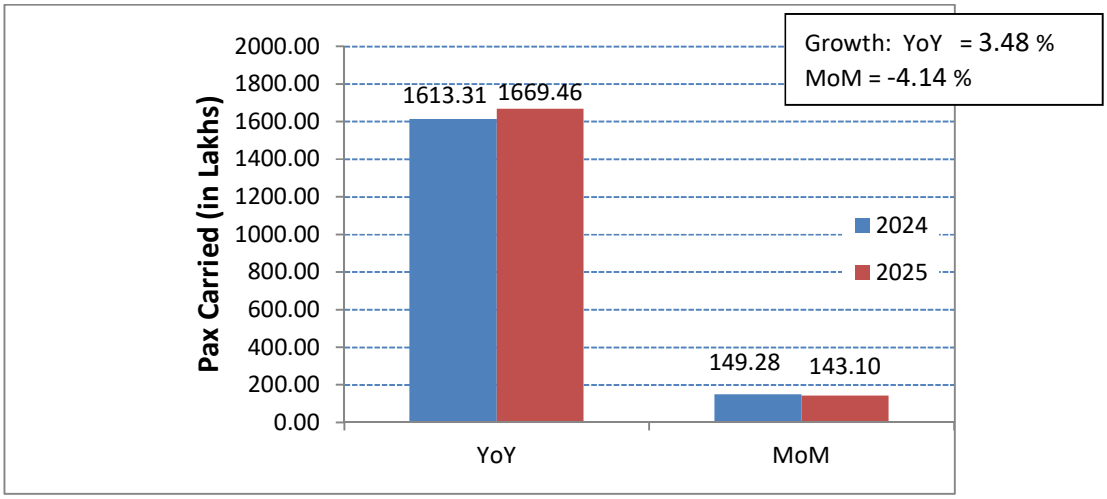
Subject: Performance of domestic airlines for the year 2025.

Traffic data submitted by various domestic airlines has been analysed for the month of December 2025.

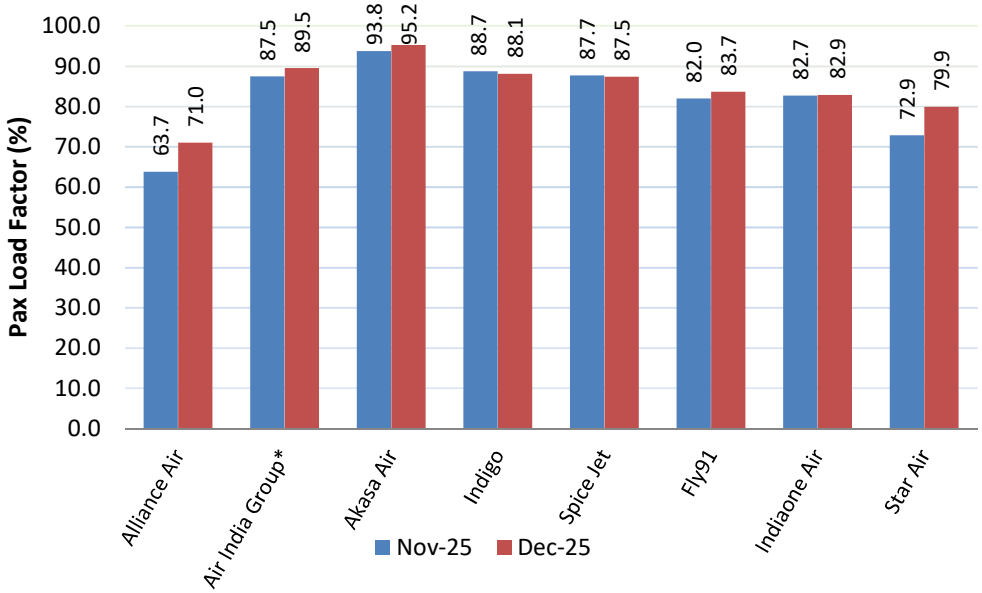
Passenger Growth

Passengers carried by domestic airlines during January-December 2025 were **1669.46 lakhs** as against **1613.31 lakhs** during the corresponding period of the previous year thereby registering an annual growth of **3.48 %** and monthly growth of **-4.14 %.**



Passenger Load Factor

The passenger load factors of various scheduled domestic airlines in December 2025 are as follows **(Ref Table 1)**:

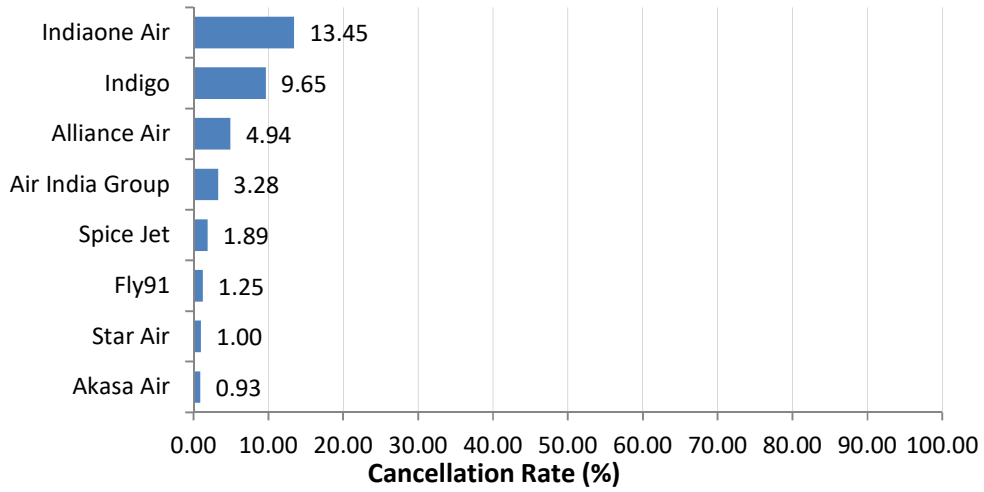


** Air India Group includes Air India & Air India Express*

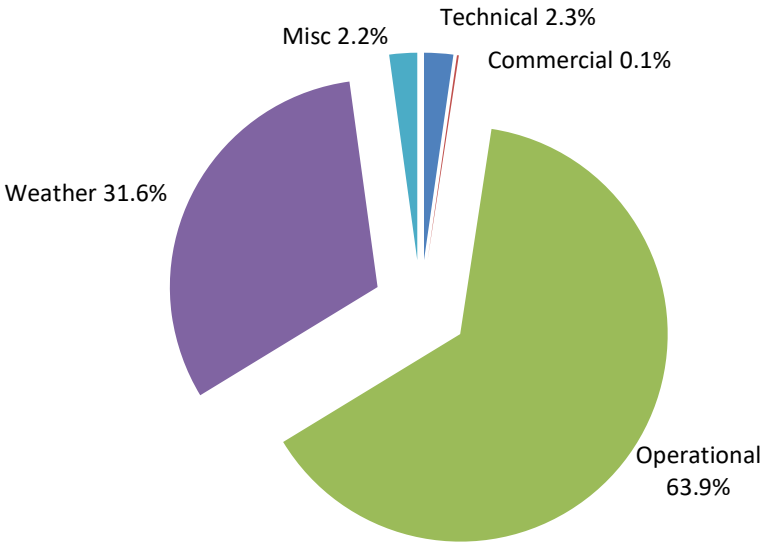
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Cancellations

The overall cancellation rate of scheduled domestic airlines for the month of December 2025 has been 6.92 %. Airline-wise details of cancellations are as follows:



Various reasons of cancellations are indicated below:



The Traffic report is being prepared based on information received from scheduled domestic airlines.

