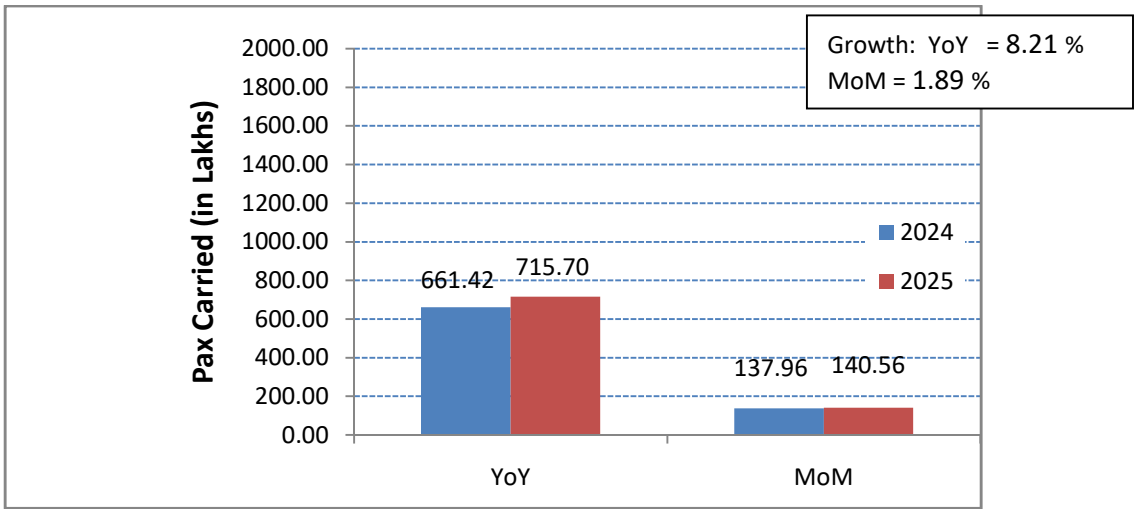
Subject: Performance of domestic airlines for the year 2025.

Traffic data submitted by various domestic airlines has been analysed for the month of May 2025.

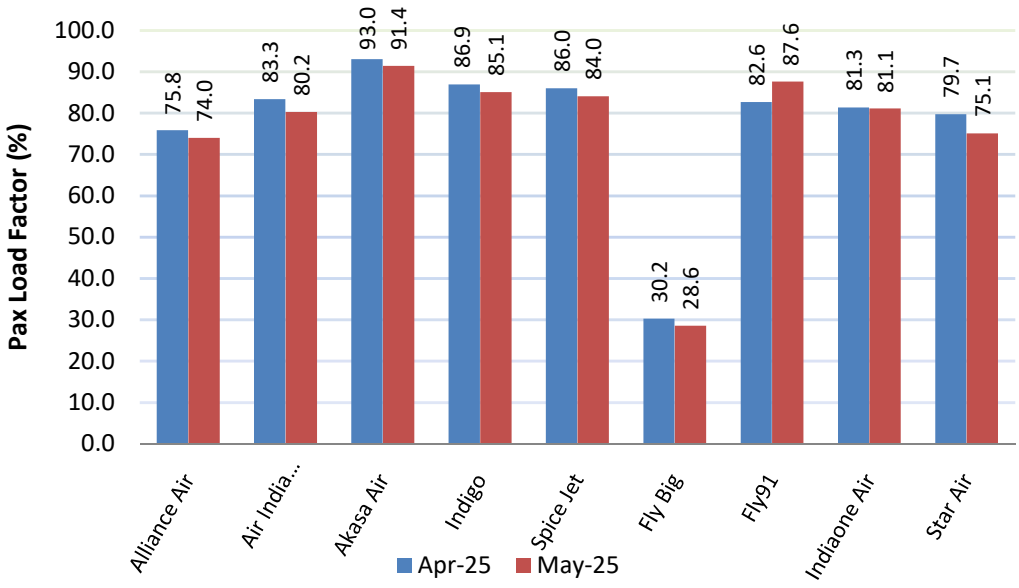
Passenger Growth

Passengers carried by domestic airlines during January-May2025 were **715.70 lakhs** as against **661.42 lakhs** during the corresponding period of the previous year thereby registering an annual growth of **8.21%** and monthly growth of **1.89%.**



Passenger Load Factor

The passenger load factors of various scheduled domestic airlines in May 2025 are as follows **(Ref Table 1)**:

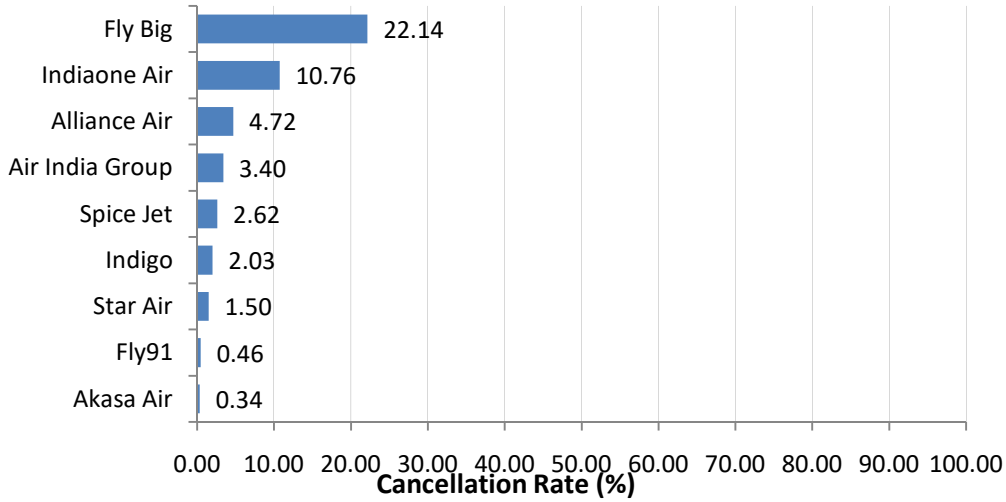


** Air India Group includes Air India & Air India Express.*

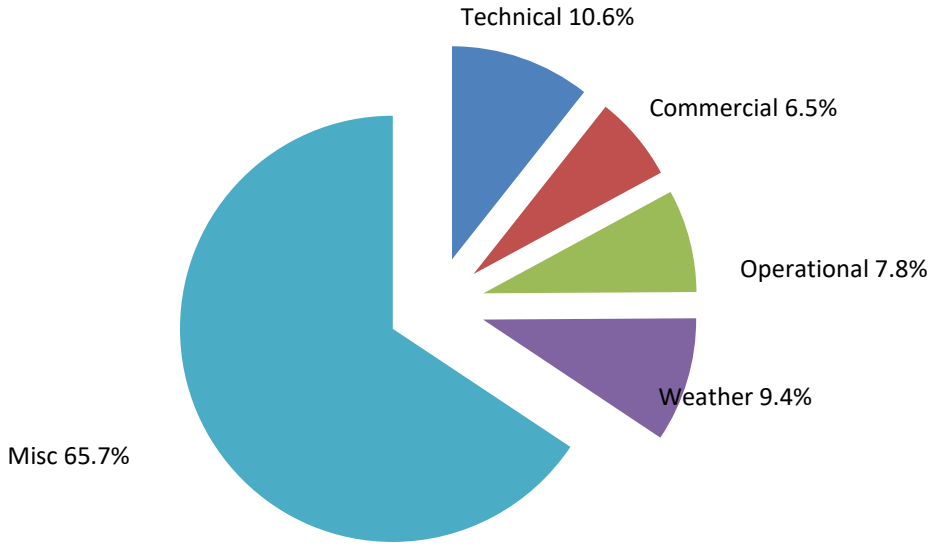
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Cancellations

The overall cancellation rate of scheduled domestic airlines for the month of May 2025 has been 2.51%.Airline-wise details of cancellations are as follows:



Various reasons of cancellations are indicated below:



The Traffic report is being prepared based on information received from scheduled domestic airlines.

