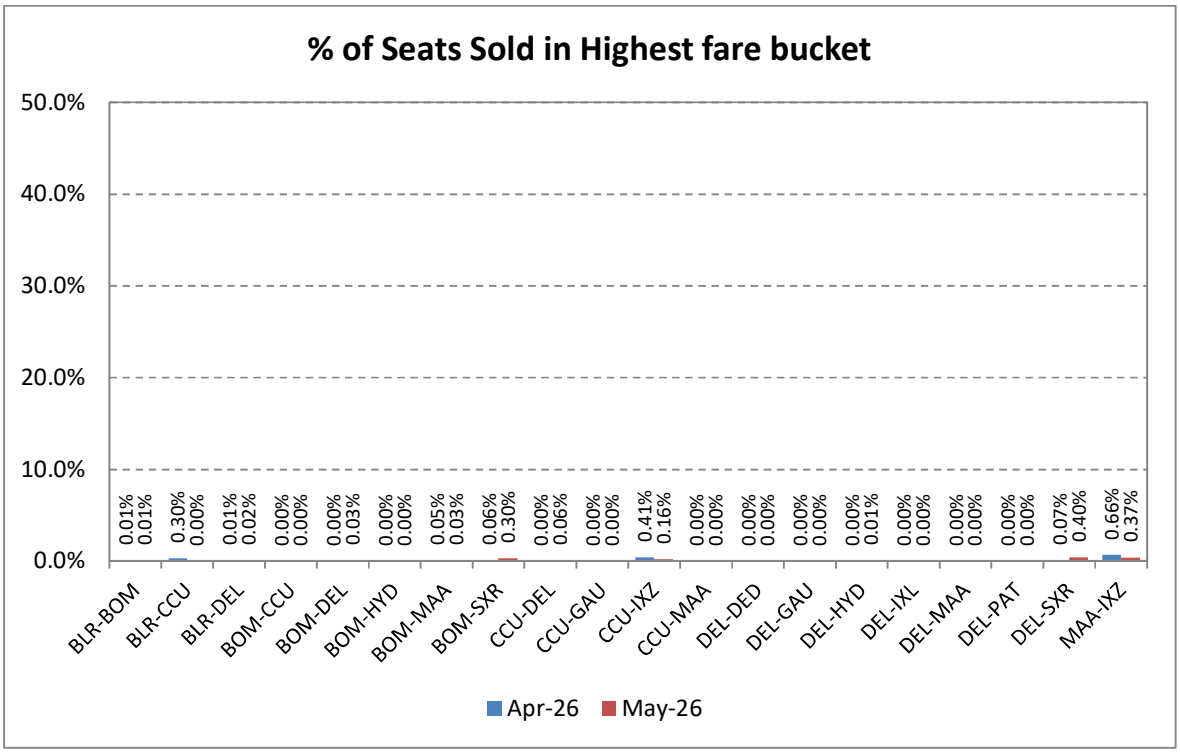
Spicejet

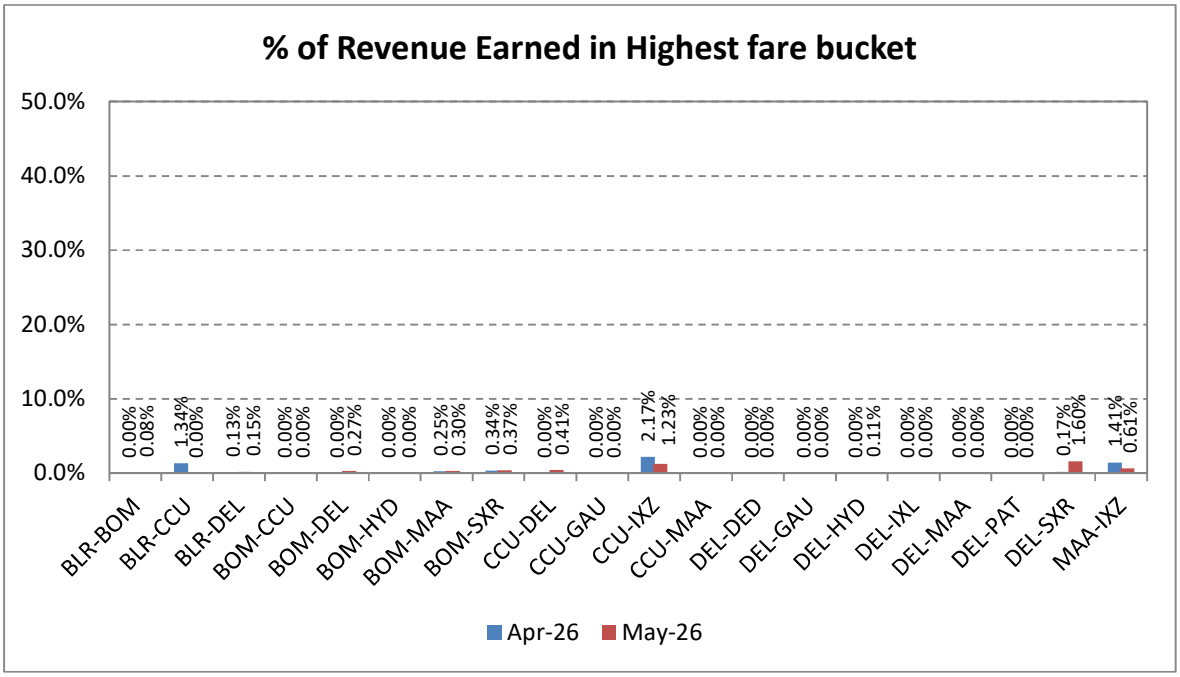




The Traffic report is being prepared based on information received from scheduled domestic airlines.

Akasa Air





The Traffic report is being prepared based on information received from scheduled domestic airlines.

Compliance of CAR Section 3, Series M, Part IV

In accordance with the Civil Aviation Requirement Section 3, Series M, Part IV, airline are required to submit data on the number of cases of denied boarding, cancellations and delays along with the status on a monthly basis.

Airline	Denied Boarding		Cancellations		Delays Beyond 2 Hrs	
	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities
Alliance Air	21	• Refund	3675	Refund/ Rebooking Amount spent on facilitation of Rs 0.28 lakhs.	926	• Refreshments • Refund/Rebooking • Amount spent on facilitation of Rs.0.59 lakhs
Air India Group	712	• Alternate flights • Accommodation • Refreshments/ Meals • Rs 77.99 Lakhs spends on facilitation/ compensation.	5144	Refreshments Accommodation Moved to alternate flights Refund Amount spent on facilitation of Rs.27.20 lakhs	47186	• Refreshments/Lunch • Transfer to OAL • Amount spent on facilitation of Rs.110.71 lakhs
Akasa Air	54	• Alternate flight • Rs.7.23 Lakhs spends on facilitation/ compensation.	494	Refreshments Accommodation Moved to alternate flights Refund Amount spent on facilitation of Rs.3.08 lakhs	8338	• Refreshments • Amount spent on facilitation of Rs 15.70 lakhs
Indigo	72	• Alternate flight and travel vouchers • Rs.12.83 Lakhs spends on facilitation/ compensation.	43110	Alternate flights Refund Amount spent on facilitation of Rs.20.14 lakhs	73626	• Refreshments • Amount spent on facilitation of Rs 202.00 lakhs