MARKET SHARE OF SCHEDULED DOMESTIC AIRLINES (YEAR 2025)

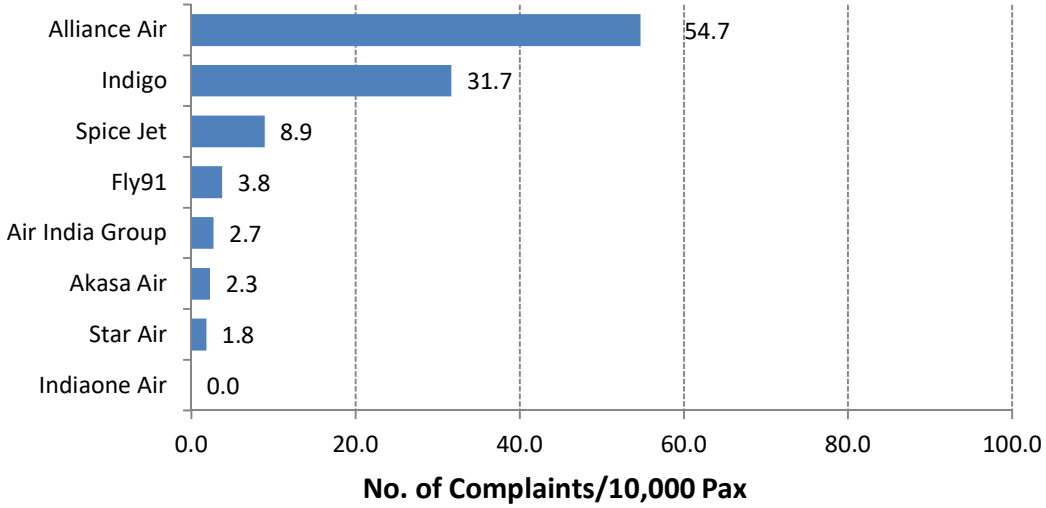
Month		Passengers Carried (in Lakhs)/Market Share (%)								
		Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly Big*	Fly91	Indiaone Air	Star Air
Jan	Pax Carried	0.91	37.58	6.87	95.22	4.66	0.01	0.21	0.03	0.63
	Market Share	0.6	25.7	4.7	65.2	3.2	0.0	0.1	0.0	0.4
Feb	Pax Carried	0.86	38.30	6.59	89.40	4.54	0.01	0.12	0.03	0.60
	Market Share	0.6	27.3	4.7	63.7	3.2	0.0	0.1	0.0	0.4
Mar	Pax Carried	0.78	38.78	7.20	93.09	4.80	0.01	0.12	0.03	0.61
	Market Share	0.5	26.7	5.0	64.0	3.3	0.0	0.1	0.0	0.4
IstQtr	***Pax Carried***	**2.55**	**114.66**	**20.66**	**277.71**	**13.99**	**0.03**	**0.45**	**0.09**	**1.84**
	Market Share	**0.6**	**26.5**	**4.8**	**64.3**	**3.2**	**0.0**	**0.1**	**0.0**	**0.4**
Apr	Pax Carried	0.76	38.90	7.13	91.72	3.79	0.01	0.20	0.03	0.62
	Market Share	0.5	27.2	5.0	64.1	2.6	0.0	0.1	0.0	0.4
May	Pax Carried	0.62	37.22	7.48	90.80	3.40	0.02	0.24	0.03	0.75
	Market Share	0.4	26.5	5.3	64.6	2.4	0.0	0.2	0.0	0.5
Jun	Pax Carried	0.66	36.92	7.22	87.74	2.61	0.01	0.22	0.03	0.63
	Market Share	0.5	27.1	5.3	64.5	1.9	0.0	0.2	0.0	0.5
IIndQtr	***Pax Carried***	**2.04**	**113.04**	**21.83**	**270.25**	**9.80**	**0.04**	**0.67**	**0.09**	**2.00**
	Market Share	***0.5***	***26.9***	***5.2***	***64.4***	***2.3***	***0.0***	***0.2***	***0.0***	***0.5***
Jul	Pax Carried	0.46	33.08	6.98	82.15	2.46	0.01	0.25	0.02	0.64
	Market Share	0.4	26.2	5.5	65.2	2.0	0.0	0.2	0.0	0.5
Aug	Pax Carried	0.37	35.39	7.03	83.14	2.60	0.01	0.28	0.03	0.62
	Market Share	0.3	27.3	5.4	64.2	2.0	0.0	0.2	0.0	0.5
Sep	Pax Carried	0.44	34.67	6.65	81.27	2.45	0.01	0.27	0.03	0.65
	Market Share	0.3	27.4	5.3	64.3	1.9	0.0	0.2	0.0	0.5
IIIrdQtr	***Pax Carried***	**1.27**	**103.14**	**20.65**	**246.57**	**7.51**	**0.03**	**0.81**	**0.08**	**1.91**
	Market Share	**0.3**	**27.0**	**5.4**	**64.6**	**2.0**	**0.0**	**0.2**	**0.0**	**0.5**
Oct	Pax Carried	0.29	36.04	7.25	91.96	3.62	-	0.33	0.03	0.77
	Market Share	0.2	25.7	5.2	65.6	2.6	-	0.2	0.0	0.5
Nov	Pax Carried	0.58	40.75	7.23	96.93	5.67	-	0.34	0.03	0.86
	Market Share	0.4	26.7	4.7	63.6	3.7	-	0.2	0.0	0.6
Dec	Pax Carried	0.57	42.29	7.43	85.23	6.14	-	0.37	0.03	1.04
	Market Share	0.4	29.6	5.2	59.6	4.3	-	0.3	0.0	0.7
IVthQtr	***Pax Carried***	**1.44**	**119.08**	**21.91**	**274.11**	**15.43**	**0.00**	**1.04**	**0.09**	**2.66**
	Market Share	**0.3**	**27.3**	**5.0**	**62.9**	**3.5**	**0.0**	**0.2**	**0.0**	**0.6**
TOTAL	***Pax Carried***	**7.30**	**449.93**	**85.05**	**1068.64**	**46.73**	**0.10**	**2.96**	**0.34**	**8.41**
	Market Share	**0.4**	**27.0**	**5.1**	**64.0**	**2.8**	**0.0**	**0.2**	**0.0**	**0.5**

**** Flybig suspended scheduled flights operation effective October 2025***

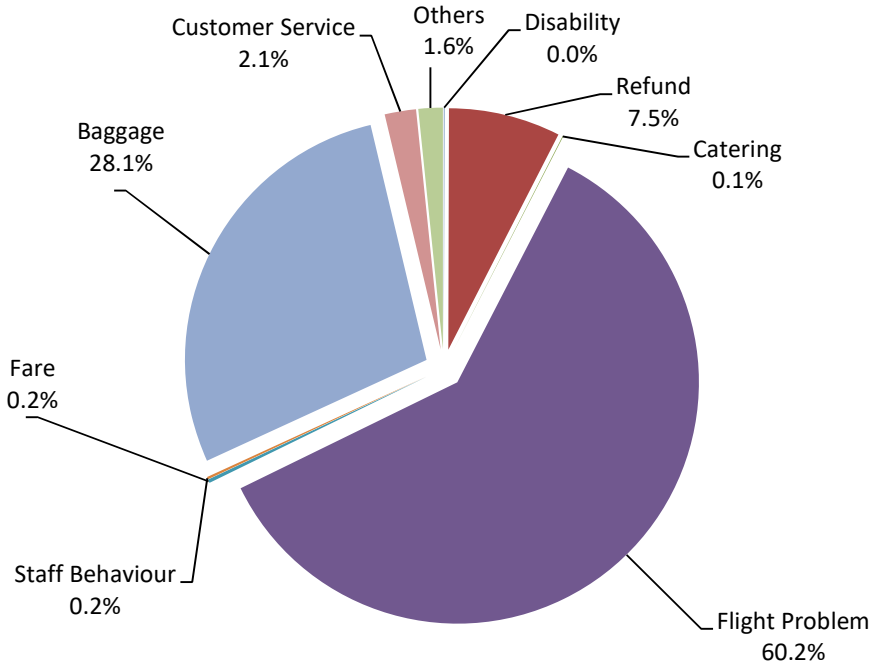
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Passenger Complaints during the month

During December 2025, a total of 29212 passenger-related complaints had been received by the scheduled domestic airlines. The number of complaints per 10,000 passengers carried for the month of December 2025 has been around 20.41. The airline-wise details are as follows:



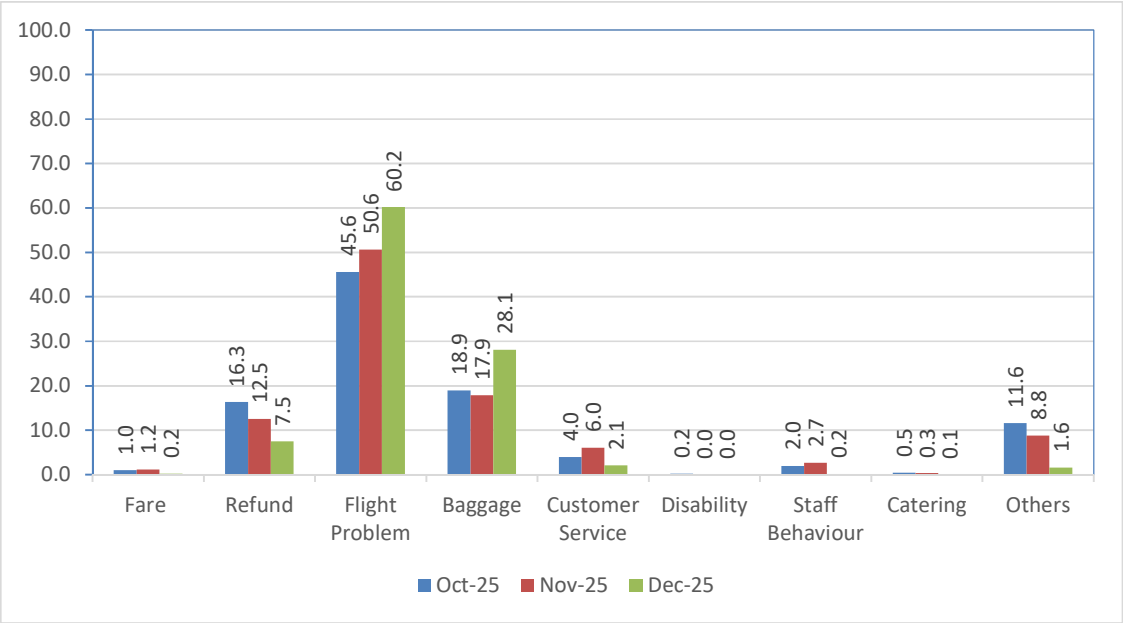
Various reasons of passenger complaints are indicated below:



Note –The major reasons for complaints is flight problem. Airlines have received a total of 29212 complaints, out of which 29206 (99.9 %) have been addressed.

The Traffic report is being prepared based on information received from scheduled domestic airlines.

The reason for complaint as percentage compared to the previous month is as follows:



Airline-wise status of redressal of complaints is given at Table – 2.

Compliance of Route Dispersal Guidelines

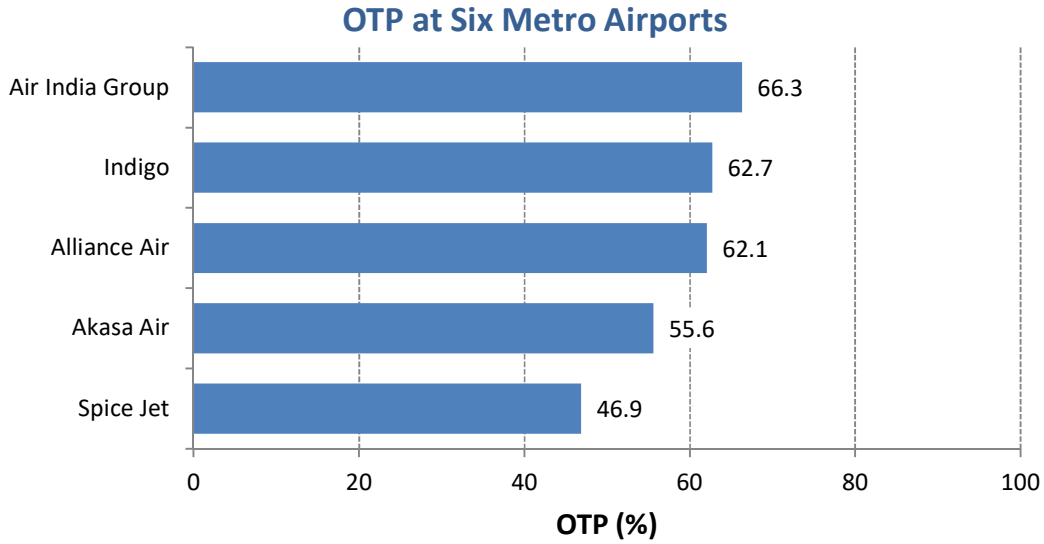
Airline-wise Compliance of Route Dispersal Guidelines during the month of December 2025 is given in the following table.

Airline	ASKM Deployment (%) of Category I		
	Cat III	Cat IIA	Cat II
Alliance Air	3115.5	1260.61	2333.8
Air India Group	91.5	1.61	34.9
Akasa Air	51.6	1.04	46.6
Indigo	220.4	1.35	53.9
SpiceJet	93.7	0.28	50.4
Minimum Capacity Requirement in accordance with RDG (As % of Capacity Deployed in Category I) • Category II - 10% • Category IIA - 1% • Category III - 35%			

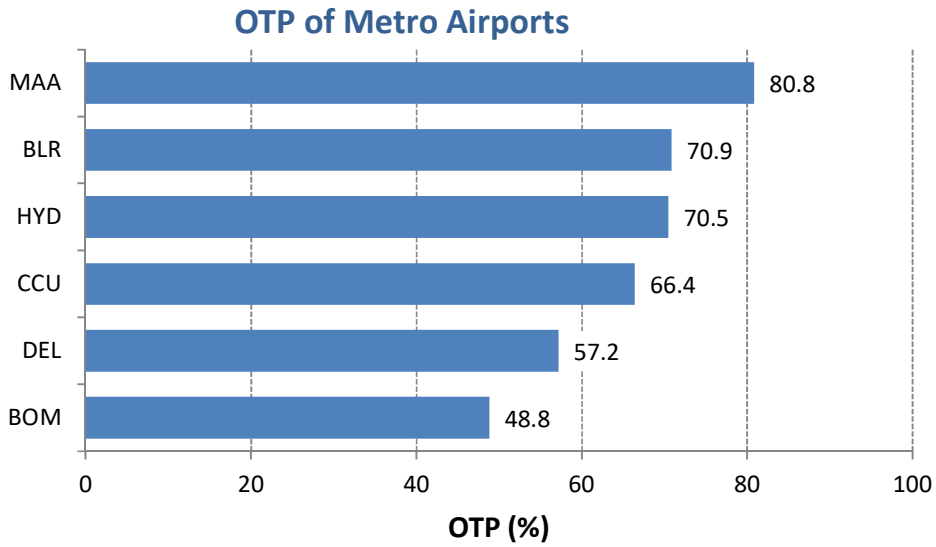
The Traffic report is being prepared based on information received from scheduled domestic airlines.

On-Time Performance (Scheduled Domestic Airlines)

On-Time Performance (OTP) of scheduled domestic airlines has been computed for six metro airports viz. Bangalore, Delhi, Hyderabad, Mumbai, Chennai, and Kolkata. Airline-wise OTP at six metro airports for the month of December 2025 is as follows:

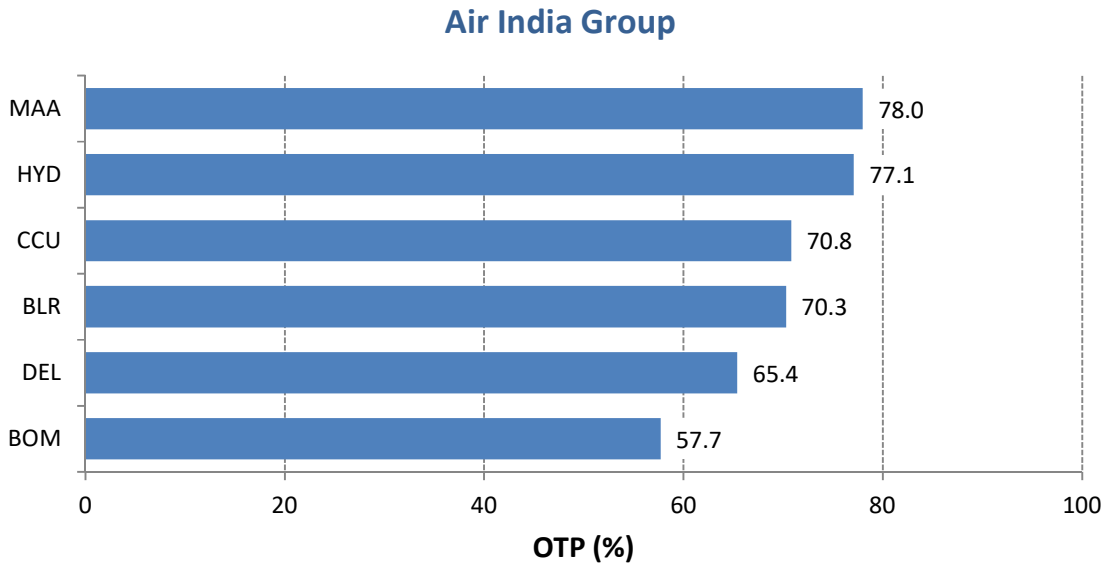


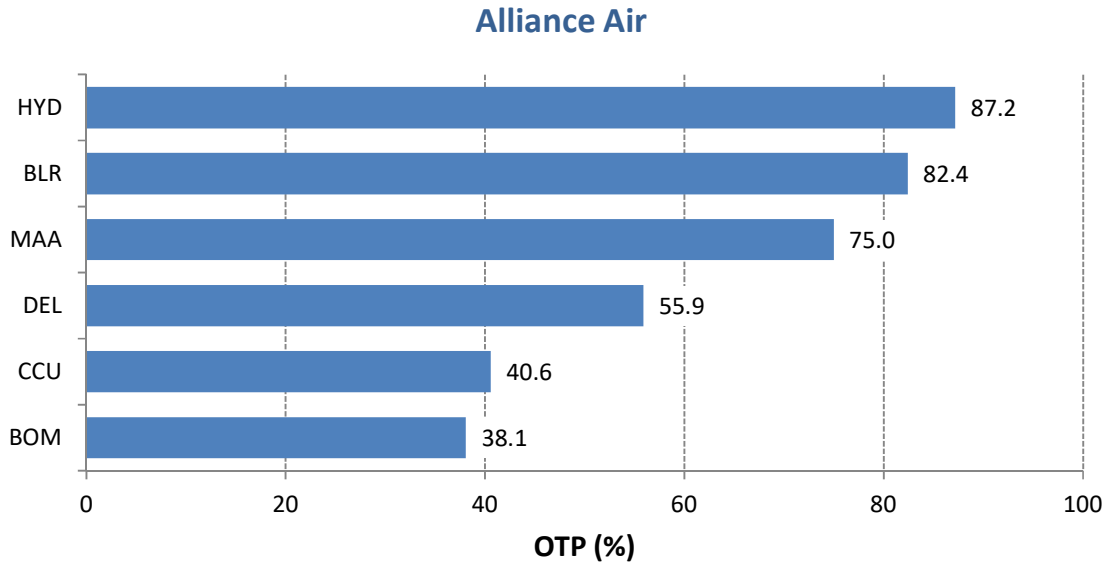
On-Time Performance (OTP) of scheduled domestic airlines viz Alliance Air, Air India Group, Akasa Air, Indigo, and SpiceJet at six metro airports for the month of December 2025 is as follows:



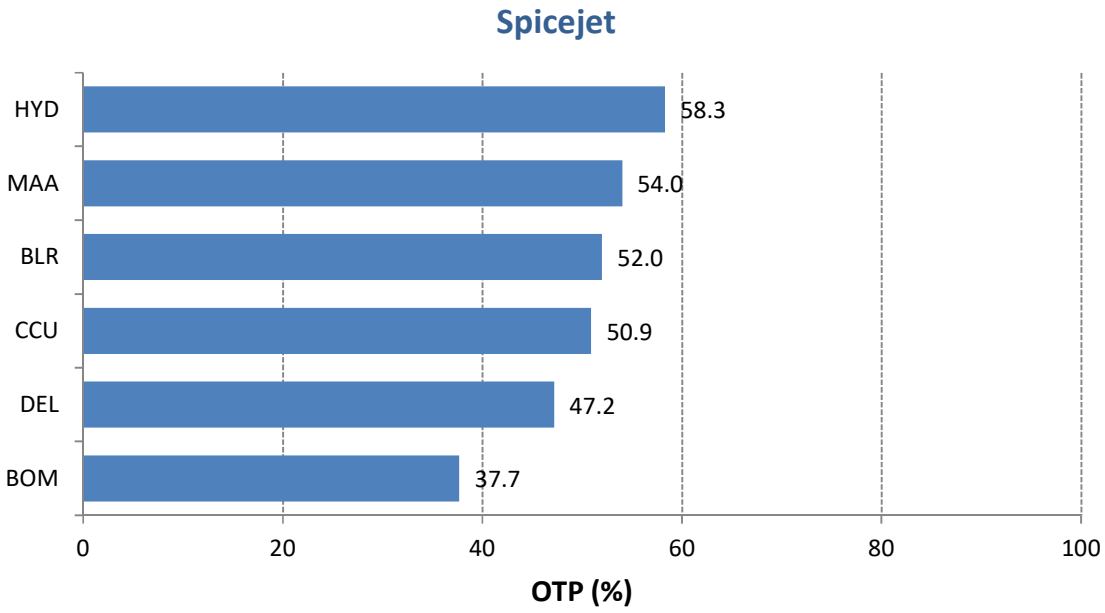
The Traffic report is being prepared based on information received from scheduled domestic airlines.

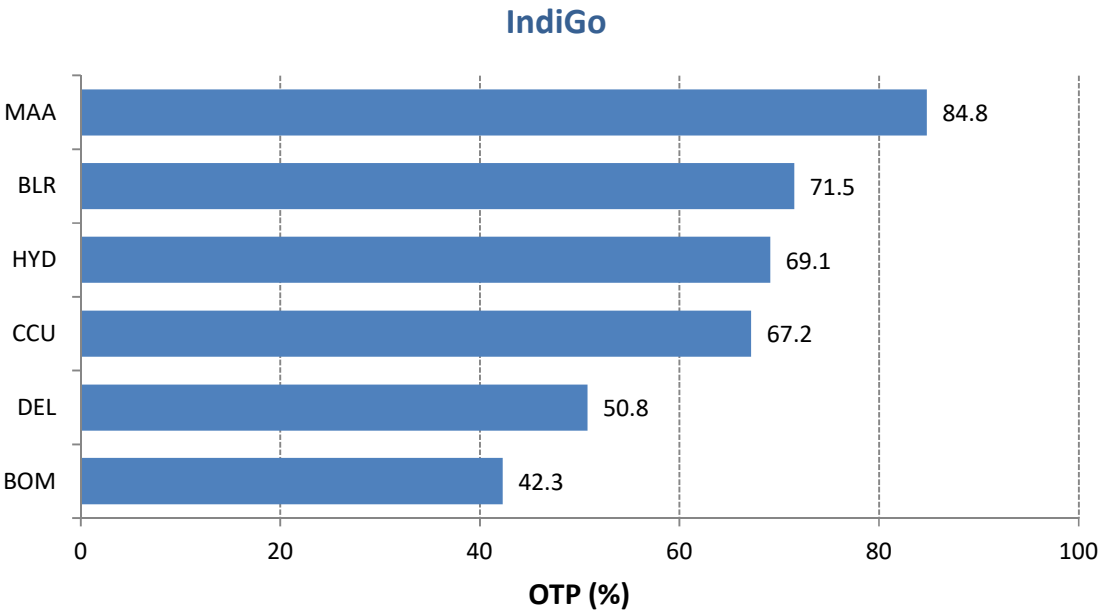
Airport-wise On-Time Performance of scheduled domestic airlines complying with Route Dispersal Guidelines is as follows:



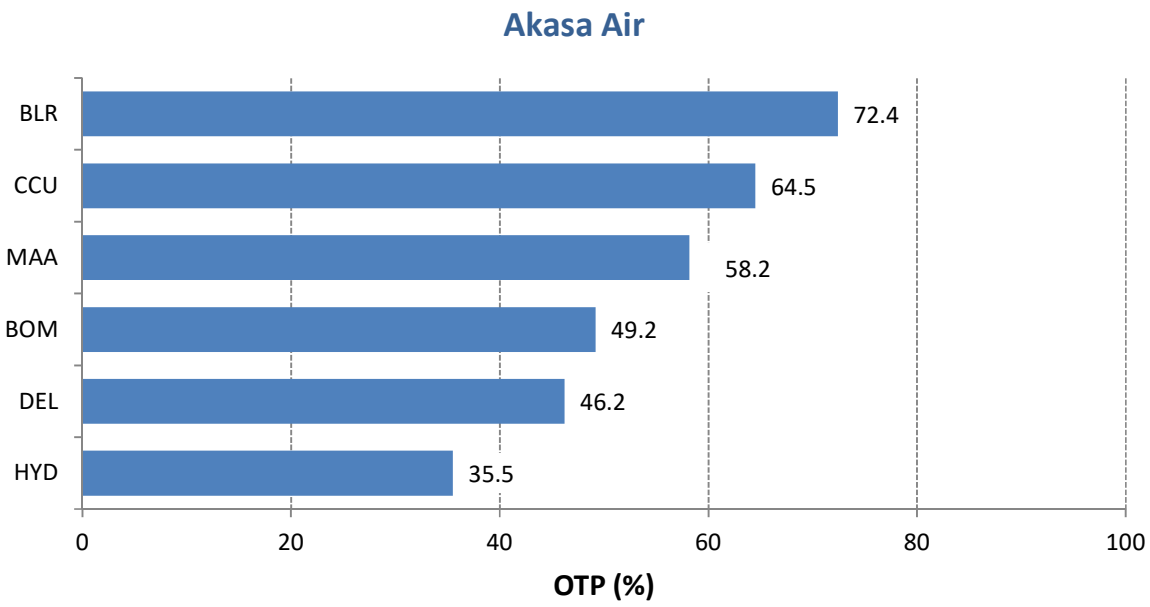


The Traffic report is being prepared based on information received from scheduled domestic airlines.

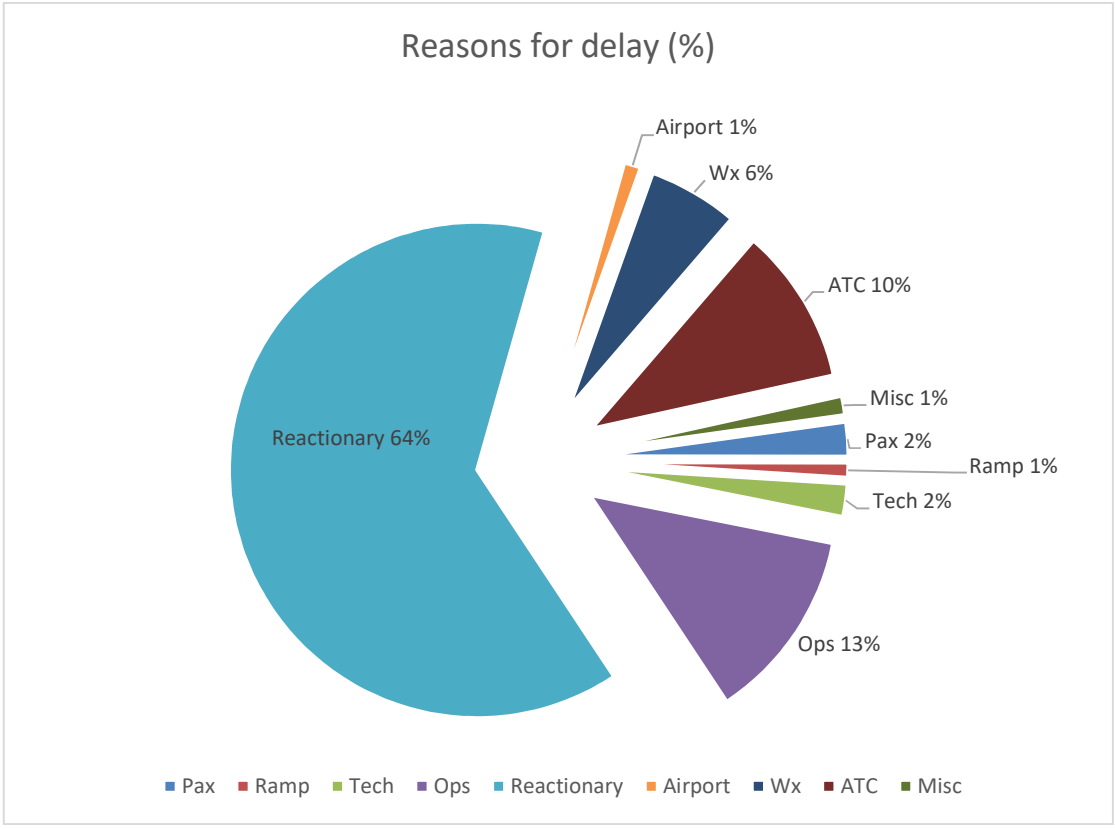




The Traffic report is being prepared based on information received from scheduled domestic airlines.



Reasons for delay have been analysed, which are presented below. It has been found that the majority of delays have been attributed to 'Reactionary'.