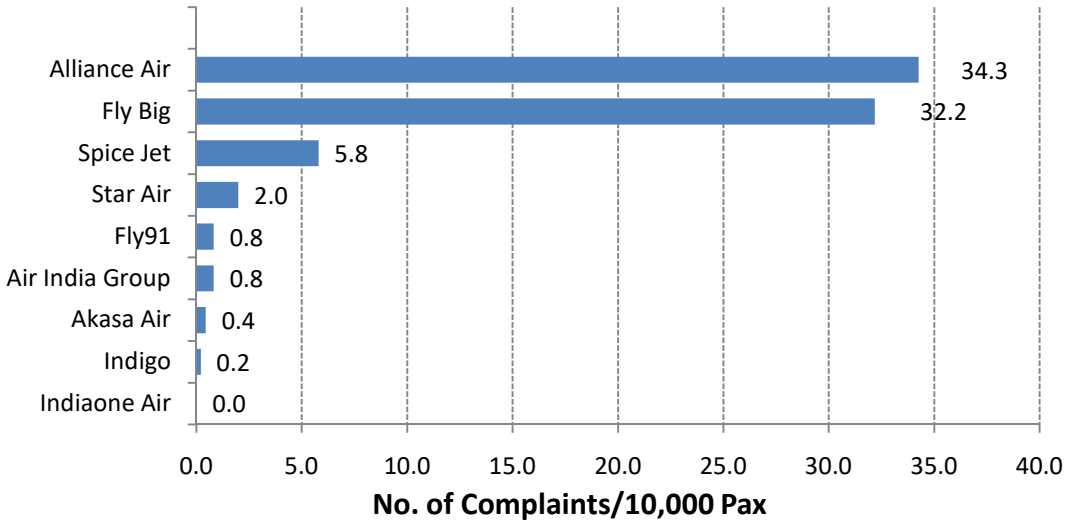
MARKET SHARE OF SCHEDULED DOMESTIC AIRLINES (YEAR 2025)

Month		Passengers Carried (in Lakhs)/Market Share (%)								
		Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly Big	Fly91	Indiaone Air	Star Air
Jan	Pax Carried	0.91	37.58	6.87	95.22	4.66	0.01	0.21	0.03	0.63
	Market Share	0.6	25.7	4.7	65.2	3.2	0.0	0.1	0.0	0.4
Feb	Pax Carried	0.86	38.30	6.59	89.40	4.54	0.01	0.12	0.03	0.60
	Market Share	0.6	27.3	4.7	63.7	3.2	0.0	0.1	0.0	0.4
Mar	Pax Carried	0.78	38.78	7.20	93.09	4.80	0.01	0.12	0.03	0.61
	Market Share	0.5	26.7	5.0	64.0	3.3	0.0	0.1	0.0	0.4
IstQtr	***Pax Carried***	**2.55**	**114.66**	**20.66**	**277.71**	**13.99**	**0.03**	**0.45**	**0.09**	**1.84**
	Market Share	**0.6**	**26.5**	**4.8**	**64.3**	**3.2**	**0.0**	**0.1**	**0.0**	**0.4**
Apr	Pax Carried	0.76	38.90	7.13	91.72	3.79	0.01	0.20	0.03	0.62
	Market Share	0.5	27.2	5.0	64.1	2.6	0.0	0.1	0.0	0.4
May	Pax Carried	0.62	37.22	7.48	90.80	3.40	0.02	0.24	0.03	0.75
	Market Share	0.4	26.5	5.3	64.6	2.4	0.0	0.2	0.0	0.5
Jun	Pax Carried									
	Market Share									
IIndQtr	***Pax Carried***	**3.93**	**190.78**	**35.28**	**460.22**	**21.18**	**0.06**	**0.89**	**0.14**	**3.21**
	Market Share	**0.5**	**26.7**	**4.9**	**64.3**	**3.0**	**0.0**	**0.1**	**0.0**	**0.4**
Jul	Pax Carried									
	Market Share									
Aug	Pax Carried									
	Market Share									
Sep	Pax Carried									
	Market Share									
IIIrdQtr	***Pax Carried***									
	Market Share									
Oct	Pax Carried									
	Market Share									
Nov	Pax Carried									
	Market Share									
Dec	Pax Carried									
	Market Share									
IVthQtr	***Pax Carried***									
	Market Share									
TOTAL	***Pax Carried***	**3.93**	**190.78**	**35.28**	**460.22**	**21.18**	**0.06**	**0.89**	**0.14**	**3.21**
	Market Share	**0.5**	**26.7**	**4.9**	**64.3**	**3.0**	**0.0**	**0.1**	**0.0**	**0.4**

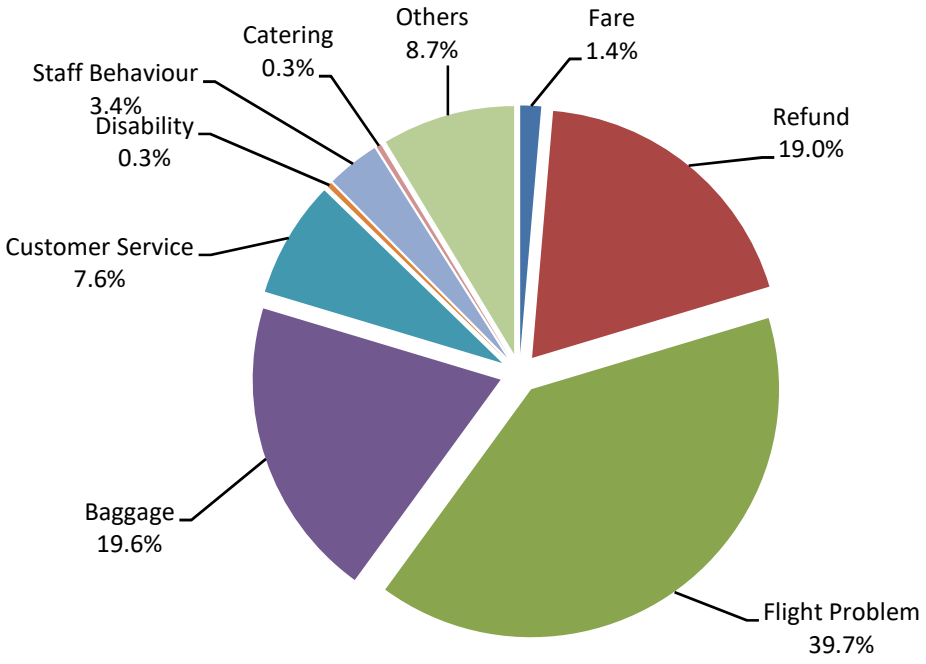
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Passenger Complaints during the month

During May 2025, a total of 958 passenger-related complaints had been received by the scheduled domestic airlines. The number of complaints per 10,000 passengers carried for the month of May 2025 has been around 0.68. The airline-wise details are as follows:



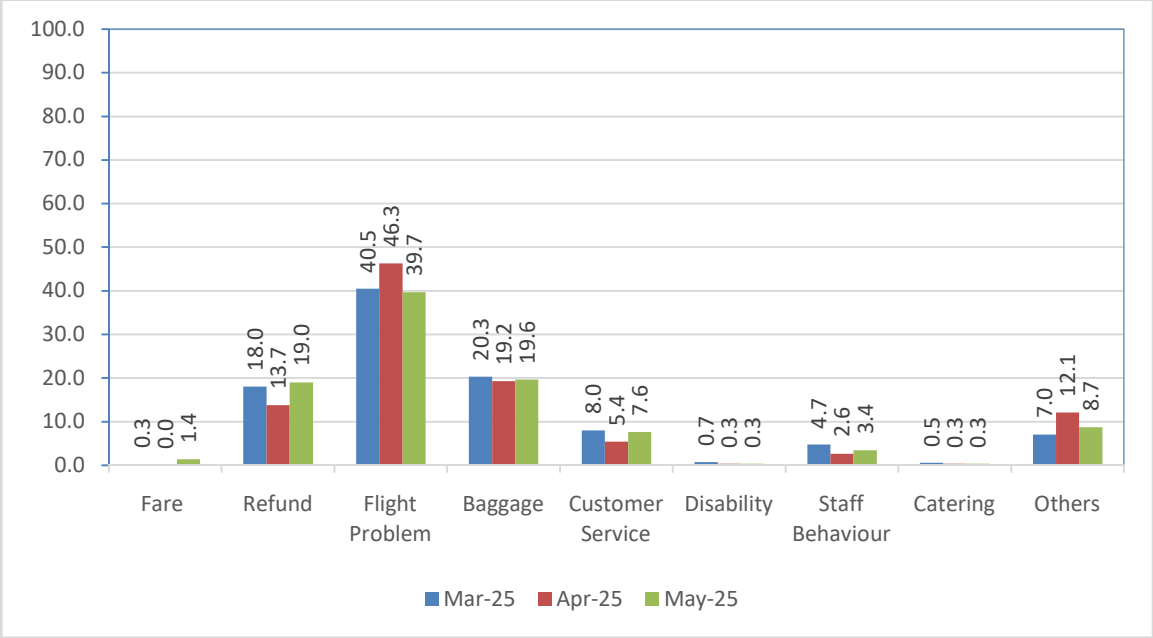
Various reasons of passenger complaints are indicated below:



Note –The major reasons for complaints isflight problem. Airlines have received a total of 958complaints, out of which 943(98%) have been addressed.

The Traffic report is being prepared based on information received from scheduled domestic airlines.

The reason for complaint as percentage compared to the previous month is as follows:



Airline-wise status of redressal of complaints is given at Table – 2.

Compliance of Route Dispersal Guidelines

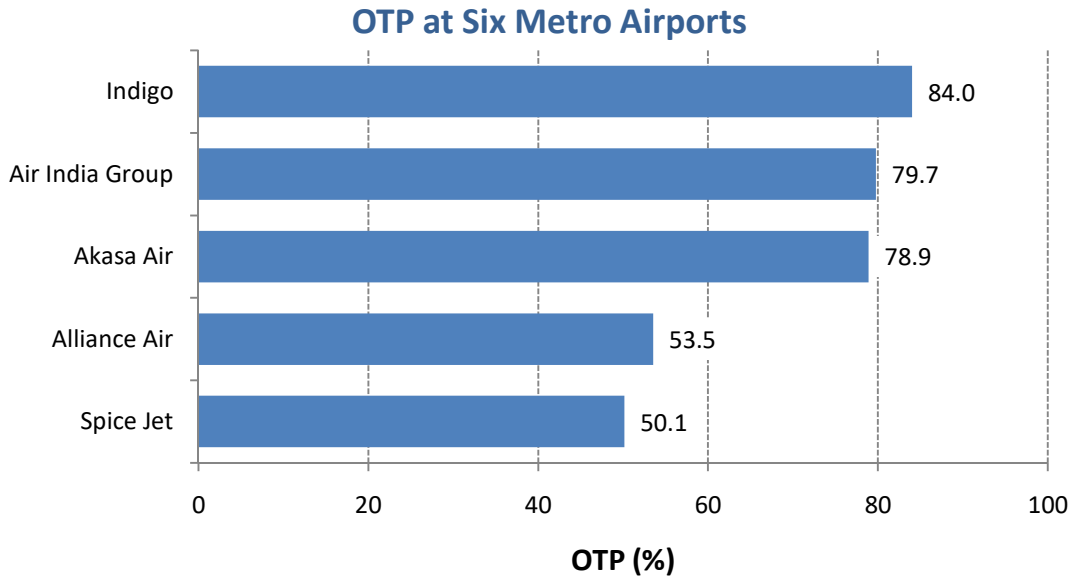
Airline-wise Compliance of Route Dispersal Guidelines during the month of May 2025 is given in the following table.

Airline	ASKM Deployment (%) of Category I		
	Cat III	Cat IIA	Cat II
Alliance Air	26657.2	5526.13	12745.6
Air India Group	100.7	1.26	31.7
Akasa Air	68.7	1.01	44.8
Indigo	198.9	1.11	45.6
SpiceJet	102.9	1.21	100.1
Minimum Capacity Requirement in accordance with RDG (As % of Capacity Deployed in Category I) • Category II - 10% • Category IIA - 1% • Category III - 35%			

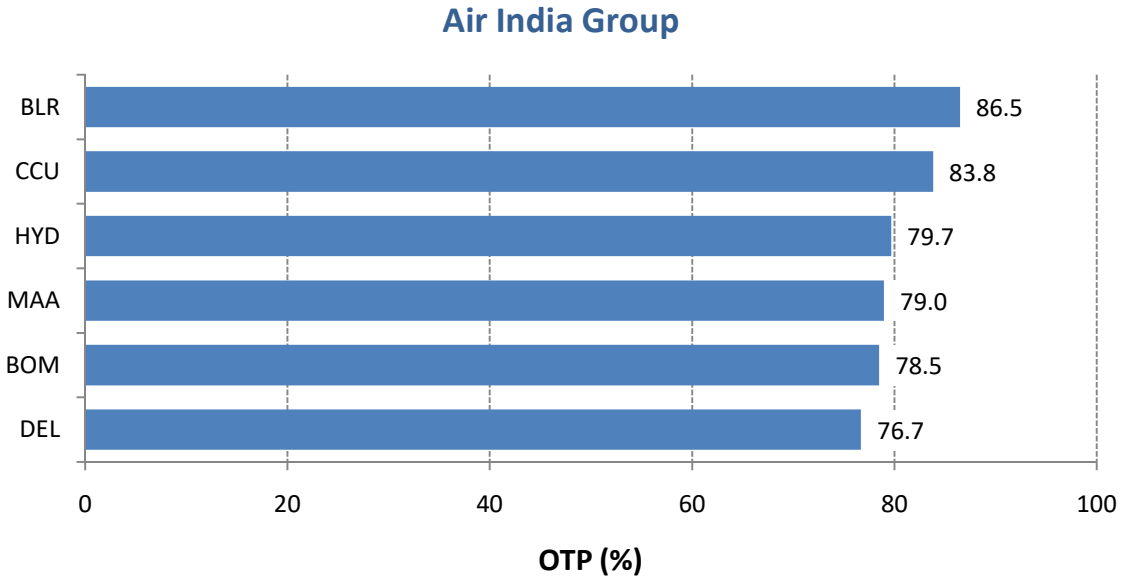
The Traffic report is being prepared based on information received from scheduled domestic airlines.

On-Time Performance (Scheduled Domestic Airlines)

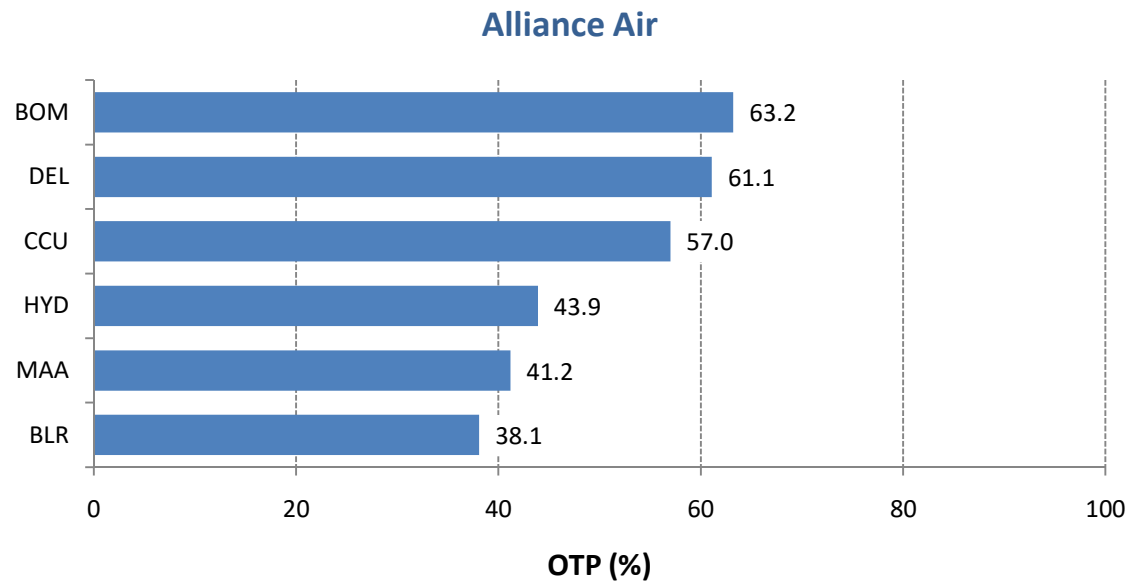
On-Time Performance (OTP) of scheduled domestic airlines has been computed for six metro airports viz. Bangalore, Delhi, Hyderabad, Mumbai, Chennai, and Kolkata. Airline-wise OTP at six metro airports for the month of May2025 is as follows:

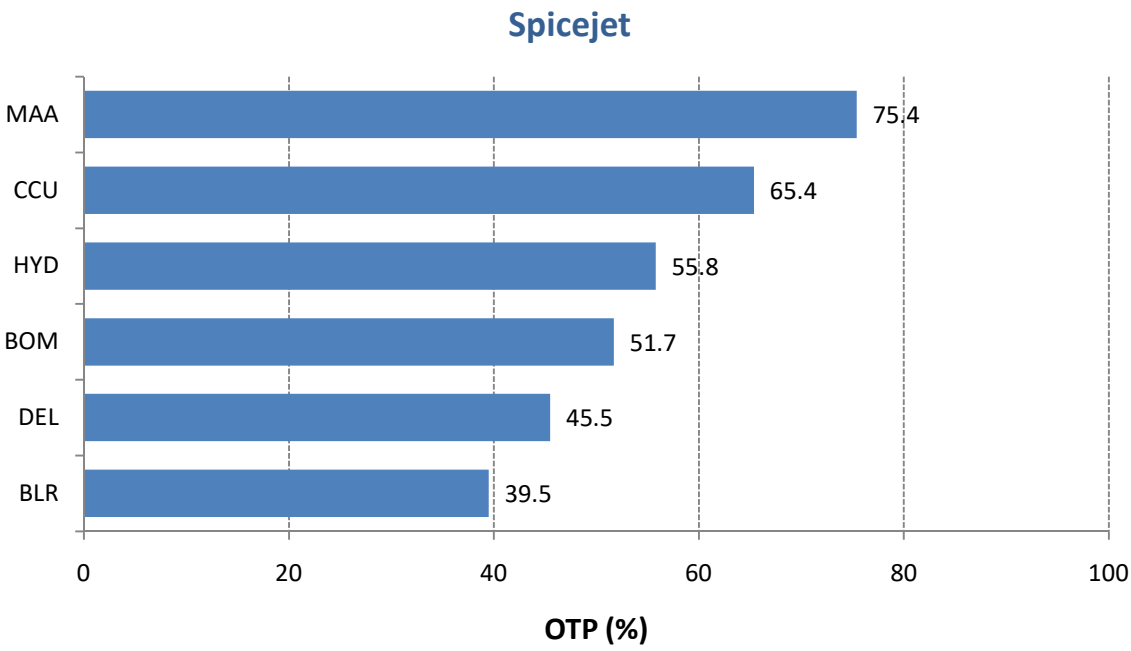


Airport-wise On-Time Performance of scheduled domestic airlines complying with Route Dispersal Guidelines is as follows:



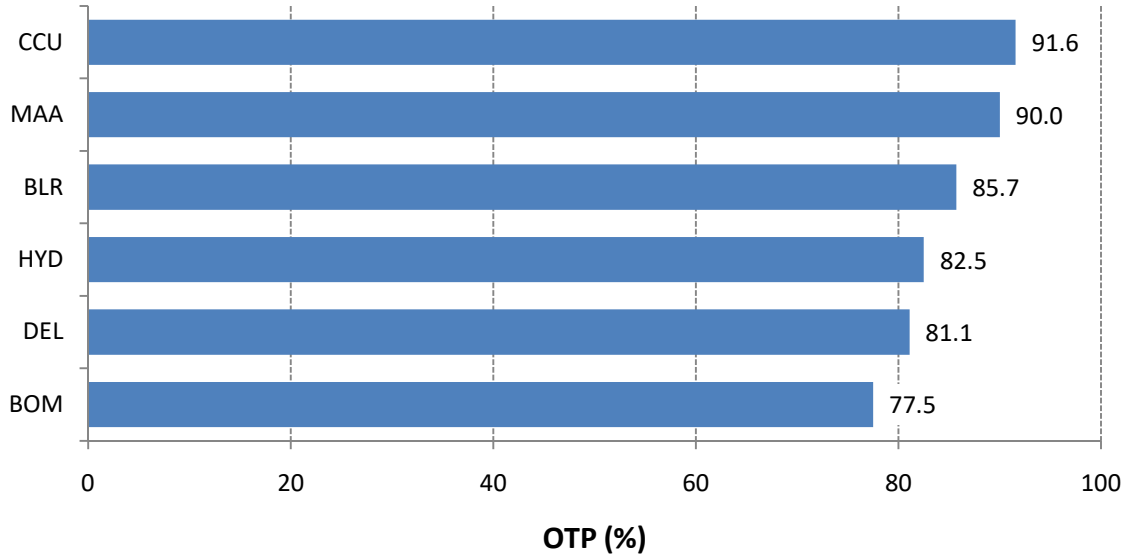
The Traffic report is being prepared based on information received from scheduled domestic airlines.



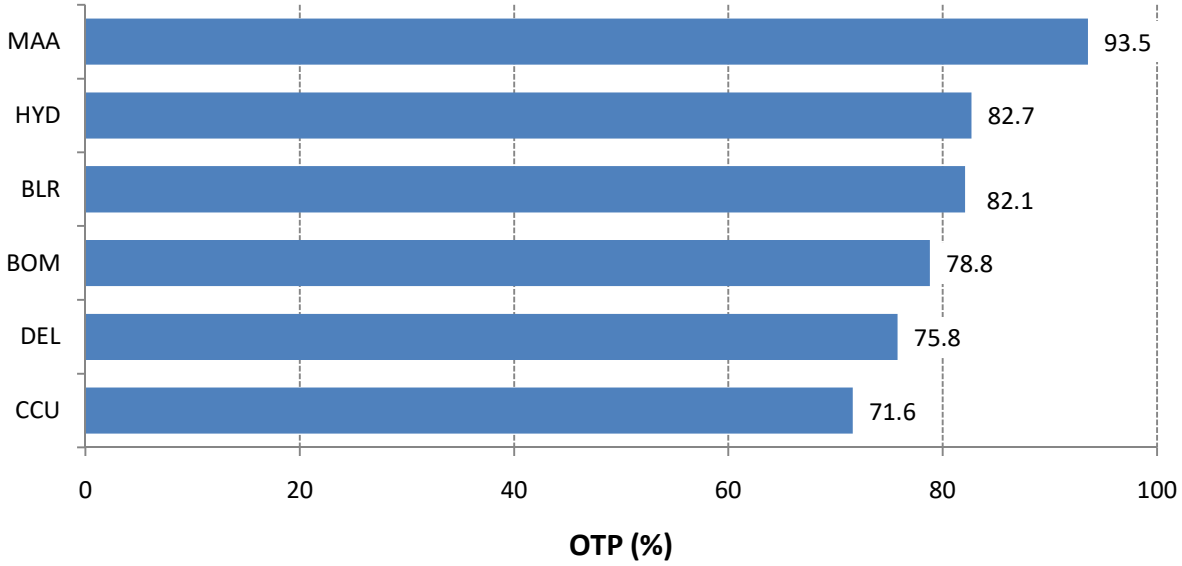


The Traffic report is being prepared based on information received from scheduled domestic airlines.