SpiceJet	41	• Alternate SG flights • Rs.0.55 Lakhs spends on facilitation/ compensation.	10701	Refreshments Accommodation Alternate SG flights Amount spent on facilitation of Rs 15.40 lakhs	46481	• Refreshments. • Alternate SG flights • Amount spent on facilitation of 94.90 lakhs
Fly91	NIL	NIL	NIL	NIL	365	• Refreshments. • Amount spent on facilitation of Rs 0.26 lakhs
Indiaone Air	NIL	NIL	111	Amount spent on facilitation of Rs 4.23 lakhs	NIL	NIL
Star Air	NIL	NIL	488	• Refund/Re-accommodation	628	• Refreshments • Re accommodation

The Traffic report is being prepared based on information received from scheduled domestic airlines.

SUMMARY

Denied Boarding		Cancellations		Delays	
No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities
900	Rs 98.60 lakhs compensation and facilities	63723	Rs. 70.32 lakhs compensation and facilities	177550	Rs. 424.15 lakhs towards facilitation

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Table 1

MONTH-WISE SEAT FACTOR OF SCHEDULED OPERATORS IN 2026
(PASSENGER LOAD FACTOR IN PERCENTAGE)

Month	Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly91	Indiaone Air	Star Air
Jan	64.8	86.5	93.2	87.7	85.9	80.3	69.6	77.7
Feb	65.8	88.3	93.3	89.6	89.0	76.1	53.0	79.1
Mar	60.6	82.3	90.5	83.5	82.8	69.8	51.1	69.7
Apr	61.1	78.5	91.8	82.7	80.7	65.7	52.1	72.3
May	61.2	83.5	92.5	86.4	87.4	69.3	53.5	76.1
Jun								
Jul								
Aug								
Sep								
Oct								
Nov								
Dec								

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Table 2

Airline	Complaints		Redressal Status	
	Total	Per 10,000 Passengers Carried	Closed	Open
Alliance Air	377	74.9	372	5
Air India Group	1333	3.4	1332	1
Akasa Air	191	2.1	191	0
Indigo	1045	1.0	1045	0
Spice Jet	96	2.5	96	0
Fly91	15	2.8	15	0
Indiaone Air	0	0.0	0	0
Star Air	23	2.8	23	0
Total	**3080**	**2.00**	**3074**	**6**

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