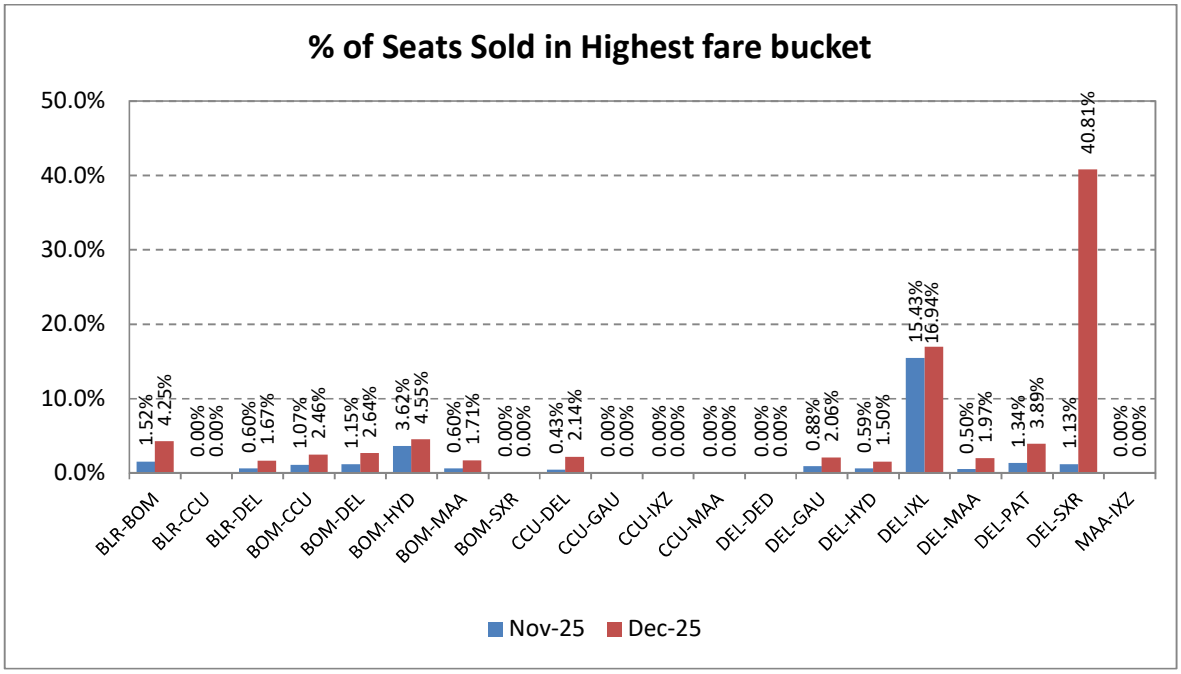


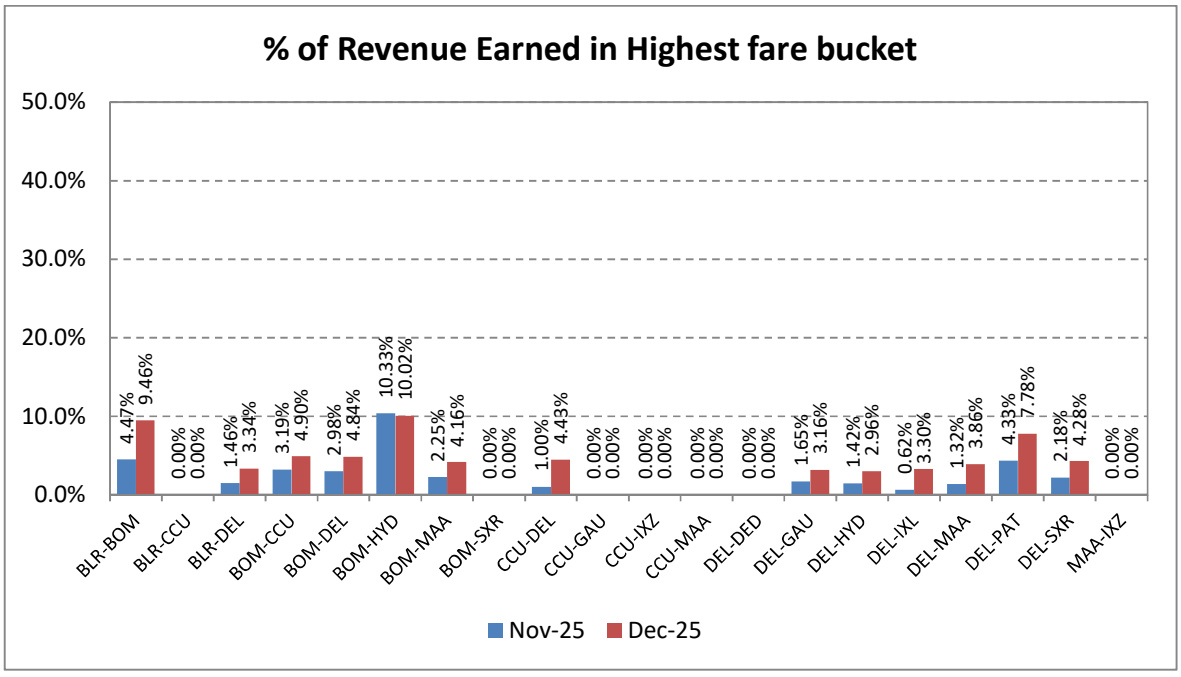
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Revenue Earned & Seats Sold in Highest Fare Bucket

The revenue earned and the number of seats sold by scheduled airlines in the highest fare bucket on selected 20 sectors is as follows:

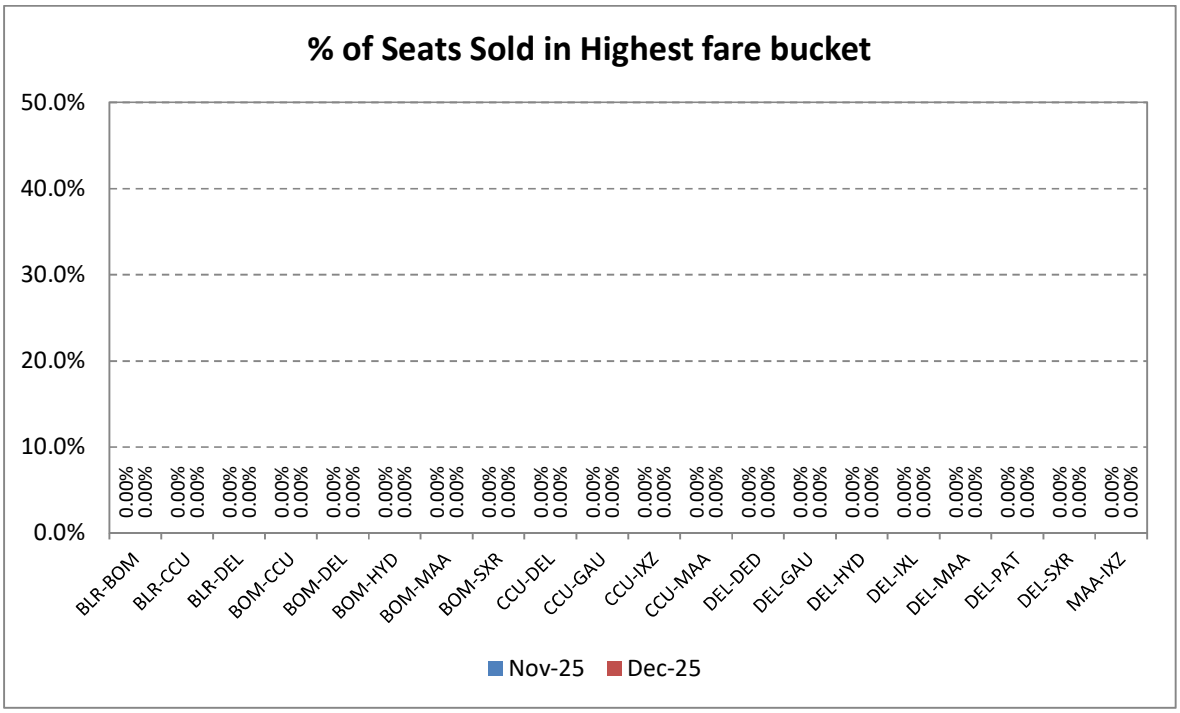
Air India Group

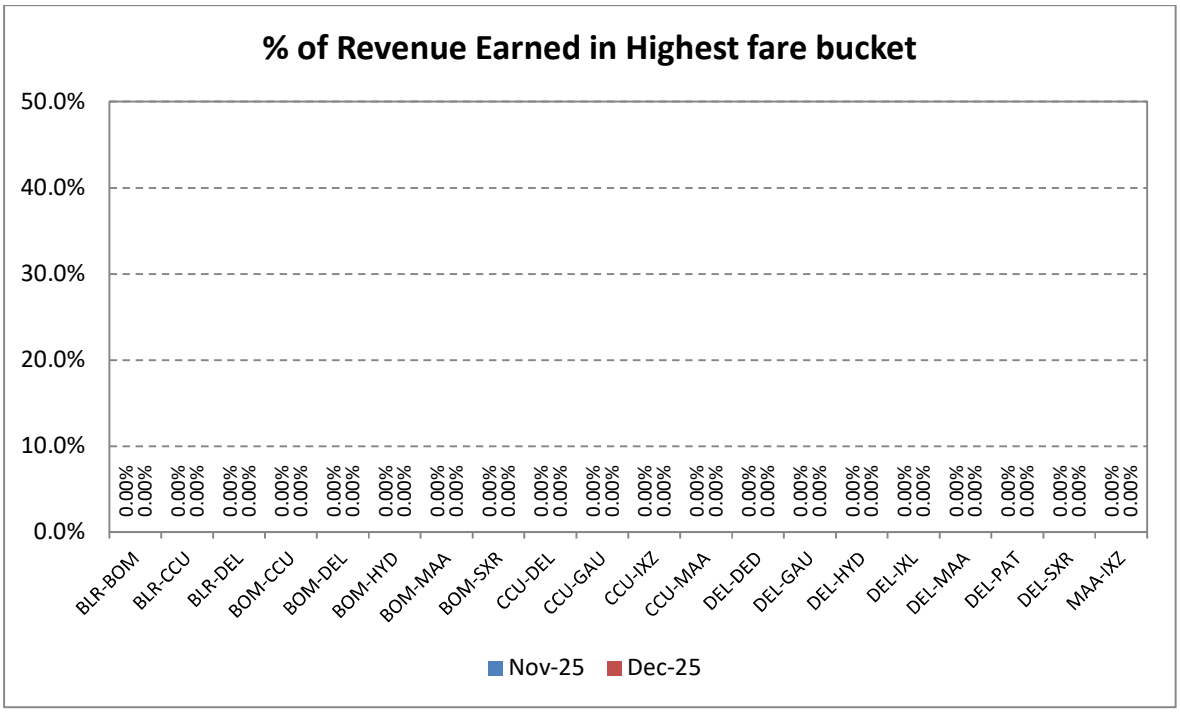




The Traffic report is being prepared based on information received from scheduled domestic airlines.