IndiGo

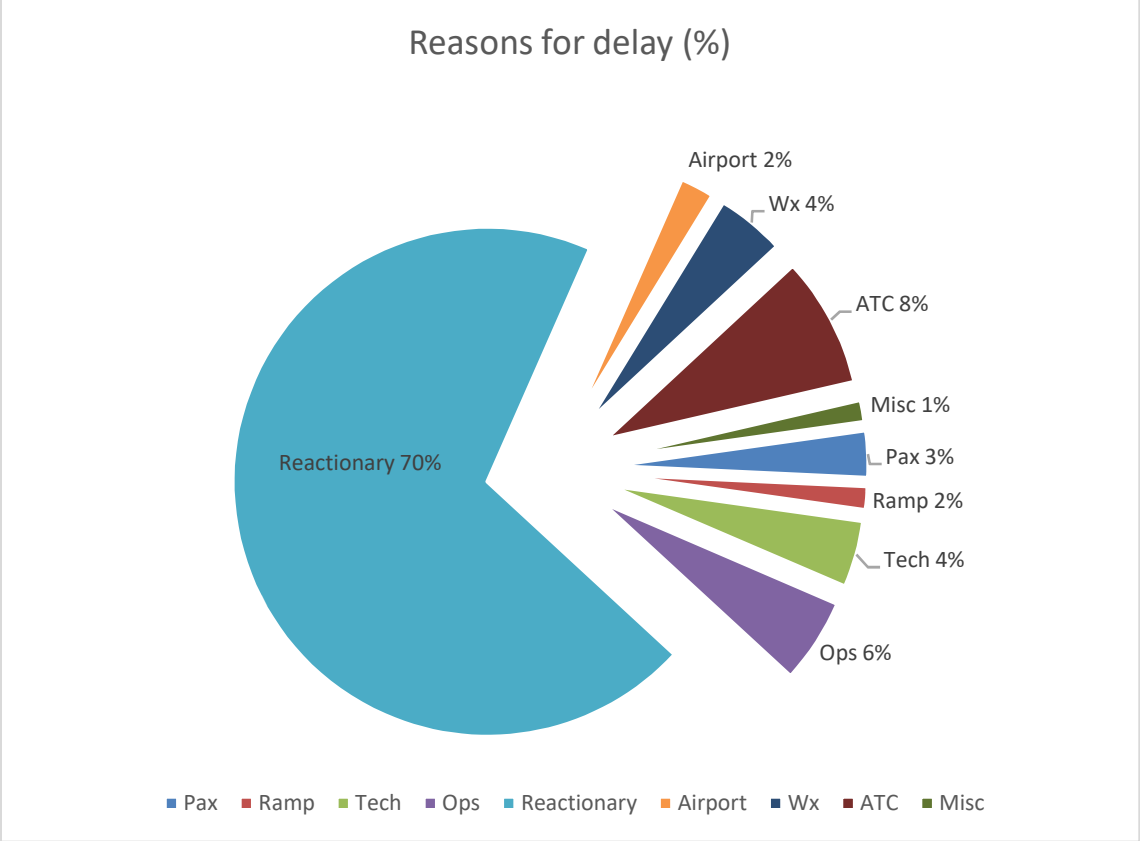


Akasa Air



The Traffic report is being prepared based on information received from scheduled domestic airlines.

Reasons for delay have been analysed, which are presented below. It has been found that the majority of delays have been attributed to 'Reactionary'.

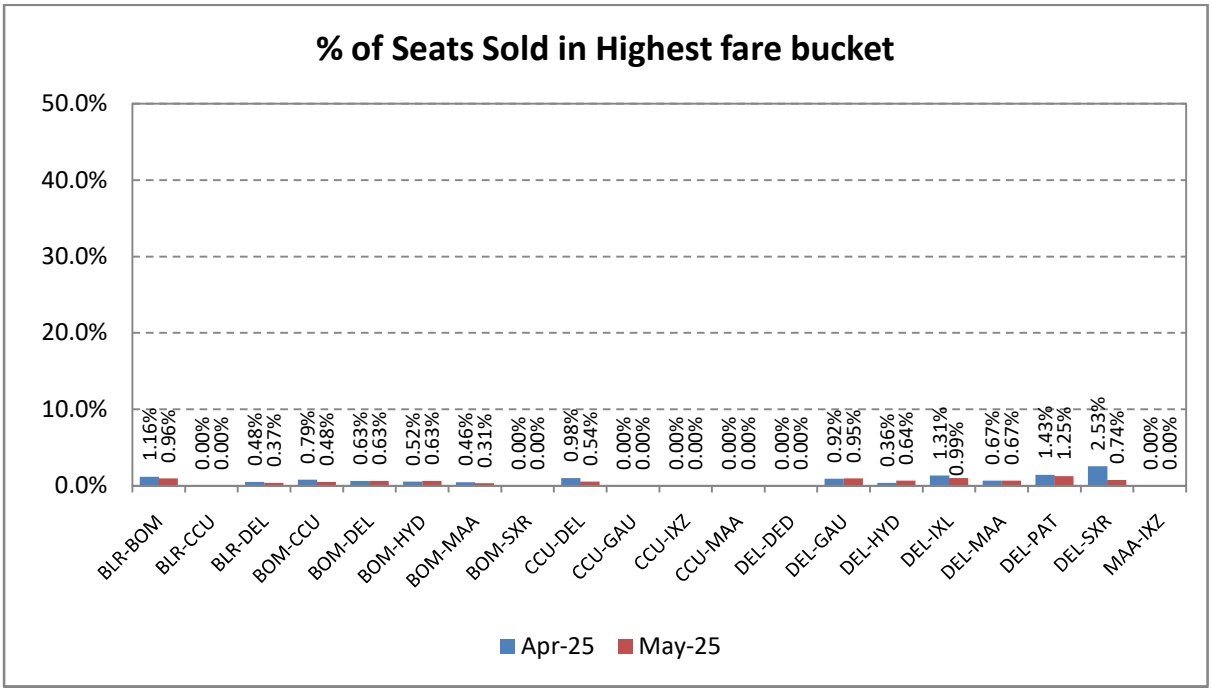


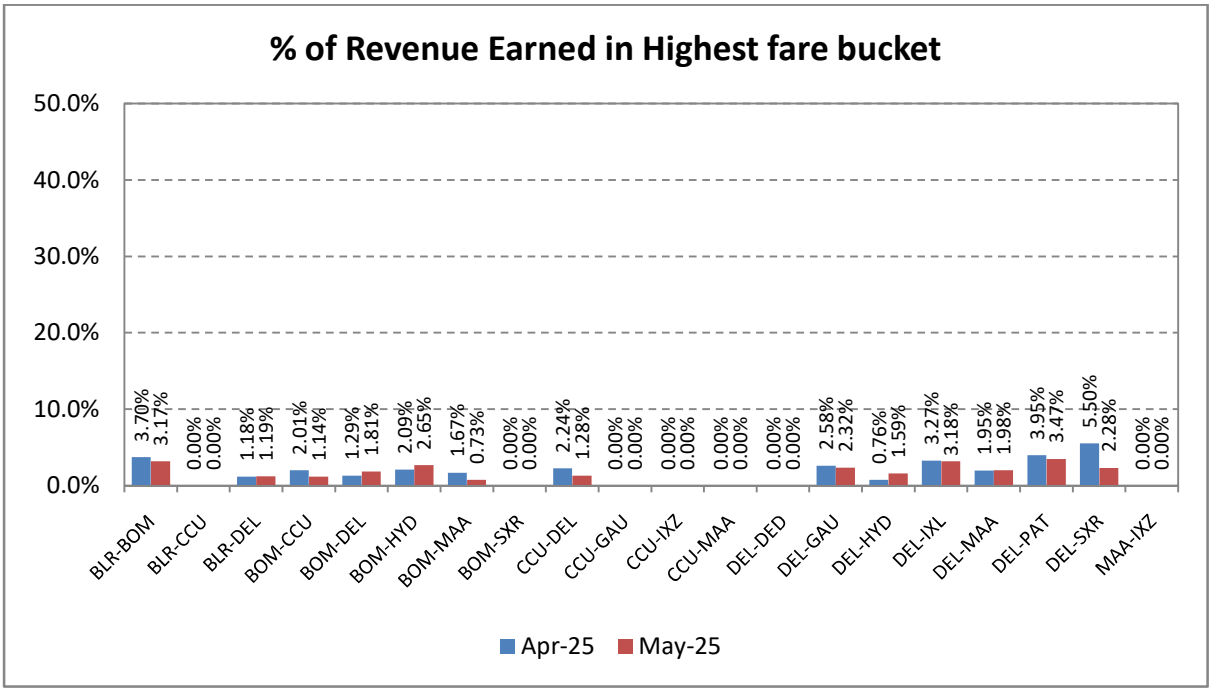
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Revenue Earned& Seats Sold in Highest Fare Bucket