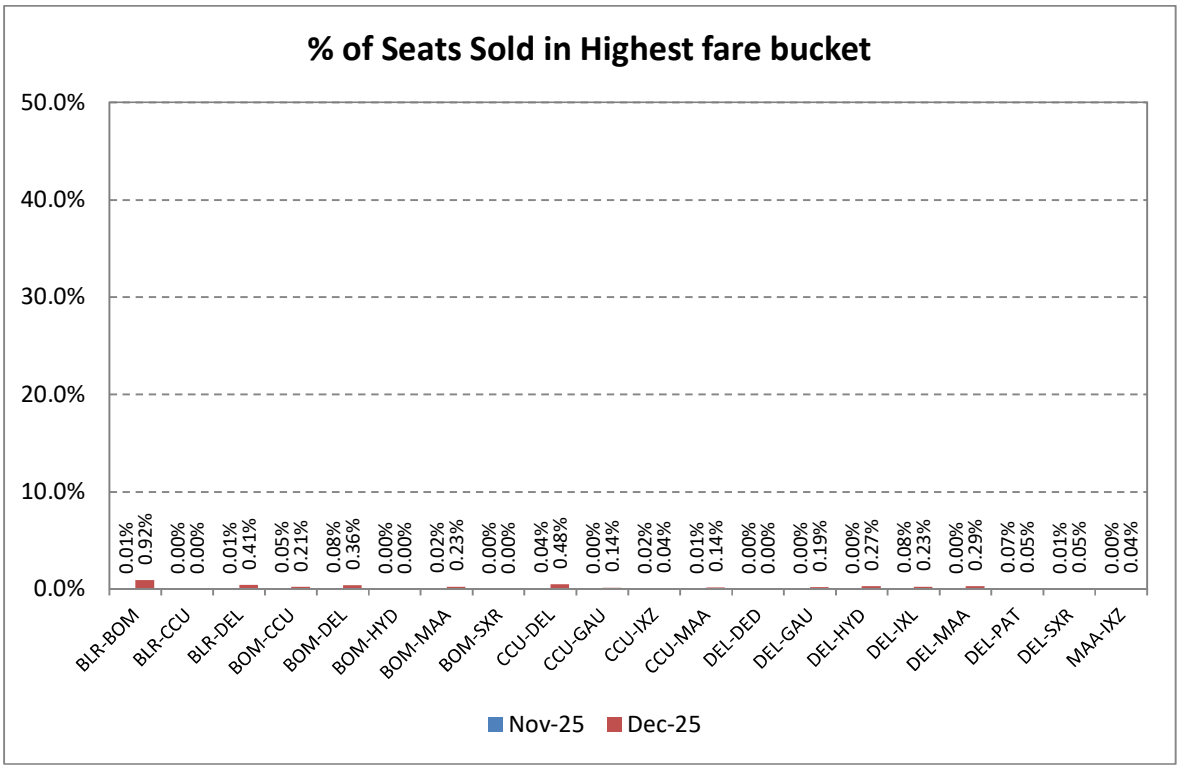
Indigo

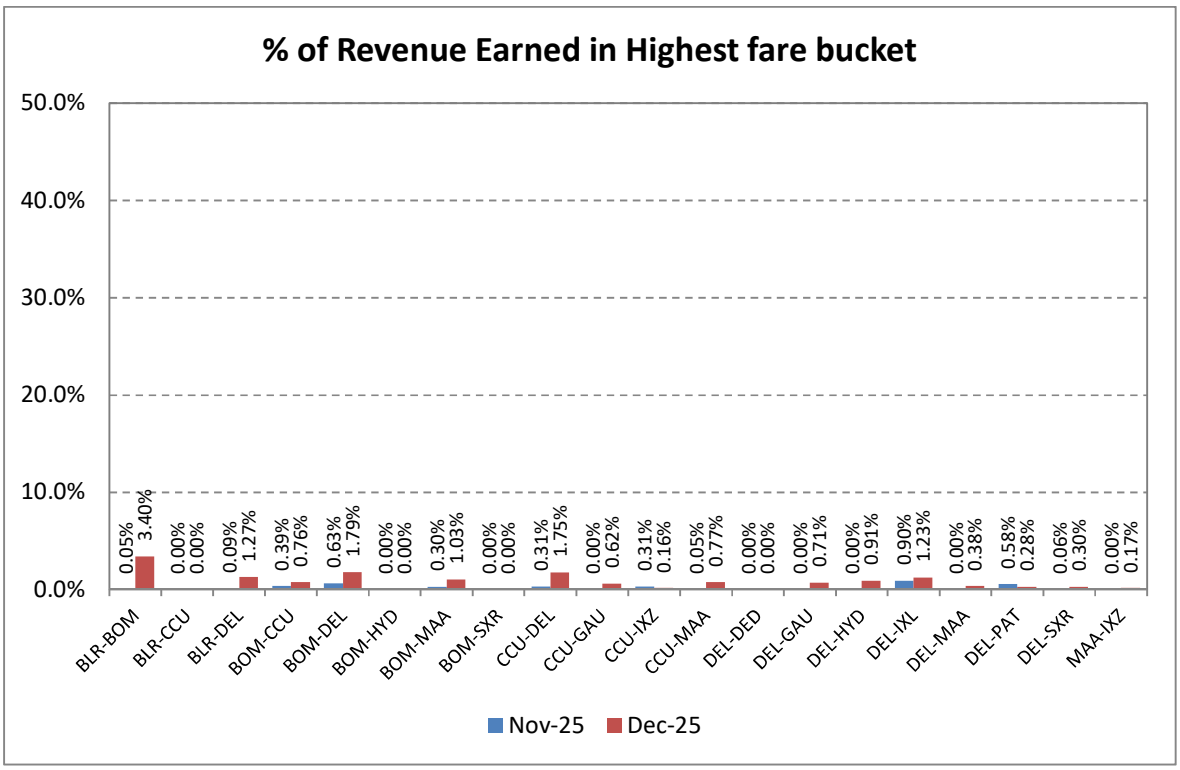




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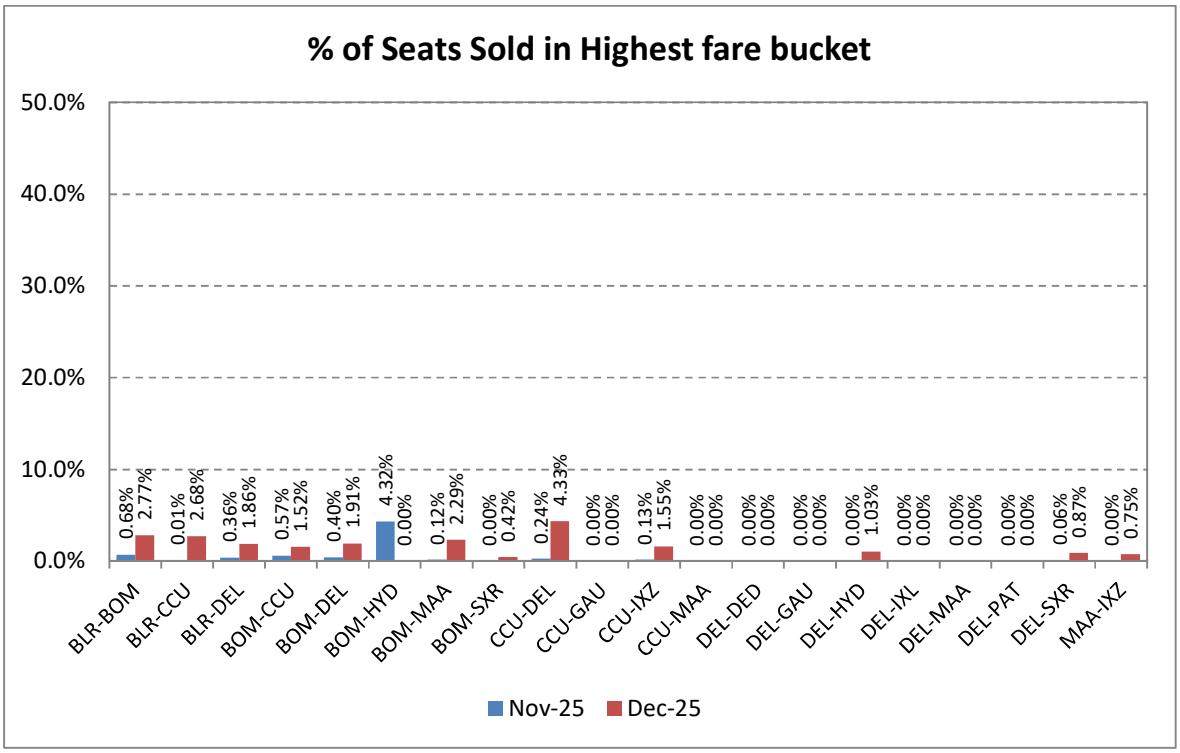
Spicejet

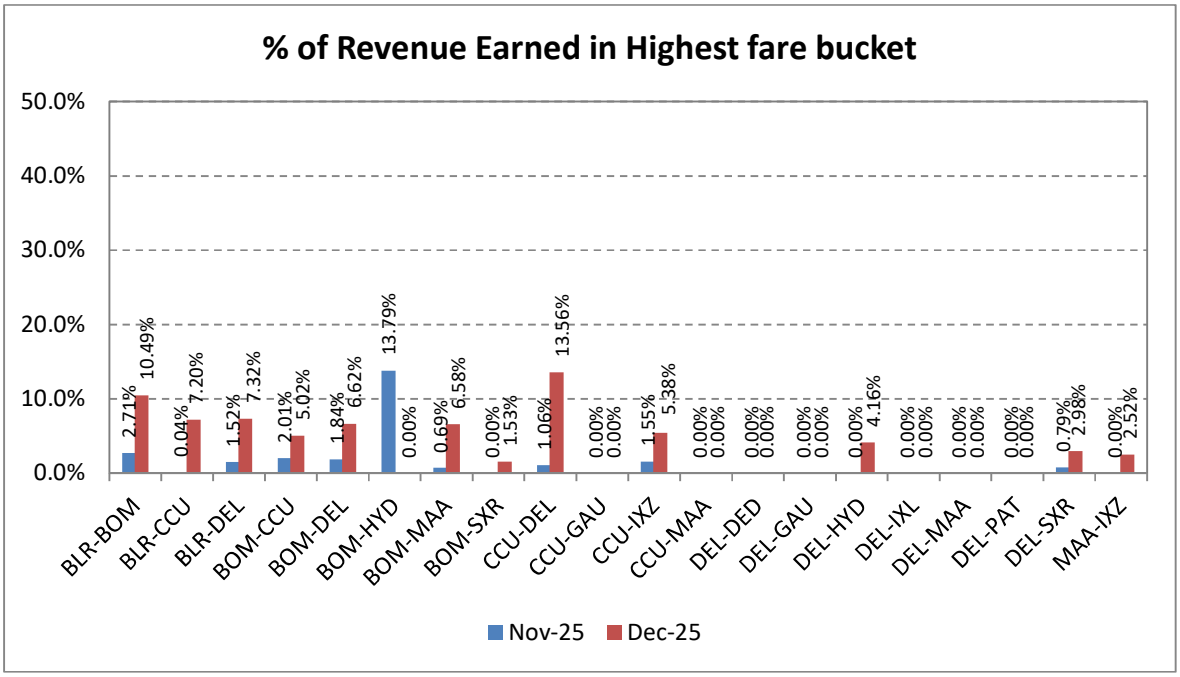




The Traffic report is being prepared based on information received from scheduled domestic airlines.

Akasa Air





The Traffic report is being prepared based on information received from scheduled domestic airlines.

Compliance of CAR Section 3, Series M, Part IV

In accordance with the Civil Aviation Requirement Section 3, Series M, Part IV, airline are required to submit data on the number of cases of denied boarding, cancellations and delays along with the status on a monthly basis.

Airline	Denied Boarding		Cancellations		Delays Beyond 2 Hrs	
	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities
Alliance Air	NIL	NIL	2463	Refund/ Rebooking Amount spent on facilitation of Rs.1.09 lakhs.	1732	• Refreshments • Refund/Rebooking • Amount spent on facilitation of Rs.1.06 lakhs
Air India Group	1578	• Alternate flights • Accommodation • Refreshments/ Meals • Rs.162.73 Lakhs spends on facilitation/ compensation.	43278	Refreshments Accommodation Moved to alternate flights Refund Amount spent on facilitation of Rs.74.61 lakhs	117200	• Refreshments/Lunch • Transfer to OAL • Amount spent on facilitation of Rs.286.98 lakhs
Akasa Air	358	• Alternate flight • Rs.42.98 Lakhs spends on facilitation/ compensation.	5673	Refreshments Accommodation Moved to alternate flights Refund Amount spent on facilitation of Rs.21.06 lakhs	36763	• Refreshments • Amount spent on facilitation of Rs 84.24 lakhs
Indigo	24	• Alternate flight and travel vouchers • Rs.1.66 Lakhs spends on facilitation/ compensation.	982072	Alternate flights Refund Amount spent on facilitation of Rs.2274.61 lakhs	639714	• Refreshments
SpiceJet	90	• Alternate SG flights • Rs.1.48 Lakhs spends on facilitation/ compensation.	11929	Refreshments Accommodation Alternate SG flights Amount spent on facilitation of Rs 40.09 lakhs	33647	• Refreshments. • Alternate SG flights • Amount spent on facilitation of 76.95 lakhs
Fly91	NIL	NIL	343	Transport Amount spent on facilitation of Rs 3.70 lakhs	830	• Refreshments. • Amount spent on facilitation of Rs 1.03 lakhs
Indiaone Air	NIL	NIL	408	Amount spent on facilitation of Rs 12.80 lakhs	NIL	NIL
Star Air	NIL	NIL	386	• Refund/Re-accommodation	4567	• Refreshments • Re accommodation

The Traffic report is being prepared based on information received from scheduled domestic airlines.

SUMMARY

Denied Boarding		Cancellations		Delays	
No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities
2050	Rs 208.85 lakhs compensation and facilities	1046552	Rs. 2427.97 lakhs compensation and facilities	834453	Rs. 450.25 lakhs towards facilitation

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Table 1

MONTH-WISE SEAT FACTOR OF SCHEDULED OPERATORS IN 2025
(PASSENGER LOAD FACTOR IN PERCENTAGE)

Month	Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly Big*	Fly91	Indiaone Air	Star Air
Jan	77.6	84.4	93.7	89.8	87.1	22.7	82.0	80.9	79.6
Feb	83.0	87.2	95.1	91.7	91.2	27.2	82.9	82.8	83.1
Mar	75.9	80.6	92.5	84.6	84.8	26.4	76.4	82.0	73.8
Apr	75.8	83.3	93.0	86.9	86.0	30.2	82.6	81.3	79.7
May	74.0	80.2	91.4	85.1	84.0	28.6	87.6	81.1	75.1
Jun	67.9	81.5	91.4	85.4	85.2	21.8	66.4	74.5	69.8
Jul	62.8	78.6	90.2	84.1	84.2	19.5	70.0	60.4	69.9
Aug	68.7	81.8	91.0	84.6	87.0	26.8	77.3	69.4	72.5
Sep	66.9	79.4	91.8	81.5	84.6	20.1	75.0	72.7	65.2
Oct	68.2	77.3	91.2	82.4	82.2	-	82.9	82.3	74.5
Nov	63.7	87.5	93.8	88.7	87.7	-	82.0	82.7	72.9
Dec	71.0	89.5	95.2	88.1	87.5	-	83.7	82.9	79.9

** Flybig suspended schedule flights operation effective October 2025*

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Table 2

Airline	Complaints		Redressal Status	
	Total	Per 10,000 Passengers Carried	Closed	Open
Alliance Air	312	54.7	307	5
Air India Group	1150	2.7	1150	0
Akasa Air	170	2.3	170	0
Indigo	26999	31.7	26999	0
Spice Jet	548	8.9	548	0
Fly91	14	3.8	13	1
Indiaone Air	0	0.0	0	0
Star Air	19	1.8	19	0
Total	**29212**	**20.41**	**29206**	**6**

The Traffic report is being prepared based on information received from scheduled domestic airlines.