The revenue earned and the number of seats sold by scheduled airlines in the highest fare bucket on selected 20 sectors is as follows:

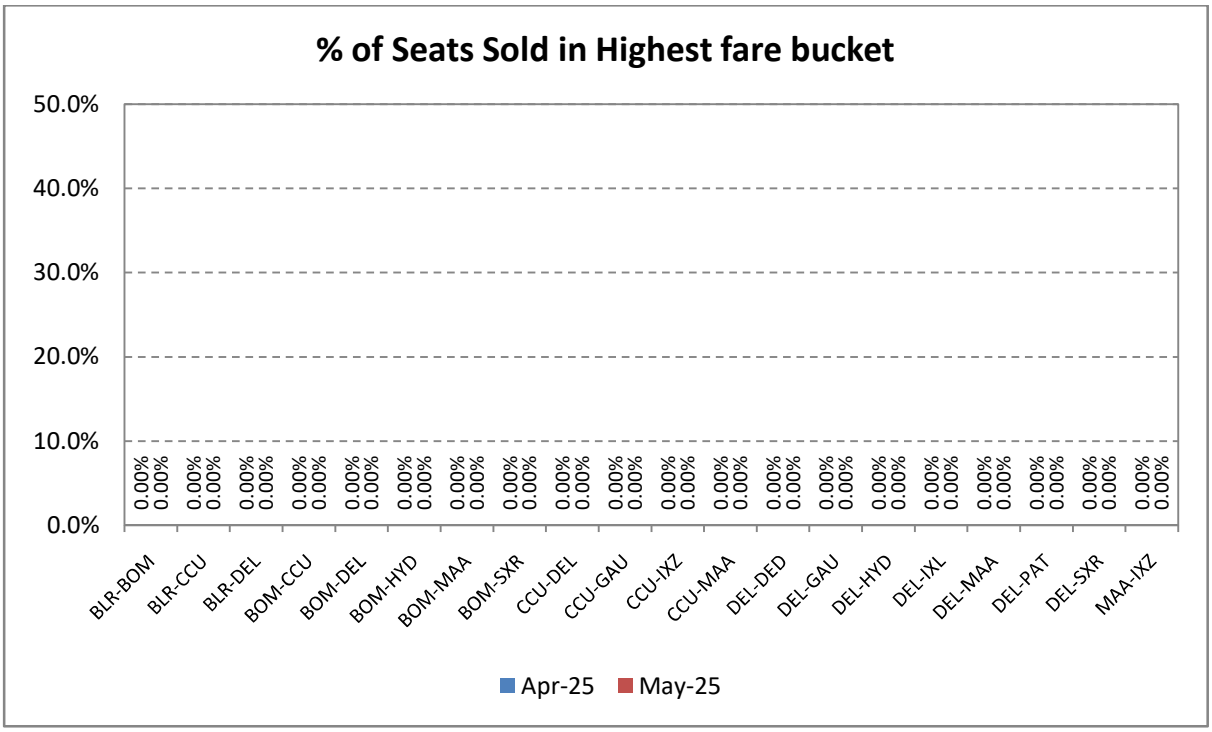
Air India Group

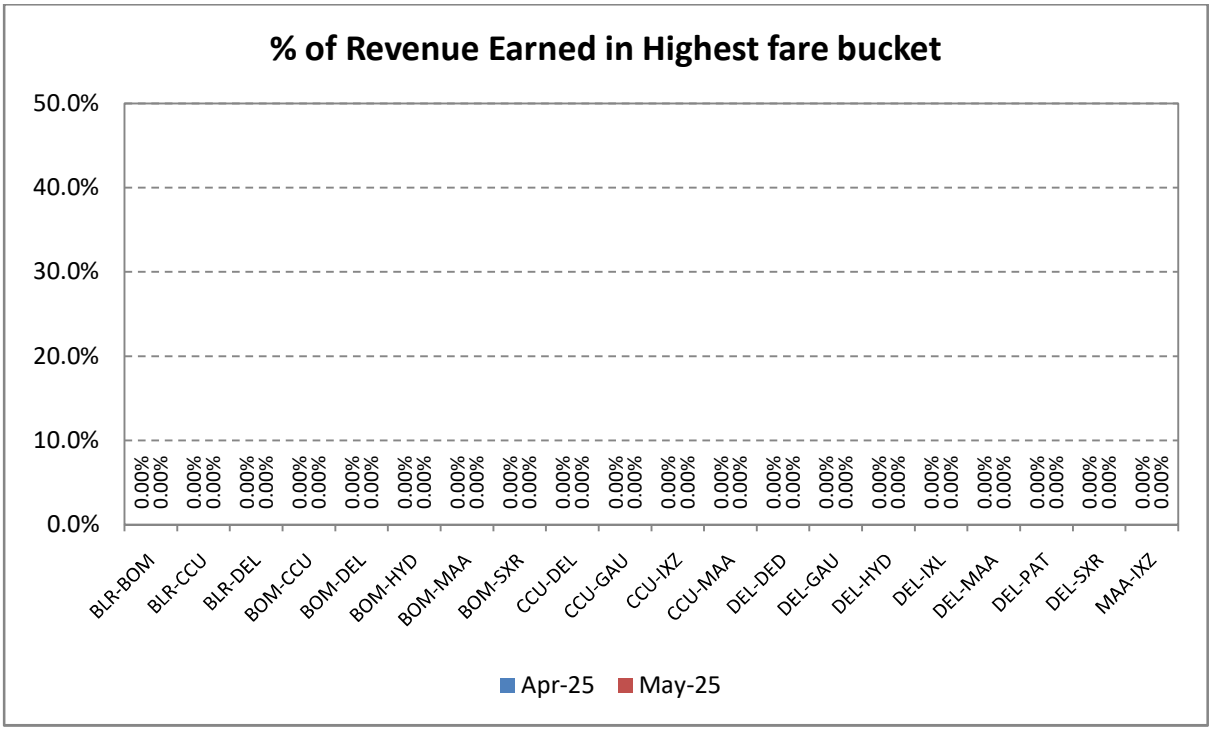




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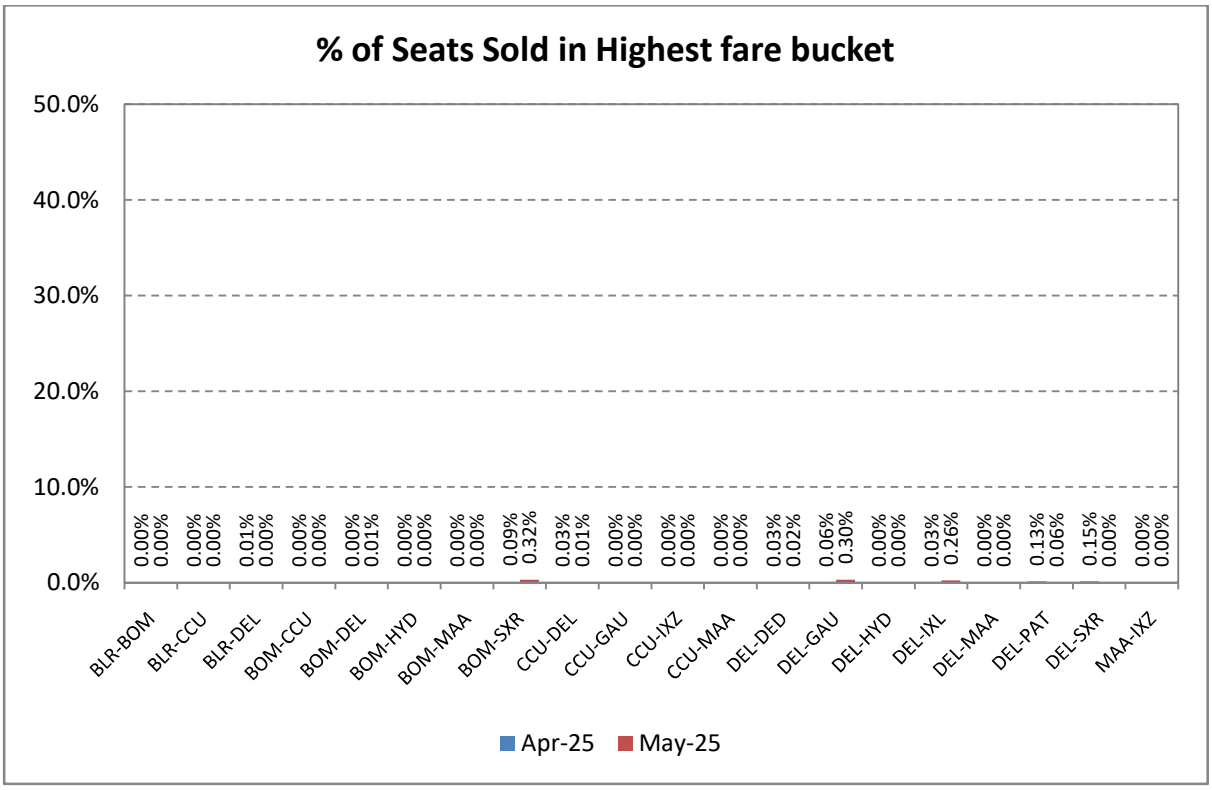
Indigo

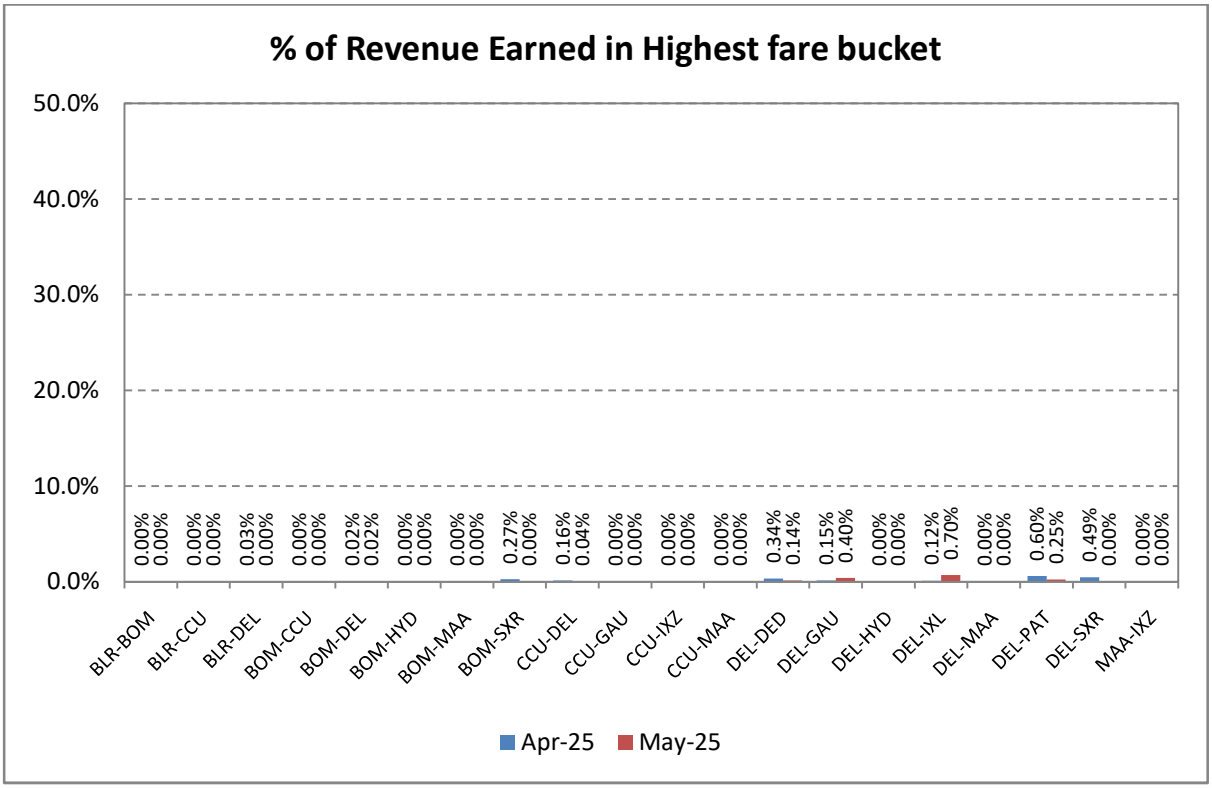




The Traffic report is being prepared based on information received from scheduled domestic airlines.

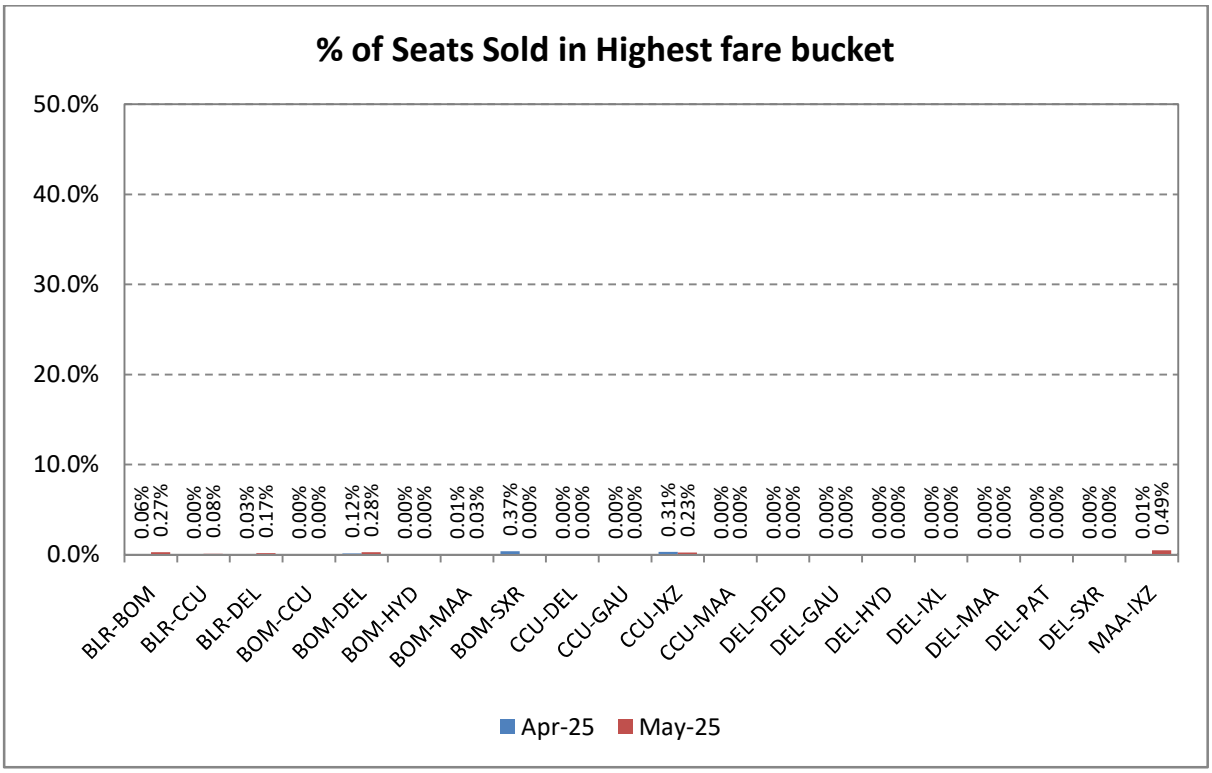
Spicejet

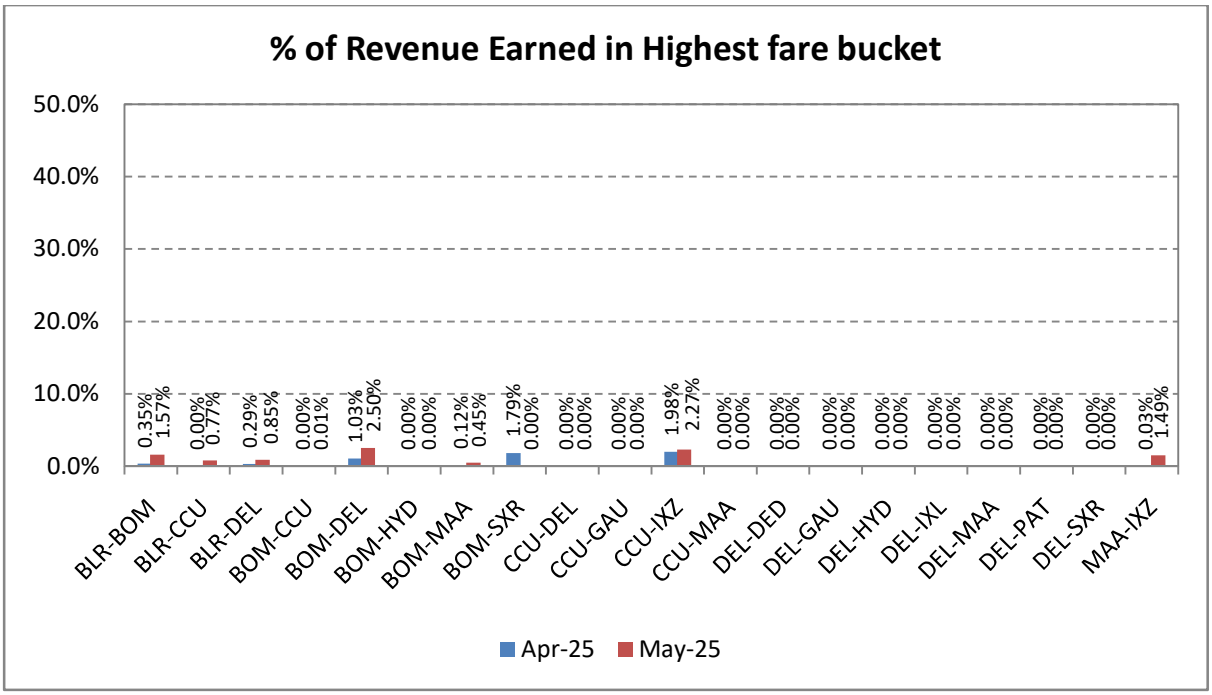




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Akasa Air





The Traffic report is being prepared based on information received from scheduled domestic airlines.

Compliance of CAR Section 3, Series M, Part IV

In accordance with the Civil Aviation Requirement Section 3, Series M, Part IV, airline are required to submit data on number of cases of denied boarding, cancellations and delays along with the status on a monthly basis.

Airline	Denied Boarding		Cancellations		Delays Beyond 2 Hrs	
	No. ofPax Affected	Status of Facilities & Compensation	No. ofPax Affected	Status of Facilities & Compensation	No. ofPax Affected	Status of Facilities
Alliance Air	NIL	NIL	8297	• Refund/ Rebooking • Amount spent on facilitation of Rs.1.07 lakhs.	4407	• Refreshments • Refund/Rebooking • Amount spent on facilitation of Rs. 1.38 lakhs
Air India Group	559	• Alternate flights • Accommodation • Refreshments/ Meals • Rs.51.05 Lakhs spends on facilitation/ compensation.	11294	• Refreshments • Accommodation • Moved to alternate flights • Refund • Amount spent on facilitation of Rs.49.89 lakhs	60152	• Refreshments/Lunch • Transfer to OAL • Amount spent on facilitation of Rs.101.56 lakhs
Akasa Air	11	• Alternate flight • Rs.1.61Lakhs spends on facilitation/ compensation.	1202	• Full Refund Amount spent on facilitation of Rs.3.47 lakhs	8836	• Refreshments • Amount spent on facilitation of Rs14.27 lakhs
Indigo	36	• Alternate flight and travel vouchers • Rs.2.46 Lakhs spends on facilitation/ compensation.	16400	• Alternate flights	7614	• Refreshments
SpiceJet	32	• Alternate SG flights • Rs.1.04 Lakhs spends on facilitation/ compensation.	7277	• Refreshments • Accommodation • Alternate SG flights • Amount spent on facilitation of Rs39.73 lakhs	26573	• Refreshments. • Alternate SG flights • Amount spent on facilitation of Rs68.88 lakhs
Fly Big	NIL	NIL	89	• Alternate Flight • Refund	NIL	NIL
Fly91	NIL	NIL	52	• Refreshments • Accommodation • Transport • Amount spent on facilitation of Rs 1.74 lakhs	389	• Refreshments. • Amount spent on facilitation of Rs 1.01 lakhs
Indiaone Air	NIL	NIL	51	• Refund/ Reschedule • Amount spent on facilitation of Rs 4.51 lakhs	NIL	NIL
Star Air	NIL	NIL	803	• Refund/Re-accommodation	2935	• Refund/Re-accommodation

SUMMARY

Denied Boarding		Cancellations		Delays	
No. ofPax Affected	Facilities & Compensation	No. ofPax Affected	Facilities & Compensation	No. ofPax Affected	Facilities
638	Rs 56.16 lakhs compensation and facilities	45465	Rs.100.40 lakhs compensation and facilities	110906	Rs.187.09 lakhs towards facilitation

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Table 1

MONTH-WISE SEAT FACTOR OF SCHEDULED OPERATORS IN 2025
(PASSENGER LOAD FACTOR IN PERCENTAGE)

Month	Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly Big	Fly91	Indiaone Air	Star Air
Jan	77.6	84.4	93.7	89.8	87.1	22.7	82.0	80.9	79.6
Feb	83.0	87.2	95.1	91.7	91.2	27.2	82.9	82.8	83.1
Mar	75.9	80.6	92.5	84.6	84.8	26.4	76.4	82.0	73.8
Apr	75.8	83.3	93.0	86.9	86.0	30.2	82.6	81.3	79.7
May	74.0	80.2	91.4	85.1	84.0	28.6	87.6	81.1	75.1
Jun									
Jul									
Aug									
Sep									
Oct									
Nov									
Dec									

The Traffic report is being prepared based on information received from scheduled domestic airlines.

Table 2

Airline	Complaints		Redressal Status	
	Total	Per 10,000 Passengers Carried	Closed	Open
Alliance Air	213	34.3	213	0
Air India Group	305	0.8	290	15
Akasa Air	33	0.4	33	0
Indigo	187	0.2	187	0
Spice Jet	197	5.8	197	0
Fly Big	6	32.2	6	0
Fly91	2	0.8	2	0
Indiaone Air	0	0.0	0	0
Star Air	15	2.0	15	0
Total	**958**	**0.68**	**943**	**15**

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